

# Personal specification for independent end point assessor

## Unified Communication Technician

### Essential industry specific qualifications and experience

Up-to-date, relevant, deep and broad experience of working in the following disciplines of the occupational area of the apprenticeship standard including practical and current knowledge of working practices, infrastructure, tools and technologies to support:

- Have Installation of basic communication hardware and software
- Fault rectification across a range of technologies
- Applying security principals in line with legal and organization requirements
- Undertake hardware or software upgrades
- Competently cables or connects equipment in line with technical requirements

### Essential qualifications and experience

Qualified to a minimum Level 3 and hold recognised assessment qualifications

Relevant and up-to-date CPD record

Have a knowledge of VPN and remote access security

Have experience and skills in the positioning of firewalls

Occupationally competent with current experience in the apprenticeship's discipline they intend to assess

### Essential knowledge and skills

An understanding of 'Trailblazer' apprenticeships, with specific knowledge about the relevant industry area for the role

Experience of producing clear, accurate and concise written reports, including remarks/enquiries about results

Proficient IT skills

Analytical, critical thinking skills

Excellent interpersonal skills

Excellent written and verbal communication skills with substantive experience of providing supportive, concise feedback to both learners, Assessors and delivery staff

Organisational skills and the ability to prioritise effectively

Ability to work independently but also lead a team

### Availability

Flexibility to travel across England

Driving License

### Desirable

Experience of preparing for and presenting to a target audience

Experience of marking and grading assessments