

ESOL Skills for Life (3692) Entry 2 Practice Assignment B



Supermarkets Candidate's Paper

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Candidate's name _____

City & Guilds enrolment number _____

Date of registration _____

Date assignment started _____

Summary of achievement

Reading _____ E _____

Writing _____ E _____

Speaking and Listening _____ E _____

Activity 1 (Reading)

You have up to 30 minutes to do this activity.

- ⇒ Read these two texts from local newspapers, using your dictionary to check any words you are not sure of.

Text 1

Jackson's Supermarket
re-opens
on **Friday 20th May**
at **9:00 a.m.**
with low prices and more bargains
More foods
More household goods
More clothing
More medicines in our new pharmacy
Why not leave your children in our new crèche while you shop?
Visit our new coffee shop for freshly-made food and drinks.

Text 2

Soap star opens supermarket

Jackson's Supermarket opened again on Friday, a week later than expected. A large crowd came to see local soap star Gina Peck open the store. Gina stayed for over half an hour chatting with customers and signing autographs.

The supermarket has a new wide entrance, four new checkouts and more space inside the store. The store is much bigger with wider aisles, bigger household and clothing sections, a new pharmacy and a crèche.

Store manager, Anna Deloni, said she was disappointed about the delay and apologised to customers for any inconvenience. But, she added, the improvements to the store are fantastic and the customers agree. "We've had record numbers of customers every day since Friday," she said.



Gina Peck



Ask your tutor to sign here to say if you have used a dictionary to check words.

Words checked:

Assessor's signature

Assessor's name

1 What sort of text is text 1?

2 When does the supermarket open?

3 What is the name of the supermarket manager?

4 Write down *two* things that are new in the supermarket.

5 What do you think is the best change in the supermarket?

Why? _____

6 Write down one thing you want to know about the supermarket that the texts don't tell you.

Activity 2 (Speaking and Listening)

You have up to 15 minutes to do this activity.

You go to the supermarket.



Ask your tutor for a tape.

- ⇒ **Listen to the tape.**
 - ⇒ **Tell the assistant that you would like a form to register for free delivery. Give the assistant your name, address and telephone number. Record what you say.**
 - ⇒ **What is the special offer in the supermarket?**
-

Activity 4 (Reading and Writing)

You have up to 15 minutes to do this activity.

The customer service assistant gives you this form.

Jackson's
Home Delivery Service

We will deliver your shopping to your home FREE when you spend £25 or more.
We will deliver free to anywhere inside the shaded area.

Fill in this application form to register for our delivery service.

Please use BLOCK CAPITALS

Surname

Mr / Mrs / Ms
Delete as appropriate

First name(s)

Address

Postcode

Telephone number

Do you have a Jackson's Points card? Yes *Please tick as appropriate*
 No, I don't want a card thank you
 No, please send me a card

Signature _____

- ⇒ Fill in the form carefully, using your own details. Ask for a card.
- ⇒ Your friend lives in Manham. Can she have free delivery? _____
- ⇒ Check your form and correct any mistakes.

Activity 5 (Reading)

You have up to 15 minutes to do this activity.


You receive a letter from Jackson's Supermarket.

Jackson's Supermarket
Brookfield Trading Estate, Fendon FE1 UJ

Dear customer,

Thank you for requesting a Jackson's Points card. We are pleased to enclose two Points cards, one for you and one for a member of your family.

You can start using your cards straight away. Next time you pay for your shopping at the checkout, just give the card to the assistant to add your points to your account. You will get one point for every pound you spend. We will turn your points into money-off vouchers and send them to you every three months, along with other special offers just for Points cardholders.

Look out for this sign in the store. 

Where you see this sign, you will get extra points if you buy that item. It shows you how many extra points, so this item has 25 extra points.

We look forward to seeing you in the store soon. Don't forget to use your Points card.

Best wishes

Jackson's Supermarket

⇒ Read the letter and then answer the questions on the next page.

