Unit 201 Handout 1

## Unit 201: Understanding the hospitality industry

## Handout 1: Types of hospitality establishment

**Restaurants** – a restaurant is a place where you can eat a meal and pay for it. In restaurants, your food is usually served to you at your table by front of house staff. Some restaurants have takeaway facilities.

**Hotels** – a commercial establishment providing accommodation, meals, and other guest services.

**Pubs and bars** – 'pub' is short for 'public house'. A pub is licensed to serve alcoholic beverages. Bar is an establishment licensed to serve alcohol beverages and is named after the counter or bar on which drinks are served.





**Contract catering** – is a catering business that is hired by a business or organisation to provide catering services every day or on a very regular basis. e.g. hospital and school catering.

**Event catering** – catering for events like banquets, conferences, conventions, weddings and may be produced on-site or transported to the event's location.

**Cafes and coffee shops** – are small business that sells coffee, tea, cakes, sandwiches and light meals. These are found in most towns and can be chained or independently owned.

**Multinational** – a multi-national organisation has locations or facilities in multiple countries, but each location functions in its own way, essentially as its own entity.

**Global company** – a global company also has locations in multiple countries, but they are managed within a set company culture, with one set of processes that facilitate a more efficient and effective organisation; for example hotel brands such as the Hilton Group.