

# ESOL Skills for Life (3692) Entry 1 Practice Assignment B



## Supermarkets Candidate's Paper

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Candidate's name \_\_\_\_\_

City & Guilds enrolment number \_\_\_\_\_

Date of registration \_\_\_\_\_

Date assignment started \_\_\_\_\_

### Summary of achievement

Reading \_\_\_\_\_ E \_\_\_\_\_

Writing \_\_\_\_\_ E \_\_\_\_\_

Speaking and Listening \_\_\_\_\_ E \_\_\_\_\_

## Activity 1 (Reading)

You have up to 15 minutes to do this activity.

You see a story in a local newspaper.

⇒ **Read the story.**

### **Soap star opens supermarket**

Jackson's Supermarket opened again on Friday. A large crowd came to see local soap star Gina Peck open the improved store. Gina stayed for over half an hour. She talked to customers and signed autographs.

There are lots of changes at the supermarket. It has a new wide entrance, four new checkouts and more space inside the store. The store is much bigger with wider aisles. It has a bigger household section and a bigger clothing section, a new pharmacy and a crèche. It also has a coffee shop that sells freshly made meals, snacks and drinks.

Store manager, Anna Deloni, said she is delighted with the new store. She added, "The improvements to the store are fantastic and the customers agree. We've had record numbers of customers every day since Friday," she said.



**Gina Peck**

⇒ **Finish these sentences.**

**1 The name of the supermarket is \_\_\_\_\_**

**2 The supermarket opened on \_\_\_\_\_**

**3 The name of the manager is \_\_\_\_\_**

**4 I think the best change at the supermarket is \_\_\_\_\_**

**5 The reason I think this is because \_\_\_\_\_**

**6 The newspaper story tells you some things about the supermarket.**

**One *other* thing I would like to know about the supermarket is**

## Activity 2 (Speaking and Listening)

You have up to 15 minutes to do this activity.

You go to the supermarket.



**Ask your tutor for the tape.**

You will hear a supermarket announcement.

- ⇒ **Listen to the tape.**
  - ⇒ **Tell the assistant that you would like free delivery.  
Give the assistant your name and address.  
Record what you say onto a tape.**
  - ⇒ **Write down what the special offer is today.**
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### **Activity 3 (Speaking and Listening)**

You have up to 15 minutes to do this activity.

Ask the customer service assistant for more information about the free delivery service.

Your tutor will be the customer service assistant.

- Tell the assistant what you want to ask about.
- Ask the assistant how the free delivery works.
- Speak clearly.
- Make sure that you understand.



**When you are ready, tell the assistant that you want to ask for some information.**

## Activity 4 (Reading and Writing)

You have up to 15 minutes to do this activity.

The customer service assistant gives you this form.

# Jackson's Supermarket

## Points Card

**Fill in this form to get your Points Card.**

Surname

First name(s)

Address

Postcode

Telephone number

Signature \_\_\_\_\_

- ⇒ **Fill in the form carefully, using your own details.**
- ⇒ **Check your form and correct any mistakes.**

## Activity 5 (Reading)

You have up to 15 minutes to do this activity.

You receive a letter from Jackson's supermarket.

**Jackson's Supermarket**  
Brookfield Trading Estate, Fendon FE1 UJ

Dear customer,

Here is your Points card.

You can use your card straight away. Next time you pay for your shopping at the checkout, just give the card to the assistant to add your points to your account. We will give you one point for every pound you spend. We will send you money-off vouchers every three months and special offers just for Points cardholders.

Look out for this sign in the store. 

This sign means you will get extra points when you buy that item.

We hope to see you in the store soon. Don't forget to use your Points card.

Best wishes

Jackson's Supermarket

⇒ Read the letter and then answer these questions.

**1 What is this letter about?** \_\_\_\_\_

\_\_\_\_\_

**2 How can you get money off?** \_\_\_\_\_

\_\_\_\_\_

**3 What does this sign mean?**  \_\_\_\_\_

\_\_\_\_\_



⇒ **Now write about shopping here.**

A large rectangular box containing 20 horizontal lines for writing.

⇒ **Check your writing and correct any mistakes.**

