

## 6002-20 Level 2 Technical Certificate in Barbering

## **6002-005/505 MAY 2018** – Theory Exam

Marking Scheme

Q	Knowledge answer(s)	Guidance	Max marks
1	A = Follicle B = Sebaceous gland C = Hair bulb / Matrix		3
1b	1 mark for each correct answer, up to 3 marks:  Produces oil/sebum (1) that lubricates the hair and skin (1) creating protection (1)	Accept references to:  'conditions/helps maintain healthy hair/scalp'	3
2	1 mark for each correct answer, up to 4 marks:  Fragilitas Crinium: dry hair at the ends (1), split ends of the hair shaft (1), damaged cortex at the ends of the hair shaft (1)  Skin Tags: small soft bump/ skin growth (1), brownish in colour/ darker in appearance than normal skin colour (1), often on a stalk (1), usually visible around the neck/eyelids (1)	Award a maximum of 2 marks for each condition.	4
3	1 mark for each correct answer, up to 4 marks:  Shampoo service: choice of conditioning shampoo product (1) Apply penetrating/leave in conditioning treatment (1), adjustment to the pressure during massage/massage technique (1)  Haircut: Take sufficient length off when cutting (1) to remove damage (1) adjust cutting techniques (1) to suit the hair condition (1)		4

Q	Knowledge answer(s)	Guidance	Max marks
4a	<ul> <li>1 mark for each correct answer, up to 3 marks:</li> <li>Shampoo might need to be applied to the hair and scalp prior to water (1) because water may not be able to penetrate the oily hair (1) to help break up the barrier formed by the oily hair (1) two deep-cleansing shampoos will need to be applied to ensure hair is fully cleansed (1), may require more product to gain a lather (1)</li> <li>Water temperature needs to be hot enough to remove the oil (1), but not too hot, otherwise this will stimulate the sweat glands (1) and sebaceous glands (1), making the condition worse (1), finish off with a cool rinse (1)</li> <li>Massage techniques need to be less firm (1) to avoid stimulating the sebaceous glands (1)</li> </ul>	Candidate <b>must</b> make reference to more than one bullet point to gain full marks.	3
4b	1 mark for each correct answer, up to 4 marks:  Advise client to use suitable shampoo products for use on oily hair and scalp (1) and how to use the products to gain maximum effect (1) refer to products not to use (1) and why they are unsuitable for oily hair (1),  Reference to other salon services the client might require (1) such as regular treatments carried out by the barber for oily hair/scalp (1),  Recommended time intervals between visits(1) to help maintain hair condition/style (1)  How to maintain style (1) to help improve customer satisfaction (1),  advise to seek medical advice (1) to check if hair/scalp condition continues/becomes more aggressive (1)		4
5	1 mark each for the following, up to 3 marks:  To close the cuticle (1) to retain moisture/helps prevent dehydration (1) to restore the hair back to its natural pH level of 4.5 and the scalp to 5.5 (1) to add shine to the hair (1) maintains hair/scalp at natural pH level/ not too dry or greasy (1)		3

Q	Knowledge answer(s)	Guidance	Max marks
6a	mark each for the following, up to 2 marks:     Elasticity     Porosity		2
6b	1 mark for each correct answer, up to 4 marks:  Elasticity - Wet the hair (1) take a couple of strands of hair (1) hold each end of the hair with thumb and finger (1) pull gently so the hair stretches (1)  Porosity – take a few strands of dry hair (1), run fingers along the hair shaft (1), to feel how rough/smooth the cuticle layers are (1)	Candidate <b>must</b> cover two points from <b>one</b> test to achieve full marks.	2
7a	1 mark for each correct answer, up to 6 marks:  Tension – no tension should be applied when cutting hair around the ears (1), when adding in guidelines (1), to make sure the correct length is identified (1), if cut wet the hair will jump up when dry (1)Use even tension throughout the inner sections (1), to ensure even results (1)  Cutting angle – Zero degree cutting angle should be maintained around the perimeter/outlines (1), 90 ° throughout the inner sections (1)  Technique – use of freehand technique should be carried out around perimeter/outlines (1), club cutting on the inner sections (1)  Wet/Dry cutting – keep hair evenly wet when cutting (1) to ensure an even and balanced result (1), check hair length when dry (1).  Cross-checking – check hair length when dry/wet (1) visual checking (1)		6
7b	1 mark for each correct answer, up to 2 marks:  Finger drying (1), to work with the natural curly movement/movement of the hair (1) with the use of a diffuser/attachment (1)  Brush drying to soften/smoothing the natural curl (1), finishing techniques to create texture/movement/volume (1)	Accept any other suitable responses.	2

