

# Personal specification for Independent End-point Assessor

## Beauty Therapist

### Essential industry specific qualifications and experience

Up-to-date, relevant, and broad experience of working in Beauty Therapy including current knowledge of working practices, legislation, policy and customer service.

**Demonstrate exemplar customer service principles and practices** in a Beauty environment

**Personal and professional ethics:** demonstrate a commitment to quality, maintains honesty, integrity and confidentiality

**Flexible and positive attitude:** Adapts positively to changing work priorities and patterns when new tasks need to be completed or requirements change.

**Comprehensive understanding of safe practices** such as the use of tools, equipment, materials and products; workplace housekeeping: cleaning, disinfection, sterilisation, waste disposal; supplier or manufacturer's instructions in relation to being a Beauty Therapist

### Essential qualifications and experience

Ideally Hold a Beauty Therapy L3 qualification and/or equivalent experience or working at or above this level

Have equivalent experience of working at or above this level and sufficient (minimum of 5 years) "hands on" "operational experience" within the relevant sector, which can be evidenced and is current and must be sector specific to the standard. This needs to be working as a Beauty Therapist in a commercial salon or Spa.

Must be of sufficient depth to be effective and reliable when verifying judgements about assessment processes and decisions

Relevant and up-to-date CPD record, specifically to the industry skills and knowledge, not just general CPD

### Essential knowledge and skills

An understanding of apprenticeship standards, with specific knowledge about the relevant industry area for the role

Experience of producing clear, accurate and concise written reports, including remarks/enquiries about results

Proficient IT skills

Analytical, critical thinking skills

Excellent interpersonal skills

Excellent written and verbal communication skills with substantive experience of providing supportive, concise feedback to both learners, Assessors and delivery staff

Organisational skills and the ability to prioritise effectively

Ability to work independently

### Availability

Flexibility to travel across UK

Driving License

### Desirable

Experience of preparing for and communicating to a target audience

Experience of marking and grading assessments

Hold an assessor qualification or be willing to work towards one