# B21 UT



In the United Kingdom, five per cent of the population use sun beds – this is over three million people! Sun beds are designed to mimic the sun's effect on skin to create a tan. All therapists need to understand the link between UV light and skin cancer. It is vital that those offering UV tanning treatments should be properly trained in carrying out detailed

consultations and diagnosing the client's skin type in order to recommend the safest UV dosage. In this unit you will learn about how to ensure your client's time on the sun bed or in a tanning cubicle is as safe as possible. You will also learn how to give the necessary aftercare advice, and how to maintain the equipment.



Evidence requirements

**Optional** 

To achieve this unit you must practically demonstrate in your everyday work that you have met the standards for providing UV tanning services.

Unit B21 (City & Guilds Unit 030)

Provide UV tanning services

The standards cover things that you must do (performance criteria), things that you must cover (range) and things that you must know.

#### What you must do

Your evidence should be collected when carrying out a real job, whether paid or voluntary, and when dealing with real clients, whether internal or external to the salon. Simulation is **not** allowed for any performance evidence within this unit.

Most evidence of your performance will be gathered from the observations made by your assessor, but you may be required to produce other evidence to support your performance if your assessor has not been present. This will involve your assessor observing your performance on at least three different occasions, each involving a different client.

This unit has four outcomes.

**Outcome 1** Maintain safe and effective methods of working when providing UV tanning treatments

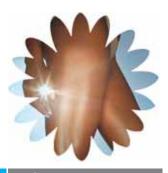
**Outcome 2** Consult, plan and prepare for treatments with clients

Outcome 3 **Monitor UV tanning** treatments **Outcome 4** 

**Provide aftercare** advice



Image courtesy of Future Industries (p1)



# Unit B21 (City & Guilds Unit 030) Provide UV tanning services Optional (continued)

Level 3 NVQ/SVQ Beauty

#### What you must cover

You will see key words in bold on the 'What you must do' list. For each of these, there is a range of things that you must cover. You must show that you have:

#### Used all of the following consultation techniques:

Questioning

Visual

Reference to client records

## Dealt with at least one of the following necessary actions \*:

Encouraging the client to seek medical advice

Explaining why the treatment cannot be carried out

Modification of treatment

Refuse treatment

\*However, you must prove to your assessor that you are able to deal with the other three.

## Provided all of the following types of advice:

Suitable aftercare products and their use

The contra-actions which may occur post-treatment and how to deal with them

Post-treatment restrictions

Recommended further follow-on treatments





#### What you must know

You will be assessed on your knowledge of the following:

Organisational and legal requirements

How to work safely and effectively when providing UV tanning services

Client consultation

Contra-indications and contra-actions

Equipment and materials

Anatomy and Physiology

Tanning treatments

Aftercare advice for clients

This will be completed through written and oral questioning by your assessor, or by an online test. For details of what you must know, see pages 15–19.





**UV** tanning

#### Useful words

Some terms that you will come across in this unit are explained below.

**Electro-magnetic spectrum** This is made up of many types of rays including ultra-violet rays, infra-red rays and visible light rays.

**Fitzpatrick Classification Scale** A method used to classify skin colour and tolerance to sunlight.

**Melanocytes** Cells in the epidermis that create the skin pigment melanin.

**Photo keratitis** A corneal burn caused by UVB rays. The eyes become itchy and light sensitive.

#### **Seasonal Affective Disorder (SAD)**

Scientifically controversial, this is a form of depressive illness only occurring during winter months, which is related to lack of sunshine and is responsive to phototherapy.

**Skin type 1** This is very sensitive skin. Typically the client has very pale skin, red/blonde hair and blue/green eyes.

**Skin type 2** This is sensitive skin. Typically the client has light to medium skin, fair to light brown hair and blue/green/grey eyes.

**Skin type 3** This is normal skin sensitivity. Typically the client has medium to olive skin, medium to brown hair and grey/brown eyes.

**Skin type 4** This is skin very well resistant to the sun. Typically the client has dark olive to light brown skin, dark eyes and dark hair.

**Skin types 5 and 6** This is naturally tanned/dark skin. Typically the client has dark hair, eyes and skin.

**UVA rays** These have a long wavelength and penetrate deep into the dermis stimulating melanin production causing a fast but short lived tan. They are damaging to collagen and elastin and lead to premature skin ageing.

**UVB rays** These penetrate to the lower levels of the epidermis to create a longer lasting tan. UVB stimulates Vitamin D production.



## Observation sign-off sheet Unit B21 Provide UV tanning services What you must do

Within your work, you must show your assessor that you can do the following. Your assessor will observe your performance on at least three separate occasions. You must work on three different clients.

Each time you achieve all the points listed below within a single client service, your assessor will tick the circle and enter the date.