Knowledge answer(s)	Guidance	Max marks
1 mark for each correct answer, up to 6 marks:	A maximum of 3 marks can be awarded for descriptions.	6
Maintaining professional appearance (1), eg appropriate dress (1), hair (1), make-up if relevant (1)	To achieve full marks candidates <b>must</b> provide an example for the descriptions.	
Ensuring personal hygiene (1), eg clean clothing (1), shower daily (1), clean hair (1), hands/nails (1)		
<b>Respecting and valuing clients</b> (1), eg attentiveness (1), responsive (1), professional approach/manner (1)		
Adapting own behaviour to meet client needs (1), eg communication (1), body language (1), positive attitude (1),		
<b>Supporting colleagues</b> (1), efficiency in working practice (1), respond to requests positively (1), flexible approach (1), safe/hygienic working practice (1)		
1 mark for any correct answer, up to 2 marks:		2
Create precise outlines (1) Remove unwanted hair outside the outlines (1) Define outlines to suit client's requirements (1) Sharpening/tidying outline edges/creates a clean finish (1) Cuts closer to the skin (1)		
1 mark for each correct answer, up to 4 marks:		4
Test - Visually check the blades are aligned (1), test in a small area to check cutting evenly (1) and not pulling on the hair (1)		
To level – Check that top blade is set slightly shorter than the bottom blade (1), when the lever is forward (1)		
	1 mark for each correct answer, up to 6 marks:  Maintaining professional appearance (1), eg appropriate dress (1), hair (1), make-up if relevant (1)  Ensuring personal hygiene (1), eg clean clothing (1), shower daily (1), clean hair (1), hands/nails (1)  Respecting and valuing clients (1), eg attentiveness (1), responsive (1), professional approach/manner (1)  Adapting own behaviour to meet client needs (1), eg communication (1), body language (1), positive attitude (1),  Supporting colleagues (1), efficiency in working practice (1), respond to requests positively (1), flexible approach (1), safe/hygienic working practice (1)  1 mark for any correct answer, up to 2 marks:  Create precise outlines (1)  Remove unwanted hair outside the outlines (1)  Define outlines to suit client's requirements (1)  Sharpening/tidying outline edges/creates a clean finish (1)  Cuts closer to the skin (1)  1 mark for each correct answer, up to 4 marks:  Test - Visually check the blades are aligned (1), test in a small area to check cutting evenly (1) and not pulling on the hair (1)  To level — Check that top blade is set slightly shorter than the bottom blade (1), when the lever	1 mark for each correct answer, up to 6 marks:  Maintaining professional appearance (1), eg appropriate dress (1), hair (1), make-up if relevant (1)  Ensuring personal hygiene (1), eg clean clothing (1), shower daily (1), clean hair (1), hands/nails (1)  Respecting and valuing clients (1), eg attentiveness (1), responsive (1), professional approach/manner (1)  Adapting own behaviour to meet client needs (1), eg communication (1), body language (1), positive attitude (1),  Supporting colleagues (1), efficiency in working practice (1), respond to requests positively (1), flexible approach (1), safe/hygienic working practice (1)  1 mark for any correct answer, up to 2 marks:  Create precise outlines (1) Remove unwanted hair outside the outlines (1) Define outlines to suit client's requirements (1) Sharpening/tidying outline edges/creates a clean finish (1)  Cuts closer to the skin (1)  1 mark for each correct answer, up to 4 marks:  Test - Visually check the blades are aligned (1), test in a small area to check cutting evenly (1) and not pulling on the hair (1)  To level — Check that top blade is set slightly shorter than the bottom blade (1), when the lever

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11	Indicative content The candidates' discussion will include, but will not be limited to:  Client consultation  Lifestyle, work/home/time Client requirements and style suitability, exploring style possibilities, with use of visual aids, and managing client expectations. Influencing factors, hair classification, characteristics, growth patterns, hair and scalp condition- dandruff affected scalp, visual checks. Confirming client agreement to service, advising throughout  Service	Band 1 (1-4 marks)  Basic discussion showing minimal considerations, supported with little or no analysis and conclusion. Tenuous links to client's requirements with lack of understanding evident. Made little or no reference to techniques or tools and products and provided little or no justifications for selection. The response lacked structure and coherency with some inaccuracies.  To access higher marks in the band the response will include some attempt of terminology	12
	<ul> <li>Client and hair preparation, PPE and client protection, shampoo taking into consideration the dandruff and hair texture</li> <li>Adapting shampoo service for the haircut, eg cutting wet/dry</li> <li>Selection of tools and equipment, scissors, clippers, trimmers, attachments, razor, combs, topper comb, brushes, use of barber chair</li> <li>Cutting techniques, club cutting, freehand, scissor/clipper over comb, with attachments, thinning, fading</li> <li>Cutting angles, outlines, neckline shapes</li> <li>Drying/styling and finishing techniques</li> </ul> Product selection	and a satisfactory range of considerations.  Band 2 (5-8 marks)  The discussion is mostly relevant and likely to be detailed in some areas more than others which makes a reasonable attempt to cover some considerations displaying good breadth of understanding. This was supported by analysis and conclusions that displayed a general depth of understanding in some parts.	
	<ul> <li>Shampoo products and scalp treatment for dandruff</li> <li>Styling and finishing products</li> <li>Advice and recommendations</li> <li>Home maintenance of style and support of how to style hair</li> <li>Future services and suggested time intervals between services</li> <li>Aftercare products to maintain the style and help with the dandruff.</li> </ul>	Clear knowledge of topic is evident although linkages between these may be slightly fragmented and lack coherency. Throughout the discussion some recommendations and opinions are offered with use of a few examples, factual content is generally accurate.  To access the higher marks in the band, the discussion will be mostly detailed and presented in a clear and logical structure, use of terminology is mostly appropriate.	

Q	Knowledge answer(s)	Guidance	Max marks
		Band 3 (9-12 marks)	
		Thorough and detailed discussion which covers all considerations and implication showing breadth of understanding which was supported by effective and relevant factors and conclusions that displayed depth of understanding. A well-reasoned discussion with accurate links to the client's requirements and theories were considered. Good comparisons were made between techniques tools and products. Throughout the discussion coherent recommendations and opinions were offered with good justifications and clearly defined examples. Relevant use of accurate terminology was evident. Majority of the discussion was relevant and factually accurate.	
		To access higher marks in the band the response will be balanced and structured in a logical way with conclusions fully justified and relevant.	
		Total marks	60