Unit 202: Understand business success

# Sample lesson plan 8

**Course number:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Course title:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 **Tutor’s name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_ **Time:** \_\_\_\_\_\_\_\_\_\_\_\_\_ **Lesson length:** 2 hours **Room:** \_\_\_\_\_\_\_\_\_\_\_

 **Lesson topic:** The risks to guest health and safety within the hospitality industry and the procedure to be followed when a major incident is reported

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| **Aims**: * By the end of the session the learner will know the risks to guest health and safety within the hospitality industry.
 | **Learning outcomes**: To enable learners to:* identify risks to guest health and safety within the hospitality industry.
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| **Timing (mins)** | **Work to be covered** | **Teaching activity/assessment** | **Learner activity** | **Resources**  |
| --- | --- | --- | --- | --- |
| 2.5 | Registration and welcome | Take register. |  |  |
| 2.5 | Aims and objectives | Discuss the aims and objectives for the lesson.  | Learner discussion and Q&A. | Whiteboard |
| 10 | Recap previous session  | Briefly recap on summary from previous class. Direct questions to the class recalling knowledge from previous lesson.Discuss any follow-up points or questions the learners may have from previous lesson. |  | Whiteboard |
| 15 | Introduction task 1 | Outline the focus of the lesson to include the risks to guest health and safety within the hospitality industry and the procedure to be followed when a major incident is reported.Activity:Put the learners into groups and ask them to identify and list examples of risks to guest health and safety within the hospitality industry. Set a time limit of 10 minutes. Discuss/fill gaps as a class**.** | ListenQ&A.Identify and list examples of risks to guest health and safety within the hospitality industry. Discuss with the class. | Whiteboard |
| 50 | Main body of lesson:Identify risks to guest health and safety within the hospitality industry | Deliver **PowerPoint presentation 8** Activity:Put the learners into groups and ask them to produce a vision board using magazines, internet pictures and words associated with one of the following risks:* fire
* suspicious luggage
* natural disaster
* terrorism
* self-harm.

Set a time limit of 20 minutes. | Learner groups to present their vision boards to the rest of the group. | **PowerPoint Presentation 8** WhiteboardFlip chart paperMagazines/mediaInternet Printer |
| 20 | Main body of lesson:Identify risks to guest health and safety within the hospitality industry | Ask learners to complete **Worksheet 8** | Learner to complete **Worksheet 8** and discuss the answers | **Worksheet 8** |
| 15 | Summary of session  | **Activity 1: 1-minute paper:** Learners to summarise the key points covered in the lesson. Encourage peer-to-peer reflection and feedback on the exercise. Direct the discussion, and identify any points not picked up by the learners. Group question and answer session: Ask individual learners oral questions specific to the topic. | Complete **Activity 1**Learner discussion and Q&A. | **Activity 1** |
| 5 | Next session | Explain content of next session.Q&A | Listen and ask questions. |  |

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| **How learning is to be measured:*** Oral questions and answers
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| **Homework/research work:** |
| **Lesson evaluation** (delete as appropriate) | * Was the lesson better than expected
* As expected
* Worse than expected
 |
| **Lesson evaluation/comments*** Was the lesson better than expected
* As expected
* Worse than expected
 |
| **Suggestions/modifications for next lessons** |