# Entry 2 Skills for Working Life (4807-02)

July 2014 Version 1.0



Assessment recording documents for Preparing for Work (Units 201-213)

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Unit no: 201 Unit title: Workplace safety and emergency **Credit Value 1** procedures Guidance: For this unit, any three hazard warning signs or symbols may be used that are appropriate to the common setting in which the learner is operating or living in. Signs/symbols could be, for example, 'caution wet floor' or 'caution hot water'. The learner will also be able to respond appropriately to a fire or smoke alarm. Learning Outcomes: The learner will be able to recognise hazard warning signs and symbols respond to a fire or smoke alarm **Assessor Initials/Date** Ε **Practical Evidence** Recognise common hazard warning signs and symbols (indicate which signs or Sign/symbol 1: Sign/symbol 2: Sign/symbol 3: Recognise the appropriate warning Recognise the designated evacuation route Respond by leaving the building by the designated route immediately Proceed to the fire assembly point, if appropriate Recognise fire exit signs **Knowledge Evidence** (evidence of answers given to be recorded in portfolio) A reason for recognising hazard warning signs and symbols A reason for responding to hazard warning signs and symbols and the appropriate action that must be taken A reason for responding to the alarm immediately A reason for leaving via the designated route

possible

DECLARATION – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

Date all assessments completed for this unit:

Signature of Assessor	Name of Learner	Signature of Learner
	Signature of Assessor	Signature of Assessor Name of Learner

A reason for proceeding to the fire assembly point, if appropriate, as quickly as

202 Unit title: Make a familiar journey safely Credit Value 2 Unit no: **Guidance:** For this unit, the learner should undertake a real journey, either on foot or in a wheelchair. Under 'recognise safe places to cross the road', the type of safe places recognised along the 'real' journey should be indicated. Evidence that the other safe places have been recognised could be done on a different familiar journey or by using simulation. Learning Outcome: The learner will be able to make a familiar journey safely on foot or in a wheelchair. **Assessor Initials/Date Practical Evidence** Choose and wear clothing appropriate for the weather and journey • Recognise road safety and hazard warning signs and symbols along the route Recognise safe places to cross the road (indicate which were recognised along a 'real' route or simulated - Zebra crossing (real/simulated) - Pelican (green man) crossing (real/simulated) - Lollipop person crossing (real/simulated) - Open space (real/ simulated) - Look both ways - No moving traffic Make the journey **Knowledge Evidence** (evidence of answers given to be recorded in portfolio) • A reason for keeping safe while making journeys independently **DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above Date all assessments completed for this unit:

Signature of Assessor

Name of Assessor

Signature of Learner

Name of Learner

Identify hazards in familiar settings Unit no: 203 Unit title: **Credit Value 2** Guidance: In the interest of health and safety, hazards may be simulated. The 'other' familiar setting could be a college, day centre or other suitable site. Learning Outcome: • The learner will be able to identify hazards in familiar settings **Assessor Initials/Date** 23 - Hazard 1: - Hazard 2: - Hazard 3: - Hazard 4: - Hazard 5: - Hazard 6: Identify six hazards in one other familiar setting, e.g. day centre or college - Hazard 1: - Hazard 2: - Hazard 3: - Hazard 4: - Hazard 5: - Hazard 6: **Knowledge Evidence** (evidence of answers given to be recorded in portfolio) • A reason for reporting hazards to appropriate person

A reason for recognising risks associated with hazards

DECLARATION – The Learning Outcome has been achieved by satisfactory performance of all the components

listed above

Date all assessments completed for this unit:

Name of Assessor	Signature of Assessor	Name of Learner	Signature of Learner

Credit Value 2 Unit no: 204 Unit title: Improve personal manner and conduct **Guidance:** For this unit, the learner will need to demonstrate appropriate personal conduct in a range of settings. These could be at home, in college, at a day centre or any other suitable setting in which the evidence could be generated. Learning Outcome: The learner will be able to demonstrate appropriate personal conduct in a range of settings **Assessor Initials/Date Practical Evidence** • Wash and attend to personal hygiene • Be punctual in **all** of the following situations: - Arrive on time (e.g. for appointments/work) - Return on time after tea/lunch breaks as appropriate - Contact the appropriate person if unable to attend appointment/ work

					- instructions			
Knov	Knowledge Evidence (evidence of answers to be recorded in portfolio)							
					•			
					•			
					•			
					•			
					•			
					•			
					A reason for the importance of following instructions			

