

Andrew Newman
TechBac - Lead Qualification & Assessment Manager
City & Guilds 1 Giltspur Street
London
EC1A 9DD

19 August 2015

Dear Andrew

We are an employer who employs over 286,000 people across 80 countries, including the UK. Samsung Electronics is a global leader in technology ranging from TVs, smartphones, tablets, home appliances to media devices, semiconductors and LED solutions.

We would like to support the following City & Guilds qualification and the 3 pathways within the qualification as relevant and significant to the sector.

- City & Guilds Level 2 Technical Certificate in Digital Technologies

3 pathways in:

- Software and Application support
- Systems and Infrastructure Support
- Web and Social Media support

The qualification has been developed with the needs of the industry/sector in mind and therefore the following skills and knowledge have been included:-

- Understanding hardware requirements
- Understanding types of software
- Implementing networks
- Supporting end users
- Understanding Cyber security threats and vulnerabilities

We feel that once the learner has gained this qualification which covers the skills and knowledge needed for the Digital Industry they could take the position as a:

- Software and Application support
- Systems and Infrastructure Support
- Web and Social Media support

We confirm that we consent to our company name (and logo) being made publicly available on the DfE and City and Guilds websites. The logo will be provided under separate cover on receipt of the preferred file type.

Yours sincerely,

Jessie Park
Citizenship Manager, Samsung Electronics UK Ltd

www.samsung.com/uk/citizenship