

## Unit 202: Understand business success

### Handout 5: Technology

---

#### Interesting links and websites:

Revine.com article on trends in the hospitality industry:

<https://www.revfine.com/technology-trends-hospitality-industry/>

Study.com lesson on managing technology:

<https://study.com/academy/lesson/managing-technology-in-the-hospitality-industry.html>

IHF.ie article on technology trends in hospitality:

<https://www.ihf.ie/content/six-technology-trends-revolutionising-hospitality-industry>

#### Video conferencing tools:

Microsoft Teams:

<https://docs.microsoft.com/en-us/microsoftteams/deploy-meetings-microsoft-teams-landing-page>

YouTube tutorials on using Teams:

<https://www.youtube.com/watch?v=04V2-gNXjas>

<https://www.youtube.com/watch?v=wuA4rdFsVxo>

#### Data protection and responsibility:

The Caterer.com article on GDPR:

<https://www.thecaterer.com/news/hotel/are-you-ready-for-gdpr>

Altexsoft.com blog on hotel property management systems:

<https://www.altexsoft.com/blog/travel/hotel-property-management-systems-products-and-features/>