

The background of the slide is a photograph of a classroom. It shows several black plastic chairs with attached writing tablets, arranged on a light-colored wooden floor. The lighting is soft and even.

## **Functional Skills Plus**

**Sept 2025 – Service Level Agreement**

## Change Control:

### Version

### Implementation of changes

Version 1.1

SLA issued Monday, 22 September 2025

## Functionals Skills Plus

This document is a summary of the agreement with centres who attended the FS+ training in September 2025 and submitted the below form as confirmation they agree to the terms of the FS Plus service.

### FS Plus: Training confirmation & stock removal Form

As outlined in the FS Plus training presentation, available here [FS Plus Resource Hub](#)

Submission of the above form will be completed to confirm centres were ready to move to FS Plus on 01 Oct 2025 and confirms the closure of Pre-supply.

### Centre confirmation

I confirm that I have completed the FS+ training and am ready to conduct exams via this model.

I confirm that the training information will be cascaded across all staff at my centre who deliver FS examinations, and we will be responsible for ensuring all staff involved follow processes correctly.

I confirm that we understand FS+ goes live on 01 October, and my centre WILL NOT conduct any examination using the pre-supply stock after 30 September, and doing so may mean I am subject to quality review or an exam audit.

I confirm I will ensure I have understood all the stipulations within the FS+ model and my centre may be subject to additional charges in line with the UK and ILM Centre Charges List should I not adhere to the FS+ processes outlined in the training.

I confirm I will provide full details of the Stock still held at my centre and will agree with the next steps to either securely destroy the stock or allow City and Guilds to collect the stock (this will be subject to volume and C&G will inform centres individually)

I confirm my Centre address is correct in Walled Garden by 01 Oct 2025