

27 June 2014

1 Giltspur Street London EC1A 9DD T +44 (0)20 7294 2468 F +44 (0)20 7294 2400 www.cityandguilds.com

501/0022/1 Level 2 Diploma in Accident Repair - Body Competence

OVERVIEW

What does this qualification cover?

This qualification covers the knowledge and skills required to work competently as a Panel Technician.

When cars, vans, motorcycles and larger vehicles are damaged in accidents, they are taken to a body repair workshop. Some repairers will complete the process from start to finish and others will have specialised roles and work on one part of the repair process. Panel technicians, also known as panel beaters or body repair technicians, specialise in repairing or replacing damaged panels. Duties may include:

- Assessing the level of damage and making a decision whether to repair or replace panels
- Removing damaged panels
- Repairing damaged chassis and panels
- Keeping logs of work carried out and informing the customer of any additional works required.

Other non-technical but essential skills also include:

- Strong communication skills
- The ability to work alone and as part of a team
- The ability to maintain quality under pressure
- An awareness of safety procedures

This is a framework qualification.

Who could take this qualification?

This is a practical qualification for Panel Technicians who want to demonstrate their skills on the job, in their own workplace.









WHAT COULD THIS QUALIFICATION LEAD TO?

Learners who are successful will have proved they are able to work competently at the standard expected for a Panel Technician.

In terms of further training, learners could register upon completion on to the Level 3 Diploma in Accident Repair Body Competence (500/9991/7) to acquire the diagnostic skills required to move into the next level.

In addition, they could take up an Advanced Apprenticeship in Vehicle Body and Paint - Body Repair to become a Senior Panel Technician.

WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by the Society of Motor Manufacturers and Traders (SMMT). The SMMT works closely with key players in the industry such as manufacturers, independent garages, governmental organisations to act as the voice of the motor industry and promoting its position in the UK and abroad.