

6002-030 and 530 March 2018

6002-30 Level 3 Advanced Technical Diploma in Barbering (450)

Q	Knowledge answer(s)	Guidance	Max marks
1	1 mark for each correct answer, up to 3 marks: Rotary - gentle circular movement (1) Petrissage – kneading movement / lifting and squeezing the skin (1) Tapotement – short fast tapping movement (1) Effleurage – Light stroking movement/back and forth movement (1)	A maximum of 1 mark can be awarded if only identification of massage technique is provided. Maximum marks can only be achieved if all techniques are referenced	3
2	 1 mark for each correct answer, up to 4 marks: Services provided with reasonable care/skill (1), as agreed with the customer (1) Satisfactory quality (1), fit for purpose (1), as described (1) for features of services (1), benefits of service (1) Products/retail products – features must be accurately described (1), and benefits/fit for purpose (1), do not give false information (1) 	Accept wording which means/relates to knowledge answers provided.	4
3	1 mark for each correct answer, up to 5 marks: Handle the situation with sensitivity/tactfully (1) by considering the clients emotions and feelings (1) Maintain client confidentiality (1), do not discuss with other clients/third parties (1) Treat the client with empathy/compassion/understanding (1) to their needs (1) Maintain a professional approach (1), focus on	Accept other relevant communication skills.	5

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	the facts (1), do not confirm condition/only suspected (1), be approachable (1), listen to their concerns/questions (1) to maintain client trust (1)		
	Handle diplomatically (1) by taking the client somewhere private to explain (1) the service cannot go ahead/ situation (1)		
	Referral to GP/Pharmacist (1) for confirmation of condition (1) and treatment (1)		
	Advise the client working within limits of own authority (1), or refer to manager (1) Other relevant communication skills acceptable.		
4	1 mark for each correct answer, up to 3 marks:	Accept any other suitable wording.	3
	Receding front hairline (1), thinning hair in the crown/vertex area (1) Significant front hairline/frontal recession (1) with hair loss in the crown/vertex area (1)		
	Front hairline/frontal and crown/vertex hair loss start to merge (1), complete hair loss in the frontal and vertex area/complete hair loss from the front hairline to the crown area (1)		
	The occipital area maintains hair (1).		
5a	1 mark for each correct answer, up to 2 marks:		2
	Red sores (1) that leave yellow crusts (1), usually around the face/mouth area (1), when crusts dry they leave a red mark that usually fades (1)		
5b	Bacterial skin infection / streptococcus pyogenes /streptococcus aureus (1)		1
5c	Highly infectious, services cannot go ahead (1)		1
6	1 mark for each correct answer, up to 6 marks:	Candidates must make a reference to products and working methods to gain full marks.	6
	Removal of hair length with clippers prior to shave (1), to enable a more efficient shave (1), help prevent skin irritation (1)		
	Products: apply facial cleanser with sponge/fingers to remove surface dirt (1) and		

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	raise facial hairs (1). Apply and massage with pre-shave oil to soften the skin/hair (1), use of hot towels to soften skin and hairs (1), open pores/hair follicles to get a closer shave (1) Application technique: lathering with a foam/brush to soften the hairs (1), use facial steamer during shave (1), to help keep the skin moist (1) Once over shave with the grain (1), twice over across/against the grain (1) to get a closer shave (1), reapply lather between shaves (1), re-apply hot towels between shaves/use hot sponge application method between shaves (1), to keep the skin and hair soft and supple (1), to reduce the risk of skin irritation (1) and razor drag (1) replace blade during the service as required (1) Shaving techniques: Use of forehand (1) and backhand (1) to access difficult areas/between wrinkle/excess skin (1) Apply cold towels (1) after-shave to close the pores (1) and tighten and tone the skin (1), apply/massage shaving balm/moisturiser (1), to sooth the skin (1), add moisture to the skin (1), protect the sensitised skin after the service (1)		
7a	1 mark for each correct answer, up to 2 marks: Infection of the hair follicle (1) Small red spots around the follicle (1) Pus-filled spots/blisters around the follicle (1), can be sore (1) and irritable (1)	Accept any two.	2
7b	1 mark for each correct answer, up to 3 marks: Bacterium infection within the follicle (1) Not cleansing the skin sufficiently prior to shaving (1) Continual close cutting could increase the risk (1) of ingrowing hair (1) that can cause infection (1) Using equipment not sterilised/ not clean/ contaminated (1),		3
8	1 mark for each correct answer, up to 6 marks: Differences in effects: Thinning scissors: Makes some hairs shorter than others (1), gives a softer finish when blending graduations (1), leaves the cut ends of each	1 mark each can be awarded for any three differences.1 mark each can be awarded for any three similarities.	6

