Unit 302: Supervise and monitor own section

# Activity 13: Outcomes of supervision

The outcomes of supervision can have both a positive and negative impact on the team and business depending on whether it is effective or poor.

Working independently complete the table with examples of positive/negative impacts on both the team and the business.

| **Effective supervision** | **Poor supervision** |
| --- | --- |
| **Impacts on the team** | **Impacts on the business** | **Impacts on the team** | **Impacts on the business** |
| *Motivated team* | *Improved staff retention* | *Unable to meet standards* | *Increased customer complaints* |
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