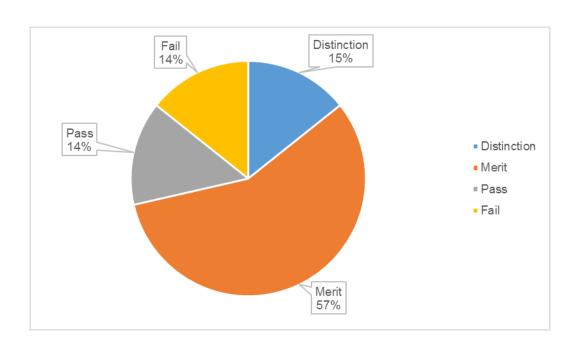




# 5528-365 – Level 3 Legal Aspects of Medical Administration

# Examiner's report – December 2017



### **General Comments**

This paper was well answered with over 60% of candidates achieving above the pass rate.





## Areas of good performance

#### 2.1 Question 3

Candidates gave good examples of the responsibilities of the Midwife, their roles and duties are well known.

#### 4.2 Question 7a & 7b

Vicarious liability was very well answered and the candidates gave appropriate examples.

#### 4.3 Question 8a,b,c

All candidates were aware of the definition of negligence and could give good examples.

#### 5.2 Question 11

The discrimination act was widely known this year.

#### 5.3 Question 12

Health and safety legislation was understood and really good explanations of how the Acts protect employees were given.

#### 6.2/6.3 Question 14a & b

Candidates were aware of data protection legislation and the descriptions of how the administrator could protect electronic data were well thought out and appropriate for the level of candidate.

# Areas for improvement

#### 4.1 Question 6

Candidates did not really understand the duty of care by medical professionals and the majority of answers were poor, only one candidate gave a good response.

#### 6.1 Question 13

Candidates must have just seen the words patient rights and gave a whole variety of rights without taking into account the answers needed to be relating to respect, confidentiality and dignity.

#### 6.4 Question 15

Yet again complaints was extremely poor, candidates did not know the basic process, the time limits or how the NHS can resolve complaints





# Recommendations and Tips

Please read the questions over and over until you are sure what you need to write.

Candidates must take time to ensure they are actually answering the question asked and not just start writing anything that comes into their head after reading the first part of the question.

Research the NHS complaints procedure, look at your GP practice leaflets, look at the Department of Health website.

Candidates should make notes at the side of the paper to help guide and prompt you. where a question asks for three examples candidates should give three examples not four or six, writing extra information is just wasting time and it will not be marked.