

Email:
Centre name:

Monday, 14 August 2023

Technical qualifications

Reminder for results release

Important information



Results for Technical Qualifications

Dear ,

Please note results for Level 3 Technical qualifications will start to show on Walled Garden from today. These results are still provisional and will not be final until the published results date Monday 14 August.

It is very important that you **do not** share these results. They are still subject to change.

You must also ensure centre staff refrain from making social media posts or engage in conversation (e.g. via online forums) related to results, as these cannot be released to learners until the published dates below. Any centre found to have released results to learners early will be referred to our compliance team, as this is considered serious maladministration.

Centres can view their finalised results for the summer series assessments, assignments and overall qualification grades for the 2022/2023 academic year via Walled Garden on the following dates:

Level 3 Results

Final results, including summer series assessments, assignments and qualification results released to centres	Monday 14 August 2023
Final results, including summer series assessments, assignments and qualification results can be released to learners	Thursday 17 August 2023

Level 2 Results

Final results, including summer series assessments, assignments and qualification results released to centres	Wednesday 23 August 2023
Final results, including summer series assessments, assignments and qualification results can be released to learners	Thursday 24 August 2023

Centres are **not permitted** to inform learners of any results prior to Thursday, 17 August for Level 3 and Thursday 24 August for Level 2.

Preparation for results

We encourage centres to utilise the extra time between 14 -16 August to check Level 3 results and resolve issues with City & Guilds (such as submission errors) rather than waiting until results day.

It is also important to remind you of your obligation as a centre to ensure any learners who will not receive their results on the published dates, for whatever reason, are informed of this in writing prior to results day. This could include where assessments are incomplete, ongoing quality assurance queries or cases of suspected malpractice.

Contact us

Should you have any questions or queries, please us on the details below.

Customer support

Phone: 01924 930 800

Email: customersupport@cityandguilds.com

Lines open Monday to Friday 08.00 to 18.00 GMT

Kind regards,

Technicals Quality team

City & Guilds

Phone: 0300 303 53 52

Email: technicals.quality@cityandguilds.com

Webchat: www.cityandguilds.com



Quality team

Phone: 0300 303 53 52

Email: technicals.quality@cityandguilds.com

Webchat: www.cityandguilds.com/technical

Lines open Monday to Friday 08.30 to 17.00 GMT