#### Outcome 1

#### Maintain safe and effective methods of working when providing UV tanning treatments

- a Set up the treatment area to meet organisation procedures, manufacturers' instructions and the current Sunbed Code of Practice
- b Wear suitable personal protective equipment, when necessary
- c Ensure the client is provided with the personal protective equipment recommended by the current Sunbed Code of Practice
- d Make sure that environmental conditions are suitable for the client and the treatment
- e Ensure your personal hygiene, protection and appearance meets accepted industry and organisational requirements
- f Provide suitable skin preparation products for client use prior to UV tanning sessions
- g Position equipment cleaning products for safety and ease of use by the client



- h Ensure equipment is cleaned and maintained using the correct methods and at time intervals required by the local authority
- i Maintain the client's modesty, privacy and comfort at all times
- j Dispose of waste materials safely and correctly

Observation Achieved

Candidate signature

Assessor signature

IQA signature (if sampled)

EQA signature (if sampled)

Date

Image courtesy of Ergoline UK

- k Ensure the treatment is completed within a commercially viable time
- I Ensure client record cards are up-to-date, accurate, complete, legible and signed by the client and practitioner
- m Ensure the treatment area and equipment is left clean and in a condition suitable for future sessions

1	2	3		
0	0	0	0	0

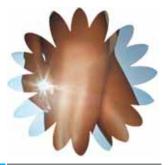
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66

A UV tanning service must always be planned correctly, taking into account your client's colouring and personal requirements. Anita Crosland





# Observation sign-off sheet Unit B21 Provide UV tanning services What you must do (continued)

Level 3 NVO/SVO Beauty

#### Hints and tips

Always keep up-to-date records of your clients' tanning sessions to avoid over-exposure.



A tan can make your clients feel more confident and attractive.

#### Outcome 2

## Consult, plan and prepare for treatments with clients

- a Use **consultation techniques** in a polite and friendly manner to determine the client's treatment needs
- b Obtain signed, written informed consent from the client prior to carrying out the treatment
- c Ensure that informed and signed parent or guardian consent is obtained for minors prior to any treatment, where relevant
- d Refuse treatment to minors under 16 years of age \*
- e Clearly explain to the client what the treatment entails, its potential benefits and any restrictions to use in a way they can understand
- f Ask your client appropriate questions to identify if they have any contra-indications to UV tanning treatments
- g Accurately record your client's responses to questioning
- h Encourage clients to ask questions to clarify any points
- Accurately establish, agree and record the client's skin type and colouring following current Sunbed Code of Practice classifications
- j Take the **necessary action** in response to any identified contra-indications \*\*
- k Ensure client **advice** is given without reference to a specific medical condition and without causing undue alarm and concern

- Recommend alternative tanning treatments which are suitable for the client's skin type and needs if contra-indicated for UV tanning treatment \*\*\*
- m Clearly explain and agree the projected cost, duration and frequency of sessions needed
- n Agree in writing the client's needs, expectations and session outcomes, ensuring they are realistic and achievable
- o Give your client clear and accurate **advice** on how to clean and prepare their skin prior to UV tanning treatments
- p Clearly explain to the client how to use the equipment correctly and confirm their understanding of this and the current Sunbed Code of Practice for safe tanning



Observation	1	2	3		
Achieved	0	0	0	0	0
Date					
Candidate signature					
Assessor signature					
IQA signature (if sampled)					
EQA signature (if sampled)					

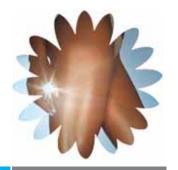
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*	Covered by observation	$\bigcirc$	Date	
	Covered by oral questioning	0	Date	
**	Covered by observation	0	Date	
	Covered by oral questioning	0	Date	
***	Covered by observation	0	Date	
	Covered by oral questioning	0	Date	



Offer the client disposable eye guards for protection. These should be thrown away after use. Sarah Farrell





# Observation sign-off sheet Unit B21 Provide UV tanning services What you must do (continued)

Level 3 NVQ/SVQ Beauty

#### Hints and tips

Safe exposure is very important.
Make sure you know how to calculate a safe dosage for your client.

