

Spectator Safety qualifications Centres' information



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Stewards play a vital role in the sports and entertainment industry. Without them, it would be impossible for millions of people to enjoy themselves every week.

Yet this occupation is coming under far greater regulation than ever and as a result, training is even more important.

Our NVQs are appropriate for stewards at any event that requires highly skilled crowd management. This includes sporting events like football, rugby, cricket, horse racing and motor sports as well as events like concerts, festivals, parades and carnivals.

In fact, successful completion of the City & Guilds level 2 NVQ will satisfy the Football Licensing Authority who expect football clubs to have their stewards qualified to level 2 status.

Which qualifications are available in this area?

The NVQ is a full level 2 qualification which means it is equivalent to 5 GCSE's and there is only assessment on the job. Stewards do not need to worry about passing examinations.

Level 2 NVQ in Spectator Safety

This is designed for stewards working as part of a wider team.

- Prepare for spectator events
- Control the entry, exit and movement of people at spectator events
- Monitor spectators and deal with crowd problems
- Help manage conflict
- Contribute to the work of your team
- Deal with accidents and emergencies

An optional additional unit may also be taken: Control and detain people at a spectator event for action by the police

Level 3 NVQ in Spectator Safety

This qualification is suitable for supervisors or senior stewards. To complete this award, candidates must complete **four** mandatory units:

- Develop productive working relationships with colleagues
- Prepare stewards and venues for spectator events
- Maintain stewarding in designated areas and deal with spectator problems and emergencies
- Deal with accident and emergencies

Candidates then must choose **two** of the following:

- Support the efficient use of resources
- Work with others to improve customer service
- Control and detain people at a spectator event for action by the police

- Manage information for action
- Help to manage conflict
- Manage your own resources and professional development

Level 4 NVQ in Spectator Safety Management

This qualification is designed for those who hold overall responsibility for the operation: event and stadium managers and safety officers. Candidates must complete **seven** mandatory units.

- Assist the organisation to develop and implement policies
- Manage your own resources and professional development
- Develop productive working relationships with colleagues and stakeholders
- Provide information to support decision making
- Plan for the safety of people attending a spectator event
- Ensure the safety of people attending a spectator event
- Provide learning opportunities for colleagues

Learners must then take **three** optional units from a choice which covers all the key areas of spectator safety management.

Do the qualifications form part of a recognised framework?

These qualifications are accredited by QCA at levels 2 - 4 and are therefore eligible for funding. The area of Spectator Safety has been recently prioritised as high priority by the LSC and there may be extra funding available under 'train 2 gain'.

How are these qualifications delivered?

NVQs are work-based qualifications that focus on learners' practical skills. To pass, they need to prove their on-the-job abilities. This is done through a combination of observation by an assessor and compiling a portfolio of evidence.

Are there any other qualifications that may be of interest?

4851 - 02 Level 2 Certificate in Industry and Organisational Awareness

4851 - 03 Level 3 Certificate in Industry and Organisational Awareness

Key points

- On the job assessment
- No examinations
- Full level 2 qualification
- Equivalent to 5 GCSEs
- Fully fundable qualification
- Progression from steward to safety officer
- City & Guilds have over 10 years of experience in this field

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What other centre guides are available?

A Centre's guide to Coaching and Activity Leadership qualifications

A Centre's guide to Vocational Awards in Sport and Leisure

A Centre's guide to Exercise and Fitness qualifications

A Centre's guide to Outdoor Education qualifications

A Centre's guide to Playwork qualifications

A Centre's guide to Transitional Awards

A Centre's guide to the Apprenticeship Framework

A Centre's guide to Mechanical Ride Operating qualifications

A Centre's guide to Higher level qualifications in Sport and Leisure

A Torchlight Guide to all Sport and Recreation qualifications

What's the next step?

If you are an existing approved centre, you will need to complete a scheme approval form (SAP). If you are not an approved centre and would like to become one, please contact your nearest City & Guilds office who will guide you through the approval process.

How can I find out more?

You can find out more by contacting your nearest City & Guilds office. Log on to our website to find the location of your nearest one, or contact our Customer Relations team at:

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