• Greet people appropriately by being polite

Be respectful to other people
Comply with all of the following:
Health & safety rules and regulations

- other rules and regulations

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

**Credit Value 1** Unit no: 205 Unit title: Applying for a job **Guidance:** For this unit, the learner will need to demonstrate different ways that they could apply for a job. Learning Outcome: The learner will know different ways of applying for jobs. The learner will be able to apply for a job **Assessor Initials/Date Practical Evidence** • Identify a job to apply for paper application and pen OR application form on computer • • **Knowledge Evidence** (evidence of answers to be recorded in portfolio) List different ways of applying for a job Give examples of information needed to apply for a job **DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above Date all assessments completed for this unit:

Name of Assessor	Signature of Assessor	Name of Learner	Signature of Learner

Unit no: 206 Unit title: **Behaviour at work Credit Value 1 Guidance:** The aim of this unit is to introduce the learner to the range and type of conduct needed in the

**Guidance:** The aim of this unit is to introduce the learner to the range and type of conduct needed in the workplace. The learner will be assisted to understand and demonstrate some appropriate behaviours in the workplace.

Learning Outcome:

- The learner will know about appropriate behaviour for the workplace
- The learner will be able to demonstrate appropriate behaviours for work

Assessor	Initia	lc/Data
Assessor	initia	is/Date

Pract	ical E	vider	nce	•	
					Wash and attend to personal hygiene
					•
					Interact appropriately with colleagues
					Behave appropriately for the job role
					Show good time keeping:
					- Arriving at work on time
					- Coming back from breaks on time
					Show a good attendance record
Know	/ledg	e Evi	dence	e (evia	lence of answers to be recorded in portfolio)
					List appropriate behaviours in the workplace
					List inappropriate behaviours in the workplace
					Give examples of how to dress appropriately for the workplace

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

Name of Assessor	Signature of Assessor	Name of Learner	Signature of Learner

Unit no: 207 Unit title: Effective communication Credit Value 2 **Guidance:** The aim of this unit is to help the learner understand effective communication. Learning Outcome: The learner will be able to recognise different forms of communication • The learner will be able to recognise effective communication The learner will be able to communicate with others. **Assessor Initials/Date Practical Evidence** • Wash and attend to personal hygiene • Dress appropriately for all occasions • Greet colleagues or customers in an appropriate manner • Respond in a positive manner to simple questions posed by colleagues or customers • Obtain information from colleagues or customers **Knowledge Evidence** (evidence of answers to be recorded in portfolio) • • • • Give examples of appropriate non-verbal communications • Give examples of in appropriate non-verbal communications

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

Signature of Assessor	Name of Learner	Signature of Learner
	Signature of Assessor	Signature of Assessor Name of Learner

Unit no:	208		Unit title:	Healt	thy Living	Credit V	alue 1		
Guidance	<b>Guidance:</b> The aim of this unit is to give the learner an introduction to healthy living.								
Learning Outcome:  • The learner will be able to recognise what is needed for healthy living									
			The learner	VIII DC GL	one to recognis	e what is need	caror ricatory living		
Assessor	Initials/Da	te							
Practical	Evidence								
			Show some health	y living o	choices over tir	me			
Knowledg	ge Evidenc	e (evide	ence of answers to be	recorde	d in portfolio)				
			State what is meant by healthy living						
			Give examples of healthy living						
			Give examples of						
	liste	ed abov	e	achieve	d by satisfacto	ry performance	e of all the components		
		•	ted for this unit:		N		C' L		
Name	of Assesso	or	Signature of Asses	3sor	Name of	Learner	Signature of Learner		

Credit Value 3 Unit no: 209 Unit title: Introduction to ICT **Guidance:** The aim of this unit is a basic introduction for the learner to ICT Learning Outcome: • The learner will be able to use hardware The learner will be able to use a software application The learner will be able to follow recommended safe operating practices Assessor Initials/Date **Practical Evidence** • Recognise the main parts of an ICT system • Use hardware e.g. moue, screen, keyboard (as appropriate) • Use a software application for an agreed purpose (e.g. word process a letter or similar) • Input information correctly (e.g. keyboard, mouse, or point and click device) • Present information for the agreed purpose (e.g. email or printing) • Follow safe working procedures **Knowledge Evidence** (evidence of answers to be recorded in portfolio) Name two software applications and their uses **DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above Date all assessments completed for this unit.

