

A Centre's Guide to Level 2 Certificate in Supporting the Development Needs of Vulnerable People (3806)



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The Certificate in Supporting the Development Needs of Vulnerable People is suited to anyone who deals with vulnerable people on a day to day basis. It can also act as an induction tool for employers to introduce staff to working with the complex needs of vulnerable people.

Individuals can use this certificate to build a career in the sector, as it will enable progression to N/SVQs and other related qualifications. It will also provide opportunities to gather evidence for Key/Core Skills units.

This qualification has been developed to cover the learning needs of new or existing entrants who work with vulnerable people, providing they have access to an appropriate work setting. It provides a useful structure for the learner to develop an understanding of cognitive learning processes, to engage people who are ready to change their lives and situation. This qualification also complements our service user Certificate in Self Development through Learning (Learn power).

Who is the qualifications for?

Learners must be over the age of 18 years, work with vulnerable adults or have access to an appropriate setting and be employed on the following basis:

- full or part time
- paid or voluntary
- permanent or temporary

Staff or volunteers from a wide range of service situations ranging from housing, employability support, training, resettlement and outreach work and substance misuse, would also benefit from completing this qualification.

How many units make up the qualification?

Learners must complete the following nine core units:

- Unit 1** - Principles of Human Development and Learning of Vulnerable People
- Unit 2** - Introduction to Providing Structured Supported Learning to Vulnerable People
- Unit 3** - Effective Communication with Vulnerable People
- Unit 4** - The Working Environment and Vulnerable People
- Unit 5** - Developing as a Support Worker of Vulnerable People
- Unit 6** - Access to the Service for Vulnerable People
- Unit 7** - Support the Care, Protection and Well-being of Individuals of Vulnerable People
- Unit 8** - Theory and Practice of Coaching Vulnerable People
- Unit 9** - Promoting Learning of Vulnerable People within the Organisation

How is the qualifications delivered and assessed?

There are 325 guided learning hours for this qualification. Assessors will be able to use a variety of different assessment methods to provide evidence that a candidate has demonstrated the outcome for each unit. The methods that are most likely to be used are questioning, observations and assignments.

Are there any learning materials available?

An electronic version of the handbook can be downloaded free of charge from www.cityandguilds.com. Additional hard copy versions can be purchased separately from our Publications team.

Why choose City & Guilds?

City & Guilds is the foremost provider of vocational qualifications in the Health and Social Care and Learning sectors. This qualification is supported by a network of specialist Advisers in each of our local offices who work directly with employers and assessment centres to ensure that our qualifications meet your requirements.

Are there any other qualifications that may be of interest?

You might also be interested in these qualifications:

**Self Development through Learning (Learn Power)
Certificate in Preparing for Work in the Care Sector
Initial Award in Mental Health Work
Promote Learning within the Organisation
Individual Profile in Active Citizenship**

Learners can use the Certificate for progression to various N/SVQs, including the following:

**Level 2, 3 AND 4 NVQ in Advice and Guidance
Levels 2, 3 and 4 NVQ in Housing
Level 3 N/SVQ in Community Justice - Work with victims, survivors and witnesses
Levels 3 and 4 NVQ in Youth Justice Services
Level 2 NVQ in Youth Work
Levels 2, 3 and 4 N/SVQs in Health and Social Care**

What's the next step?

if you are an existing 3595-05 centre you can fast track on to the new qualification.

If you are an approved City & Guilds centre but did not offer the old 3595-05 qualification you will need to complete a qualification approval form (QAP) .

If you are not an approved centre and would like to become one, please contact your nearest City & Guilds office who will guide you through the approval process.

How can I find out more?

You can find out more by contacting your nearest City & Guilds centre. To find it, log on to our website or contact our Customer Relations team at:

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If you're asked for a qualification number, please quote 3806.

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Key points

- This qualification is suitable for anyone who works, or wants to work, with vulnerable people on a day to day basis
- Can lead to progression in a number of areas including Care, Mental Health, and Housing and Substance Misuse
- Particularly suitable for those working with individuals who are experiencing instability, perhaps through homelessness, substance misuse, or one of many other uncertain lifestyles
- Complemented by a number of qualifications which focus on developing the service user and increasing their participation in society