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	hair with a straight/blunt finish when cut (1) used alongside other cutting tools to create effects required (1) Safety razors: removes length from the hair (1) gives a more textured finish to the ends (1), leaves each hair narrowing to a point (like a sharpened pencil) when used (1) encouraging natural movement (1) or precision (1) Similarities: Reduces bulk from hair (1), while maintaining some length (1), can create lift on short hair (1), can give a softer textured finish to the overall style (1), gives a personalised finish (1)		
9	A - Zygomaticus (major/minor) (1) B - Mentalis (1) C - Frontalis (1)		3
10a	1 mark for each correct answer, up to 5 marks: The hair might be denser on one side of the face/uneven natural growth (1) Hair might have been left longer on one side (1) The progression of the cut wasn't checked enough / mirror wasn't used sufficiently for checking balance / insufficient checking (1) finish cut hasn't been cross-checked (1) Uneven outline shapes (1), outline shapes where not put in at the start to follow (1) incorrect selection of cutting tools (1) The client might have been positioned incorrectly (1), chair height might have been incorrect(1) Barber might have been standing in the wrong position when cutting (1)		5
10b	1 mark for each correct answer, up to 4 marks: Re-position the client correctly (1), check height of the chair and adjust if required (1), barber to position self correctly to maintain posture and own balance when using cutting	Candidates will need to reference causes and solutions to gain more than 3 marks.	4

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	angles (1), re-define outline shape (1), use facial points for visual check (1), adjust hair length if required on the heavy side (1), thin hair out where denser (1), visually check using mirror for even/balance (1), use fingers to check hair length (1) cross check hair length (1)		
11	Indicative content:	Band 1 (1 – 4 marks) Response covers a narrow range of	12
	Consultation considerations and possible implications that may impact on the service and the hair classification, with reference to: • Hair analysis: hair length, hair condition; growth patterns; hair classification including the client's type 2 natural movement; characteristics; possible adverse hair	considerations, with little or no reference to the implications on the achievability of the hair and beard style. Tenuous links to use of products. Cutting tools and techniques and their suitability are evident/loosely linked to the overall style achievability. To access higher marks in the band,	
	conditions and influencing factors, including fine and sparse possible product build-up	the response will contain mostly relevant points and appropriate action. Examples will be limited with little or no	
	 Skin analysis: look for signs of any additional adverse skin conditions and contra-indications eg in growing hairs, piercings, tattoos, scalp conditions, eg dry/oily Carrying out hair tests and diagnosis 	justification. Band 2 (5 – 8 marks) The response makes a reasonable attempt to cover the main considerations and implications of the achievability of the style and some	
	• Client requirements, suitability, achievability, costs, time, maintenance	justifications.	
	Client understanding/satisfaction:	Discussion is mostly relevant and likely to be detailed in some areas more than others; reference to consultation considerations, products, hair and	
	• Exploration and recommendations for service taking into consideration face shape, alopecia etc	beard services, tools and equipment, techniques and any adjustments to the services may be made. Clear	
	Seeking client agreement and satisfaction with the outcome	knowledge of topics is evident although linkages between these may be fragmented and lack coherency. Discussion recommendations and opinions are offered with use of some	
	Service, reference to:	examples in parts; content is mostly factually accurate. The overall	
	Hair preparation	discussion is presented in a clear format and the use of terminology is	
	Facial hair & skin preparation	appropriate.	
	Hair cutting tools and equipment and suitability for style requirements and hair classification	To access higher marks in the band, the discussion will generally be detailed and contain relevant justifications. The overall discussion is	
	Facial hair cutting tools and equipment and suitability for hair and skin	presented clearly and with some logical structure.	
	Shaving tools and equipment and suitability	Band 3 (9 – 12 marks)	

Q	Knowledge answer(s)	Guidance	Max marks
	for hair and skin, with reference to outlines • Drying tools and equipment • Product selection, usage, techniques and finishing techniques • Cutting and shaving techniques and suitability • Personalisation of the look to the client Aftercare advice: • Recommendations on maintenance, products, return visits	Detailed response which covers a wide range of considerations, implications of the achievability of the style and includes justification. A comprehensive discussion which incorporates the relevant consultation considerations and their impact on the service; comparisons are drawn on the effects and limitations for a wide range of products, cutting and shaving tools and equipment and techniques including reference to credible adaptations and suitability. Aftercare advice is tailored to the client with clear and appropriate reasoning for recommendations. The discussion is coherent and supported by accurate factual content and clearly defined examples. Relevant use of accurate terminology and the overall discussion is presented in a clear and structured format. To access higher marks within the band, the response will be well balanced, comprehensive and the recommendations will be fully justified.	
		Total marks	60