

Unit 202: Understand business success

Sample lesson plan 15

Course number: _____ Course title: _____

Tutor's name: _____ Date: _____ Time: _____ Lesson length: 2 hours Room: _____

Lesson topic: Know how technology contributes to business success

Aims:

- By the end of the session the learner will know how technology contributes to business success.

Learning outcomes:

To enable learners to:

- outline the technologies used in the hospitality industry
- describe how technologies can be used to contribute to business success.

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
2.5	Registration and welcome	Take register.		
2.5	Aims and objectives	Discuss the aims and objectives for the lesson.	Learner discussion and Q&A.	Whiteboard
20	Introduction task 1: Outline the technologies used in the hospitality industry	<p>Outline the focus of the lesson to include how technology contributes to business success.</p> <p>Activity: Split the class into smaller groups and ask them to list on a whiteboard examples of the latest trends in technology, also listing the oldest form of technology they have used, i.e. dial telephone, typewriter etc.</p>	List on the whiteboard examples of the latest trends in technology, also listing the oldest form of technology they have used.	Whiteboard

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
50	Main body of lesson: Describe how technologies can be used to contribute to business success	<p>Deliver PowerPoint presentation 15</p> <p>Activity: Tutor-led discussion on a scenario example of the latest trends in technology within hospitality. Use an internet sourced video or news broadcast to show the technology in use.</p> <p>Encourage learners to discuss the technical issues if any experienced using the technology.</p>	<p>Listen</p> <p>Take notes</p> <p>Learners to discuss the technical issues if any experienced using the technology.</p>	<p>PowerPoint presentation 15</p> <p>Whiteboard</p> <p>IT Technology</p> <p>Internet</p> <p>Pen/pencil</p> <p>Notebook</p>
25	Main body of lesson: Describe how technologies can be used to contribute to business success	<p>Group discussion: Discuss the groups' awareness and any experience they have encountered with the latest technology.</p> <p>Learners to complete Worksheet 15</p>	<p>Learner discussion and Q&A.</p> <p>Complete Worksheet 15</p>	<p>Worksheet 15</p>

Timing (mins)	Work to be covered	Teaching activity/assessment	Learner activity	Resources
15	Summary of session	<p>Tutor-led summary of session</p> <p>Encourage peer-to-peer reflection and feedback on the exercise. Direct the discussion, and identify any points not picked up by the learners.</p> <p>Group question and answer session: Ask individual learners oral questions specific to the topic.</p>	Learner discussion and Q&A.	
5	Next session	<p>Explain content of next session.</p> <p>Q&A</p>	Listen and ask questions.	

How learning is to be measured:

- Oral questions and answers

Homework/research work:**Lesson evaluation**

(delete as appropriate)

- Was the lesson better than expected
- As expected
- Worse than expected

Lesson evaluation/comments:

Suggestions/modifications for next lessons