Unit 201 Worksheet 3

## **Unit 201: Understanding the hospitality industry**

## **Worksheet 3: Career opportunities in hospitality**

1. Find the hidden words associated with transferable skills:

M	Τ	Р	V	P	Ε	N	G	D	F	Χ	D	R	N	G
С	R	Τ	P	L	S	0	K	G	Q	S	I	E	С	U
U	K	$\mathbf{E}$	P	K	R	I	Z	U	M	Y	$\nabla$	M	S	Н
A	Τ	Н	S	K	A	Т	$\forall$	G	Τ	I	Ε	0	Z	$\mathbb{W}$
L	U	M	M	I	U	A	Н	I	P	В	R	Τ	N	L
R	A	С	G	U	L	С	L	L	Q	С	S	S	L	С
Ε	С	Q	D	Н	G	I	A	A	U	M	I	U	R	S
Τ	L	Ι	Q	U	В	N	E	E	$\forall$	I	Т	С	0	Τ
M	$\mathbf{E}$	С	Y	Α	N	U	U	N	Y	0	Y	P	D	J
Z	0	Χ	I	I	F	M	K	R	С	P	J	L	Н	Χ
J	Т	L	N	L	J	M	$\mathbf{E}$	Y	I	E	M	Χ	$\mathbb{W}$	Q
M	E	G	G	Τ	N	0	E	D	U	Т	I	Т	Т	A
R	$\nabla$	U	В	R	С	С	$\overline{W}$	J	Q	Y	Н	I	J	J
Α	P	Р	E	A	R	A	N	С	Ε	Т	F	A	M	Ε
P	D	Р	Μ	A	Z	Y	M	L	$\mathbb{W}$	Α	В	J	J	F

- Planning
- Attitude
- Communication
- Customer
- Appearance
- Reliability
- Diversity
- Resilience
- 2. Explain the following working patterns used in the hospitality industry:
- Part time
- Split shifts
- 3. Describe what is meant by vertical progression
- 4. Describe what is meant by horizontal progression