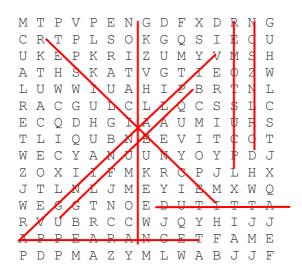
Unit 201 Worksheet 3

Unit 201: Understanding the hospitality industry

Worksheet 3: Career opportunities in hospitality (Tutor)

1. Find the hidden words associated with transferable skills:



- Planning
- Attitude
- Communication
- Customer
- Appearance
- Reliability
- Diversity
- Resilience
- 2. Explain the following working patterns used in the hospitality industry:
 - Part time part time work simply means working less than a normal full-time pattern, whether it's only a couple of hours or a few days per week. Part time workers is common now in the hospitality industry as it employs staff to work busy times like lunch, dinner, evenings and weekends. Typical part-time hospitality jobs will include bar jobs and restaurant jobs.
 - **Split shifts** split shifts are common in the hospitality industry where an establishment has peak periods of work at certain times of day. For example, a commis chef may work 9am–1pm preparing food and covering the lunch service and then return 5pm–10pm to cover evening service.
- 3. Describe what is meant by **vertical** progression
 - Vertical career growth means focusing on getting a promotion to attain the next job role, for example moving from commis chef to chef de partie.
- 4. Describe what is meant by **horizontal** progression
 - Horizontal career moves centre around working in a different role at the same employment level, which will help to increase knowledge and skills and support wider employability within an establishment. For example, a front of house supervisor working in in a hotel reception horizontally moves to a supervisory role within the food and beverage department or housekeeping.