# Unit 201: Understand the hospitality industry

# Unit introduction

## Unit information

**Level:** 2  
**GLH:** 15

## Unit aims

## Hospitality is one of the fastest growing global industries that can

## provide rewarding jobs and career opportunities locally, nationally

## and internationally. Knowledge of the types of diverse range of jobs

## available and the types of organisations to work for can allow

## learners to achieve their career goals.

## The aim of this unit is to provide learners with a basic understanding

## of the hospitality industry and the roles that exist within the

## industry.

## Learners will gain knowledge of the structure of the hospitality

## industry and the types of establishments that exist. They will learn

## about the job roles available in different departments and how the

## skills developed in those job roles can be used to support career

## progression.

## Learning outcomes

The learner will:

1. Know the structure of the hospitality industry
2. Know job roles in hospitality

## Summary of assessment methods and conditions

**Externally marked knowledge exam**

The assignment is **externally set and internally marked** and can be taken either online through City & Guilds’ computer-based testing platform, or as a paper-based exam. The exam is designed to assess the candidate’s depth and breadth of understanding across content in the qualification at the end of the period of learning, using assignment-based paper and will be sat under invigilated examination conditions.