

## Unit 202: Understand business success

### Worksheet 4: Know how legislation and regulations affects hospitality businesses

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What is the meaning of the word non-compliance?

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List two reasons for non-compliance of legislation and regulation:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

Identify three different examples of positive implications of legislation and regulation:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

Identify three different examples of negative implications of legislation and regulation:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

## Know how legislation and regulation affects hospitality businesses

Q J L X B T G N C C N G V S L E E E N W I T D F W  
 O G B T J X R F G P W O E G R D Y R E L Y N X I Z  
 S N O I T A L U G E R N N N W A W U I O K E M D M  
 U G L O B S S P H N I H L C M R T S X F X M D Q Y  
 S S O L D Y X H O F N W Y V O T S O P Y N Y P E N  
 Y C O M P L A I N T S A J E Y M R L O Z W O I M O  
 A J F Z D Y T O U M E L P W Z N P C E Q J L N Y G  
 Y U L G Y A D K H B E O L D U K E L H G J P I C M  
 F P C G T R E S P O N S I B I L I T I E S M R H V  
 Q F K U Y T E F A S F D G V N A C V I A L E J A I  
 B V P Z C K C C D O N K Y H T I L E X J N H Z R N  
 I E H S A O H T O A V E C I W C E Q L U S C W A O  
 R L I T E E M D B C N R U N X P G F T Q K W E S Q  
 P Y G V A C L P U J C I N U R B I L S U G K F S G  
 E G M L A O U S L R X S I K D B S Z Q B P W V M I  
 O C T T H C T R E I A K O G U V L Q G K L K K E Z  
 W H N O C O R D E L A K N Y W M A N E R X E V N H  
 O W C A M C I U Q D Q N S T C T T B U G Y S K T X  
 S L O E N B M D O A Y V C X H N I Y T A X E S K T  
 A B R N I R U J D B Z W E E Q U O R N H F Q Q G Z  
 W X T L O W E R L Y A M R Z Z T N G J A L R N N L  
 S P I B T Z H V O S D L D A T A D Q E E P H R S S  
 E T Q I O X D B O C I Y T I L A U Q E S Z M Q C M  
 Y O H B Y E Q Y B G U F F L I C E N S E O A O T C  
 M L D H D A Y H B Y G I J R I T L D C M W O X C Z

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|----------------|------------------|
| ALCOHOL        | CLOSURE          |
| COMPLAINTS     | COMPANY          |
| COMPLIANCE     | CREDIBILITY      |
| CUSTOMER       | DATA             |
| EMPLOYMENT     | EQUALITY         |
| FINES          | FIRE             |
| FOOD           | HARASSMENT       |
| GOVERNANCE     | LABOUR           |
| HEALTH         | LEGISLATION      |
| LAW            | LOSS             |
| NON-COMPLIANCE | REGULATIONS      |
| REPUTATION     | RESPONSIBILITIES |
| RISK           | SAFETY           |
| SECURE         | TAX              |
| TRADE          | UNIONS           |