

A City & Guilds Group Collaboration

**EPA - Bite Sized Webinar Series** 

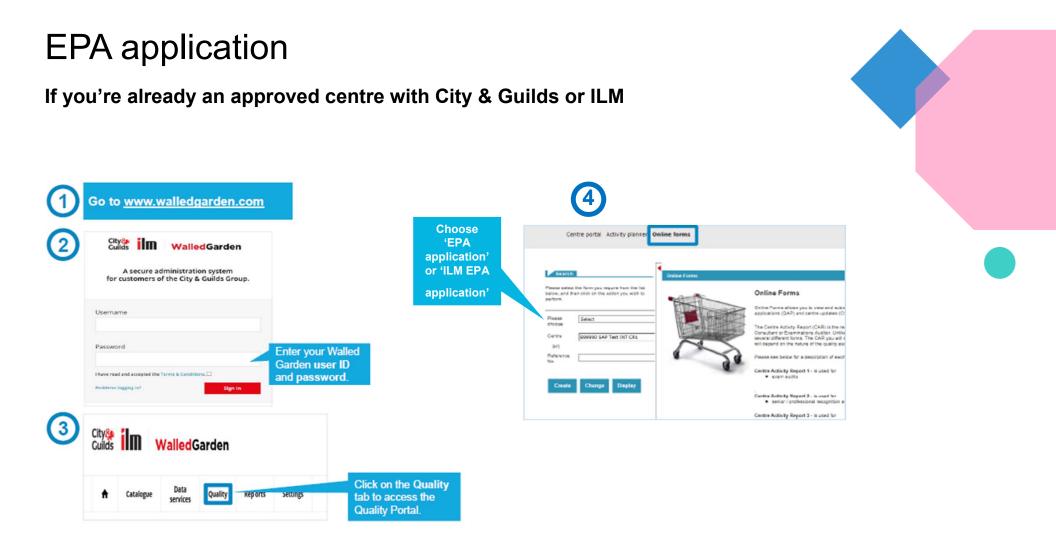
Step 1 – Getting set up as a City & Guilds and ILM customer for End Point Assessment

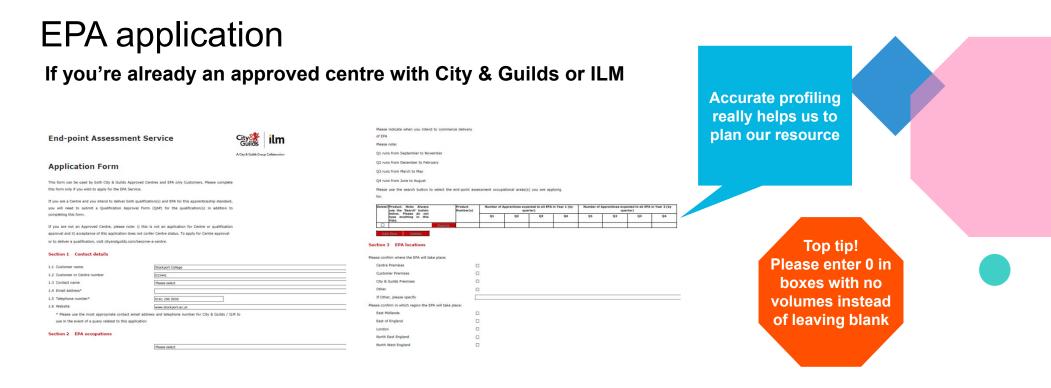
Sarah Turner North West Business Development Manage 07 January 2019



### Focus

- Apprenticeship events and webinars and to access other bite-sized webinars in this series: <u>https://www.cityandguilds.com/apprenticeships/events-and-webinars</u>
  - Step one: Getting set up as a City & Guilds and ILM customer for EPA
  - Step two: Registering apprentices for EPA and accessing support materials.
  - Step three: Moving from gateway and EPA booking, through to results.





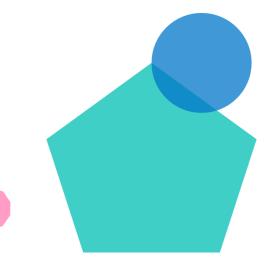
By completing this application form you are agreeing to our terms and conditions and this forms your **contract** with us - you will not receive a separate contract.

EPA manual: <u>https://www.cityandguilds.com/-/media/cityandguilds-site/documents/apprenticeships/manual-for-the-end-point-assessment-service-pdf.ashx?la=en&hash=765D6B768FAF5BEDEBAFE94B7AFD1A986EFE2A8E</u>

## **EPA** application

- EPA product code e.g. Customer Service Practitioner 9794-12
- Apprenticeship standards page: https://www.cityandguilds.com/apprenticeships/emerging-standards
- Master list: <u>https://www.cityandguilds.com/-/media/cityandguildssite/documents/apprenticeships/gtm/external-gtm-list-</u> pdf.ashx?la=en&hash=FC03C222114466BE78C0441881EC01508E67CD49

Apprenticeship standard	C&G ref	Level	ESFA Status	LAR	EPA or OP	Product	Title	Product code	Reservation	Status
Customer Service Practitioner	CG0483	2	Ready for delivery	122	EPA	End-point assessment	Level 2 Customer Service Practitioner	9794-12	9794-500	Live
						EPA preparation tool	N/A	9794-12	N/A	Live
								9794-02	N/A	Live



# **EPA** application

- If you are a new customer and you want to use our EPA-only service, but do not want to offer qualifications
- EPA-only centre enquiry form
- City & Guilds: <u>https://www.cityandguilds.com/delivering-our-qualifications/offer-our-qualifications/epa-only-form</u>
- ILM: https://www.i-I-m.com/learning-and-development/management-apprenticeships/ilm-epa-form
- If you do want to offer additional qualifications, you'll need to apply for centre approval first please visit our help and support section for information on how to do this.

### Keep up to date

- Sign up for 'email updates' or 'update your preferences' https://www.cityandguilds.com/what-we-offer/centres/email-updates
- City & Guilds Apprenticeship standards: <u>https://www.cityandguilds.com/apprenticeships/emerging-standards</u>
- ILM Management Apprenticeships: https://www.i-I-m.com/learning-and-development/management-apprenticeships
- City & Guild and ILM EPA service: https://www.cityandguilds.com/apprenticeships/emerging-standards/end-assessment-service
- Apprenticeship events and webinars and to access other bite-sized webinars in this series: <u>https://www.cityandguilds.com/apprenticeships/events-and-webinars</u>
  - Step one: Getting set up as a City & Guilds and ILM customer for EPA
  - Step two: Registering apprentices for EPA and accessing support materials
  - Step three: Moving from gateway and booking EPA, through to results

# Questions?

#### Technicals & EPA Support

- T: 01924 206 719
- E: <u>EPAapplications@cityandguilds.com</u>