#### Outcome 3

#### **Monitor UV tanning treatments**

- a Carry out and record UV tanning equipment safety and function tests at the specified intervals
- b Ensure that portable appliance testing and tube replacement is carried out at the manufacturer's specified intervals and correctly recorded on the maintenance log
- c Promptly report any equipment problems to the relevant person(s)
- d Ensure that the timing of the session is suitable for the client's skin type and colouring
- e Ensure that repeat sessions are carried out following current Sunbed Code of Practice guidelines for the client's skin type
- f Ensure that clients do not exceed the total number of annual sessions recommended by the current Sunbed Code of Practice or any local authority restriction
- g Adjust session times following manufacturer's instructions as a result of tube replacement
- h Discontinue the session where contra-actions occur and take the appropriate remedial action
- i Check the wellbeing and satisfaction of your client at the end of each session

1	2	3		
0	0	0	0	0
	1			

#### - . .

#### Outcome 4

#### Provide aftercare advice

- a Give **advice** and recommendations accurately and constructively
- b Give your clients suitable **advice** specific to their individual needs



UV tanning

Observation	1	2	3		
Achieved	0	0	0	0	0
Date					
Candidate signature					
Assessor signature					
IQA signature (if sampled)					
EQA signature (if sampled)					





# Observation sign-off sheet Unit B21 Provide UV tanning services What you must cover

Level 3 NVO/SVO Beauty

Before ticking the circles below, you must make sure that you have achieved 'What you must cover' in all the outcomes in which it occurs.

## Consultation techniques

Questioning

Visual

Reference to client records

Tick the consultation techniques used in each observation. You must use **all** of them.

1	2	3		
	0	0	0	$\circ$
	0	0	0	$\circ$
	0	0	0	$\circ$

#### **Necessary action**

Tick the necessary actions dealt with in each observation.

You must deal with at least **one** of the necessary actions, but you must prove to your assessor that you are able to deal with the other **three**.

	1
Encouraging the client to seek medical advice	0
Explaining why the treatment cannot be carried out	0
Modification of treatment	0
Refuse treatment	0

p. 0 0 00 / 00.1 a	3303301 61146 70		on when the other	
1	2	3		
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0

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Make sure clients moisturise after UV tanning. This is to rehydrate the skin. Sarah Farrell

"



#### Advice

#### Tick the advice provided in each observation. You must provide **all** of them.

	1	2	3		
Suitable aftercare products and their use	0	0	0	0	0
The contra-actions which may occur post-treatment and how to deal with them	0	0	0	0	0
Post-treatment restrictions	0	0	0	0	0
Recommended further follow-on treatments	0	0	0	0	0
Observation	1	2	3		
Achieved	0	0	0	0	0

Observation
Achieved
Date
Candidate signature
Assessor signature
IQA signature (if sampled)
EQA signature (if sampled)







## Comment form Unit B21

This form can be used to record oral questioning, or for assessor/candidate comments, if required.

Comments	Date
1	
2	
3	

# Knowledge sign-off sheet Unit B21 Provide UV tanning services

### What you must know







JV tanning

You will be assessed on your knowledge and understanding of all the following points. This will be completed by your assessor through oral or written questions (evidence type E3) or a mandatory written paper (E4). Either of these could be an online test. The form tells you which evidence type is needed for each point.

Some areas appear in more than one unit (shaded in darker blue). These are covered in a cross-unit knowledge test. You only need to be tested on these once.

Once you have been assessed on each point, you can fill in the date and reference any written evidence that you've put in your portfolio.





## Knowledge sign-off sheet Unit B21 Provide UV tanning services What you must know (continued)

You	need to understand:	Evidence type
	The Sunbed Code of Practice and your organisation's equirements for client preparation and protection	E3
,	vour organisation's pricing structure for UV tanning services	E3
,	your organisation's and manufacturers' requirements or treatment area	E3
	JV tanning equipment maintenance requirements and how these should be recorded	E3
	v to work safely and effectively when providing tanning services	
	now to set up the work area and equipment for JV tanning services	E3
L V	he necessary environmental conditions for JV tanning services (including lighting, heating, ventilation and general comfort) and why these are important	E3
	he type of personal protective equipment that should be worn for UV tanning services and why	E3
	why UV tanning services should not be carried out on minors under 16 years of age	E3
	now to prepare and position the client for UV tanning services	E3
	reasons for maintaining client modesty, privacy and comfort during the treatment	E3
	now to minimise and dispose of waste from reatments	E3
	why it is important to maintain standards of hygiene and the principles of avoiding cross-infection	E3
a	why it is important to check the client's wellbeing and their level of satisfaction at the end of a UV anning session	E3

#### Hints and tips

In vertical tanning booths, use disposable mats for clients to stand on, for hygiene reasons.

