Unit 206: Understand own role in self development

Activity 5: Case study on professional development

Using the internet, research 1 x case study of a where professional development has been used in the hospitality industry to improve performance.

This should be completed independently and handed in to the tutor at the next session.

What is the name of the organisation? Reference where you found the information.

What professional development activities were used?

What impact did this have on the organisation?