

5 REASONS TO SWITCH

your end-point assessment
(EPA) to City & Guilds
and ILM



#1

We're a trusted leader in EPA services

We have over 140 years of experience in working with education and industry partners. We were also the end-point assessment organisation (EPAO) of the Year 2021.

#2

Unrivalled assessment preparation resources

As well as assessment preparation resources, we offer on-programme and digital support so your apprentices have the right tools in the run up to their assessment.

#3

Specialist EPA and Technical support teams

From start to finish of the learning journey, our dedicated Technical and personal support teams are on hand for you and your apprentices.

#4

Highly experienced assessors and meaningful feedback

Our assessors ensure a positive experience for your apprentices, making them feel at ease so they can perform their best on the day. They also provide structured feedback for each standard to identify where assessment criteria have or haven't been met.

#5

We're Ofqual recognised

As well as being Ofqual recognised, to date we've also achieved Grade 2 or 'good' across all standards in our 3rd party external quality assurance (EQA) audits.

"The team at City & Guilds have been very supportive, and EPA pro as a system has been a godsend for us."

Stacie Ellis - EPA co-ordinator,
Calderdale College

How to switch?

To register your interest in working with us as your EPAO, simply fill in [this short form](#) and our team will be in touch to walk you through the process.

Speak to our
teams on
0192 4930 800

End to end support

From registration to results, we take a personal approach to support you. Our EPA specialist teams will walk you through the process and provide advice from the start.

Achieve success with our assessment preparation resources

Our teaching and learning resources are mapped to the knowledge, skills and behaviours for each standard - to give your apprentices what they need to succeed.

Our package of on-programme and EPA support includes:

- | | |
|---|---|
|  EPA Pro – our online EPA service delivery platform |  Practice tests and assessments Lead |
|  EPA packs |  Independent End-Point Assessment (LIEPA) reports |
|  Apprenticeship training manuals |  Digital e-portfolio solutions - Get-to-Gateway and Learning Assistant |
|  Functional Skills support |  Regular update webinars with live Q&A. |
|  Expert tutor resources via EPA Pro exemplar materials | |

A personal approach – our EPA specialists are here to help

We have a dedicated Technical Advisor (TA) for each sector, whose role is exclusively to offer industry and education expertise.

In addition, our EPA Partnership Managers support customers with the EPA process and provide guidance to ensure a smooth journey.

High-quality experienced assessors

Our assessors undergo rigorous vetting and training, and closely supported and monitored by a Lead Assessor and Associate Manager.

Meaningful feedback for all grade outcomes

Our assessors provide structured feedback that consists of valid and reliable information that you and your apprentices need to enable continuous improvement.

Special considerations and reasonable adjustments

All of our policies support special considerations, reasonable adjustments, appeals, complaints, and re-sit/ re-takes – and are available via the City & Guilds website.

How to switch?

To register your interest in working with us as your EPAO, simply fill in [this short form](#) and our team will be in touch to walk you through the process.

Speak to our
teams on
0192 4930 800