1 Why did Jackson's send you the letter?

2 Why are there two cards?

3 How should you use your card?

4 How many points will you get?

5 What does this sign mean?

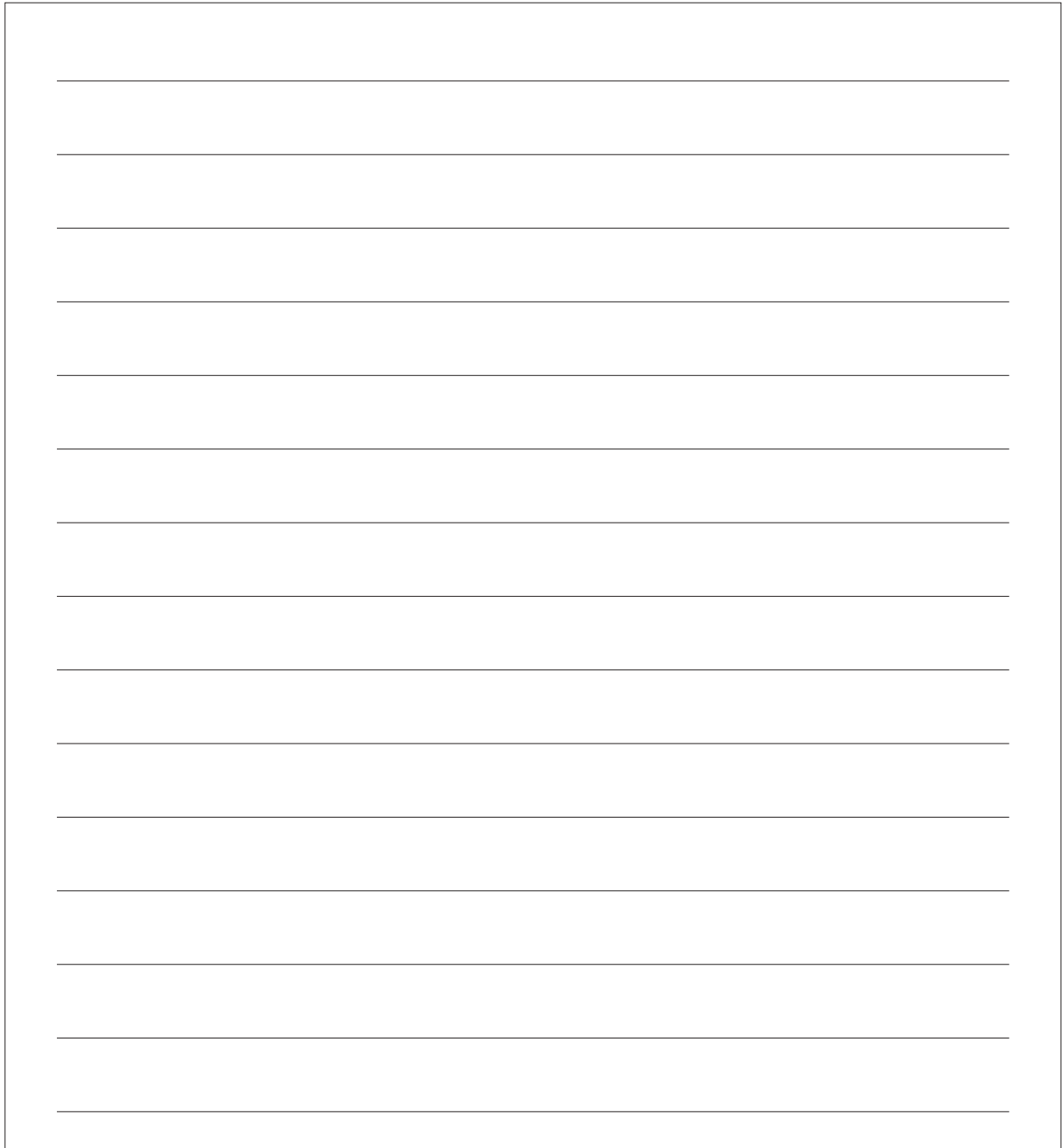


6 Do you think the points are good to collect?

Write down a reason from the letter.

⇒ **Write your neat copy here or on a computer.**

If you write it on a computer, attach a printout of your note or e-mail.

A large rectangular box with a thin black border, containing 18 horizontal lines for writing. The lines are evenly spaced and extend across most of the width of the box.

⇒ **Check all your work.** (You have up to 30 minutes to do this.)

You have now finished the assignment. Give all your work to your tutor.