Date all assessments completed for this unit.									
Name of Assessor	Signature of Assessor	Name of Learner	Signature of Learner						

Unit r	10:	210	)			Unit title:	Pers	onal finance		Credit Value 1		
Guid	<b>Guidance:</b> The aim of this unit is to give the learner an introduction to personal finance.											
Looke	ina O	utcom	•••						1. 19			
Learning Outcome:					•	<ul> <li>The learner will know the advantages and disadvantages of borrowing money</li> </ul>						
					•	<ul> <li>The learner will know the advantages of saving money</li> </ul>						
					•	The learner	will knov	w how to keep pe	ersonal financ	cial information secure.		
Assessor Initials/Date												
Prac	tical E	vide	nce									
					•							
					-	Bank statem	nent					
					-	PIN number						
					-	Payslip						
					• Keep	o personal fina	ancial in	formation in a sat	fe place e.g. t	file		
Knov	vledg	e Evi	denc	<b>e</b> (evia	lence of a	answers to be	recorde	ed in portfolio)				
					• Lis	List the advantages of borrowing money						
					List the disadvantages of borrowing money							
					• Lis	List the advantages of saving money						
					• Lis	t ways of keep	oing per	sonal financial inf	formation sec	cure		
DECL	.ARA	ΓΙΟΝ		Learn		ome has been	achieve	ed by satisfactory	performanc	e of all the components		
Date	all ass	essm	ents c	comple	eted for t	his unit:						
·						Signature of Learner						

Unit no: 211 Unit title: Planning for Progression Credit Value 2 **Guidance:** The aim of this unit is to help the learner understand, recognise and build on personal strengths. Learning Outcome: The learner will understand the aims of own study or training programme. The learner will be able to recognise personal strengths needed for learning and work The learner will be able to agree an action plan for self-improvement **Assessor Initials/Date Practical Evidence** • Go through your study or training programme with your tutor • Identify the aims that need to be achieved for your own study or training programme • List the actions that need to be to achieve the aims • Complete the action plan

Knowledge Evidence (evidence of answers to be recorded in portfolio)					
	List attitudes needed for learning and work				
	List skills needed for learning and work				
	List areas for improvement				

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

Name of Assessor	Signature of Assessor	Name of Learner	Signature of Learner

10:	212	)			Unit title:	Sear	ching for a job		Credit Value 2
<b>Guidance:</b> The aim of this unit is to help the learner know how to search for potential jobs.									
Learning Outcome:			<ul> <li>The learner will know where to find work opportunities</li> <li>The learner will be able to search for job vacancies</li> <li>The learner will be able recognise own skills in relation to a job vacancy</li> </ul>						
ssorl	Initial	s/Dat	te						
tical E	vider	псе							
	ı	ı		•					
				-					
Identify two suitable job vacancies:									
				List the key points of the job vacancies, e.g. job vacancy, eg job title, hours of work, duties, salary/wages, qualifications needed, experience needed,					
				• List	your own skill:	s/streng	ths		
				• Mate	ch your skills/s	strength	s to the job vacancie	es	
Knowledge Evidence (evidence of answers to be recorded in portfolio)									
			• Lis	t different ty	pes of	employment e.g.	Full time,	part time, holiday work,	
•			•	•					
DECLARATION – The Learning Outcome has been achieved by satisfactory performance of all the components listed above									
Date all assessments completed for t				ted for t	his unit:				
Name of Assessor			Sigr	nature of Asse	ssor	Name of Lear	ner	Signature of Learner	
	ssor I	ance: The a	ance: The aim of hing Outcome:  Sesor Initials/Date  Lical Evidence  Vledge Evidence  ARATION – The liste all assessments of the same of t	ance: The aim of this uning Outcome:  Sesor Initials/Date  Lical Evidence  Velocity of the service of the servi	ance: The aim of this unit is to he hing Outcome:  essor Initials/Date  tical Evidence  lead of this unit is to he hing Outcome:  essor Initials/Date  List of this unit is to he hing Outcome.  essor Initials/Date  List of this unit is to he hing Outcome.  essor Initials/Date  lead of this unit is to he hing Outcome.  essor Initials/Date  essor Initials/Date	ance: The aim of this unit is to help the learner in the learner i	ance: The aim of this unit is to help the learner know he hing Outcome:  The learner will know the learner will be a triple and the learner will know a triple and the learner will be a triple and the	ance: The aim of this unit is to help the learner know how to search for position of the posit	ance: The aim of this unit is to help the learner know how to search for potential job  The learner will know where to find work opportu  The learner will be able to search for job vacancie  The learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able recognise own skills in relationship to the learner will be able to search for job vacancies  List the key points of the job vacancies, e.g. job vacancy work, duties, salary/wages, qualifications needed, exp  List the key points of the job vacancies, e.g. job vacancy work, duties, salary/wages, qualifications needed, exp  List your own skills/strengths  Match your skills/strengths to the job vacancies  Medge Evidence (evidence of answers to be recorded in portfolio)  List different types of employment e.g. Full time,  ARATION – The Learning Outcome has been achieved by satisfactory performance listed above  ARATION – The Learning Outcome has been achieved by satisfactory performance listed above

