- Maintain the client's modesty and privacy at all times
- j Dispose of waste materials safely and correctly
- k Ensure that the treatment is cost effective and is carried out within a commercially viable time
- I Leave the work area in a condition suitable for further treatments
- m Ensure the client's records are up-to-date, accurate, easy to read and signed by the client and practitioner

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Outcome 2

IV signature (if sampled)

Observation Achieved

Candidate signature

Assessor signature

Date

Consult, plan and prepare for the treatment with clients

- a Use **consultation techniques** in a polite and friendly manner to determine the client's treatment plan
- b Ensure that informed and signed parental or guardian consent is obtained for minors prior to any treatment *
- c Ensure that a parent or guardian is present throughout the treatment for minors under the age of 16 **
- d Obtain signed, written informed consent from the client prior to carrying out the treatment
- e Ask your client appropriate questions to identify if they have any contra-indications to the treatment
- f Accurately record your client's responses to questioning
- g Encourage clients to ask questions to clarify any points
- h Help the client into a safe, comfortable and relaxed position for the treatment

Hints and tips

Eyebrows and eyelashes

Manual tweezers are best for removing stray hairs. Automatic tweezers are used to remove the bulk of excess hairs.



Observation sign-off sheet

Unit B5 Enhance the appearance of eyebrows and eyelashes

What you must do (continued)

Level 2 NVQ/5 SVQ Beauty



To maintain a good brow shape, advise your clients to see a professional regularly. Shavata



- i Correctly perform a sensitivity test on a suitable area of the client's skin according to manufacturers' instructions and organisational requirements and record the results ***
- j Ensure client **advice** is given without reference to a specific medical condition and without causing undue alarm and concern ****
- k Take the **necessary action** in response to any identified contra-indications *****
- Inform the client in a tactful way if there is an adverse reaction to the sensitivity test and they cannot be treated ******
- m Agree the treatment and outcomes that are acceptable to your client and meet their needs
- n Select suitable equipment and materials for the treatment plan based on the outcomes of the sensitivity test
- o Ensure your client's clothing, hair and accessories are effectively protected or removed

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