You	uneed to understand:	Evidence type		
Cli	ent consultation			
25	how to use effective consultation techniques when communicating with clients from different cultural and religious backgrounds, age, disabilities and gender for this treatment	E3		
26	the importance of questioning clients to establish any contra-indications to UV tanning services	E3		
27	why it is important to record client responses to questioning	E3		
28	the legal significance of client questioning and recording the client's responses	E3		
29	why it is important to encourage and allow time for clients to ask questions	E3		
30	how to give effective advice and recommendations to clients	E3		
31	how to assess skin type against The Sunbed Code of Practice classifications	E3		
32	the reasons why it is important to encourage clients with contra-indications to seek medical advice	E3		
33	the importance of, and reasons for, not naming specific contra-indications when encouraging clients to seek medical advice	E3		
34	why it is important to check your client's understanding of UV tanning guidance and the operation of UV equipment, particularly the emergency stop button	E3		
35	the types of alternative tanning services which could be recommended in the event of contra-indications to UV tanning	E3		
Contra-indications and contra-actions				
36	those contra-indications that prevent UV tanning and why (eg history of skin cancer, excessive number of moles and / or freckles, moles that have changed colour, itch and or bleed, history of sunburn, under the age of 16, skin that does not tan in sunlight, medication causing skin sensitivity, etc)	E4		





# Knowledge sign-off sheet Unit B21 Provide UV tanning services What you must know (continued)

You need to understand:	Evidence type
37 those conditions which restrict treatment and why (eg diabetes, sunburn, previous heat treatments, use of perfumed products, laser and IPL treatments, micro-dermabrasion, recent chemical peels, use of steroids, certain anti-ageing products, high and/or low blood pressure, etc)	E4
38 those contra-actions that can occur as a result of UV tanning and why (eg burning, blistering, uneven pigmentation, feeling faint, nausea, claustrophobia, etc)	E4
<b>Equipment and materials</b>	
39 types of UV tanning equipment and products available	E3
40 how to prepare and use UV tanning equipment safely and hygienically	E3
41 methods of disinfecting UV tanning equipment	E3
42 equipment manufacturer's and Sunbed Code of Practice requirements for the monitoring, maintenance, tube replacement and cleaning of the UV equipment in your organisation	E3
43 the importance of regularly cleaning equipment between each session and why specific cleansers should be used	E4
Anatomy and Physiology	
44 the structure and function of the skin, including Vitamin D and melanin production	E4
45 the skin characteristics and skin types of different ethnic client groups	E3
46 the effect and changes that UVA, UVB and UVC rays can have on the skin	E4

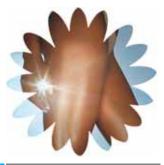
You	need to understand:	Evidence type		
(	now to recognise visible adverse reactions eg damage to the eyes, premature ageing of the skin, an immunosuppressive response and increased risk of developing non melanoma skin cancers)	E4		
(	now to recognise beneficial changes in the skin eg improved healing capability, suppression of seborrhoea and psoriasis)	E4		
	now to use the Fitzpatrick Classification Scale to determine skin tone	E4		
50 k	now melanin production affects tanning capability	E4		
Tan	ning treatments			
	now to relate the length of session to skin tone and cype and calculate session times and safe dosage	E4		
	why it is important to protect the hair and eyes during chese treatments	E4		
	the importance of removing perfumed products and cosmetics prior to treatments (pre-sensitisation)	E4		
	he importance of showering before and after the JV session	E3		
	now to recognise the effects of overexposure and the four degrees of erythema	E3		
56 t	he principles of the electromagnetic spectrum	E4		
57 v	why some pressure point areas do not tan	E3		
58 t	he importance of post-treatment advice	E3		
Afte	ercare advice for clients			
	products for home use that will benefit the client and those to avoid and why	E3		
	the contra-actions that could occur after UV tanning and what advice to give to clients	E3		
	he post-treatment restrictions applicable to JV tanning	E3		
	suitable types of follow-on treatments, their benefits and costs	E3		
Tick	if E3 was an online test O Da	te		
Tick	if E4 was an online test O Da	te		
Tick if cross-unit knowledge was an online test O Date				
Tick	if E3 was an oral/written test O Da	te		
	if E4 was a written test O Da	te		
Tick	if cross-unit knowledge was an oral/written test O Da	te		



UV tanning

#### Hints and tips

Make sure clients always shower prior to a tanning treatment in order to clean the skin and remove all traces of perfumes/body products, which could sensitise the skin.



# Supplementary notes Unit B21

Level 3 NVQ/SVQ Beauty			
Your assessor may use this space fo comments they may have about you			
Comment		Date	
			_
			_
			_
			_
			_
			_
Unit sign-off			
This section must be signed when the We confirm that this evidence is autoassessments were conducted under and that all the performance criteria knowledge requirements have been	thentic and the r specified conditions a, range and essential		
Candidate signature	Date	_	
Assessor signature	Date		
IQA signature (if sampled)	Date		
EOA signature (if sampled)	Date		

# Unit B21 (City & Guilds Unit 030) Provide UV tanning services Optional

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First edition 2010

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Page layout design by Purpose Implementation by James Godwin