Unit 202: Understand business success

# Worksheet 4: Know how legislation and regulations affects hospitality businesses (Tutor)

**What is the meaning of the word non-compliance?**

Non-compliance means to be defiant or resistant to authority

**List two reasons for non-compliance of legislation and regulation:**

Any of the following examples:

* poor business practice and standards
* lack of knowledge
* lack of training
* poor supervision

**Identify three different examples of positive implications of legislation and regulation:**

Any of the following examples:

* legal compliance
* safer environment
* better guest experience
* fair and equal opportunities for both customers and staff
* increased reputation
* best practice

**Identify three different examples of negative implications of legislation and regulation:**

Any of the following examples:

* health and safety issues
* customer complaints
* employee disputes
* legal action
* fines
* loss of reputation
* risk of closure