Unit no: 213 Unit title: Working as part of a group Credit Value 2 **Guidance:** The aim of this unit is to help the learner to work with others and review their role Learning Outcome: • The learner will be able to recognise different groups • The learner will be know how to work with others in a group • The learner will be able to work as part of a group Assessor Initials/Date **Practical Evidence** • Identify a group that you are able to work with e.g. friends, social, sports, • Identify the roles of individuals within the group e.g. boss/leader etc Identify a group activity • Carry out tasks when working with others • Identify what went well with the group activity • Identify what didn't go well with the group activity **Knowledge Evidence** (evidence of answers to be recorded in portfolio) **DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

Name of Assessor	Signature of Assessor	Name of Learner	Signature of Learner

# **Appendix 1** Sources of general information

The following documents contain essential information for centres delivering City & Guilds qualifications. They should be referred to in conjunction with this handbook. To download the documents and to find other useful documents, go to the **Centres and Training Providers homepage** on <a href="https://www.cityandguilds.com">www.cityandguilds.com</a>.

**Centre Manual - Supporting Customer Excellence** contains detailed information about the processes which must be followed and requirements which must be met for a centre to achieve 'approved centre' status, or to offer a particular qualification, as well as updates and good practice exemplars for City & Guilds assessment and policy issues. Specifically, the document includes sections on:

- The centre and qualification approval process
- Assessment, internal quality assurance and examination roles at the centre
- Registration and certification of candidates
- Non-compliance
- Complaints and appeals
- Equal opportunities
- Data protection
- Management systems
- Maintaining records
- Assessment
- Internal quality assurance
- External quality assurance.

**Our Quality Assurance Requirements** encompasses all of the relevant requirements of key regulatory documents such as:

- Regulatory Arrangements for the Qualifications and Credit Framework (2008)
- SQA Awarding Body Criteria (2007)
- NVQ Code of Practice (2006)

and sets out the criteria that centres should adhere to pre and post centre and qualification approval.

**Access to Assessment & Qualifications** provides full details of the arrangements that may be made to facilitate access to assessments and qualifications for candidates who are eligible for adjustments in assessment.

The **centre homepage** section of the City & Guilds website also contains useful information on such things as:

- Walled Garden: how to register and certifandidates on line
- Qualifications and Credit Framework: general guidance about the and how qualifications will change, as well as information on the IT systems needed and FAQs
- **Events**: dates and information on the latest Centre events
- **Online assessment**: how to register for e-assessments.

## **Useful contacts**

General qualification	ו. דדד נטוטדי בייט טטט E: learnersupport@cityandguilds.com
International learners General qualification information	T: +44 (0)844 543 0033 F: +44 (0)20 7294 2413
Centres Exam entries, Certificates, Registrations/enrolment, Invoices, Missing or late exam materials,	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 E: centresupport@cityandguilds.com
Single subject qualifications Exam entries, Results, Certification, Missing or late exam materials, Incorrect exam papers, Forms request (BB, results entry), Exam	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 F: +44 (0)20 7294 2404 (BB forms) E: <b>singlesubjects@cityandguilds.com</b>
International awards Results, Entries, Enrolments, Invoices, Missing or late exam	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 E: <b>intops@cityandguilds.com</b>
Walled Garden Re-issue of password or username, Technical problems, Entries, Results, e-assessment, Navigation,	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413 E: walledgarden@cityandguilds.com
Employer Employer solutions, Mapping, Accreditation, Development Skills,	T: +44 (0)121 503 8993 E: business@cityandguilds.com
Publications Logbooks, Centre documents,	T: +44 (0)844 543 0000 F: +44 (0)20 7294 2413

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