Restart

27 May 2021



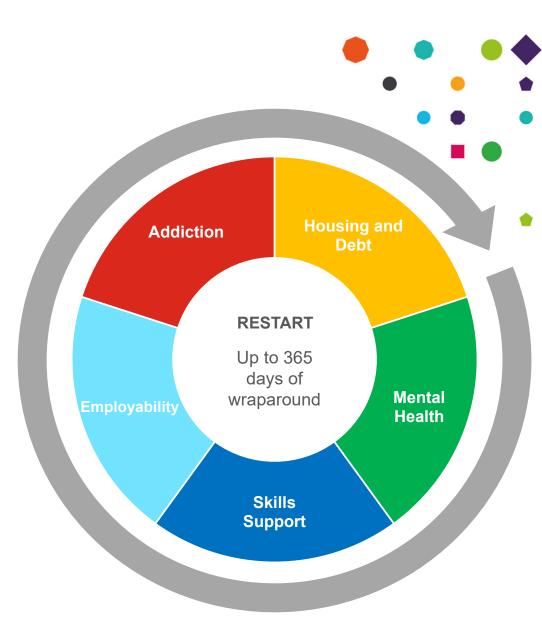




RESTART Overview

- The RESTART Scheme was announced in the November 2020 Spending Review.
- It is a 3-year long, £2.9 billion programme that will give Universal Credit claimants (aged 18 and over in England, and 16 and over in Wales), who have been out of work for at least 12 months, enhanced support to find jobs in their local area. The scheme will provide up to 365 days of tailored support for each participant.
- Funding for the scheme sits with Department of Work and Pensions (DWP), it is NOT a DfE programme.
- AEB funding can be used to support skills needs additionality for DWP Primes
- The functional aspect of the programme will be managed via Jobcentre Plus (JCP). JCP will assess claimant suitability and refer eligible/suitable claimants to the relevant DWP prime provider.
- The prime providers and their delivery partners (specialist charities, small and medium-sized enterprises) are intended to complement the work of JCP with extra expertise, investment, innovation, and the additional capacity needed for intensive support.





CONTRACT PACKAGE AREA

CPA AREAS CONTAINED

CPA1a Shropshire, Herefordshire, Worcestershire, West Midlands

CPA1b Staffordshire, Warwickshire,
Leicestershire, Lincolnshire (except North
and North East), Northamptonshire,
Bedfordshire, North Buckinghamshire
(Aylesbury Vale)

CPA2a Northumberland, Tyne and Wear, County Durham, Teesside, North Yorkshire, East Yorkshire, North and North East Lincolnshire

CPA2b West Yorkshire, South Yorkshire, Nottinghamshire, Derbyshire

CPA3a Cumbria, Lancashire, Merseyside, Cheshire ------

CPA3b Greater Manchester

CPA4a Gloucestershire, Bristol, Wiltshire, Somerset, Dorset, Devon, Cornwall

CPA4b Oxfordshire, South Buckinghamshire (Wycombe, Chiltern, South Bucks and Slough), Berkshire, Surrey, Hampshire, Isle of Wight, West Sussex, Brighton and Hove

CPA5a West London, Central London --

CPA5b East London, South London

CPA6 Wales

CONTRACT WINNERS



SERCO

generalenquiries@serco.com



JOBS 22

bd@jobs-22.co.uk



REED IN PARTNERSHIP

partner-network-form



MAXIMUS UK SERVICES

employmentservices.osc@remploy.co.uk



G4S FACILITIES MANAGEMENT (UK)

enquiries@g4s.com



INGEUS UK

partnerships@ingeus.co.uk



SEETEC PLUSS

partnerships@seetec.co.uk



FEDCAP EMPLOYMENT

hello@fedcapemployment.org



	Contract Package Area (CPA)	CPA Area Coverage	Contract Prime Provider	Estimated Starts	Estimated Contract Value (rounded to nearest £100k)
CPA 1a	West Central	Shropshire, Herefordshire, Worcestershire, West Midlands	Serco Limited	126,100	£252.2million
CPA 1b	East Central	Staffordshire, Warwickshire, Leicestershire, Lincolnshire (except North and North East), Northamptonshire, Bedfordshire, North Buckinghamshire (Aylesbury Vale)	Jobs 22 Limited	111,200	£222.4 million
CPA 2a	North East and Humberside	Northumberland, Tyne and Wear, County Durham, Teesside, North Yorkshire, East Yorkshire, North and North East Lincolnshire	Reed in Partnership Limited	108,500	£217.0 million
CPA 2b	South & West Yorks, Derbyshire and Nott'shire	West Yorkshire, South Yorkshire, Nottinghamshire, Derbyshire	Maximus UK Services Limited	145,900	£291.8 million
СРА За	North West	Cumbria, Lancashire, Merseyside, Cheshire	G4S Facilities Management (UK) Limited	108,800	£217.6 million
CPA 3b	Greater Manchester	Greater Manchester	Ingeus UK Limited	86,200	£172.4 million
CPA 4a	SOUTH WAST	Gloucestershire, Bristol, Wiltshire, Somerset, Dorset, Devon, Cornwall	Seetec Pluss Limited	106,100	£212.2 million
CPA 4b	South Central	Oxfordshire, South Bucks (Wycombe, Chiltern, South Bucks and Slough), Berks, Surrey, Hampshire, Isle of Wight, West Sussex, Brighton and Hove	Fedcap Employment Limited	112,000	£224.0 million
CPA 5a	Central and West London	West London, Central London	Ingeus UK Limited	174,300	£348.6 million
CPA 5b	South and East London	East London, South London	Maximus UK Services Limited	116,900	£233.8 million
CPA 5c	Home Counties	Rutland, Cambridgeshire, Norfolk, Suffolk, Hertfordshire, Essex, Kent, East Sussex	Reed in Partnership Limited	166,100	£332.2 million
CPA 6	Wales 27 May 2021	Wales	Serco Limited	71,000	£142.0 million

RESTART Scheme Referral Model

Within 8 weeks of referral

- Initial warm handover face to face meeting to provider, with JCP work coach, participant and provider staff.
- Complete a Diagnostic Assessment for each Participant on provision which identifies the Participant's current employment barriers, skills and requirements.
- Complete a SMART
 Action plan,
 personalised and tailored to meet the support and needs of each
 Participant.

On Programme – 365 days from day of first face to face meeting

1-2-1 contact fornightly

Face to face meeting every 4 weeks – review SMART Plan with participant

Tailored support programme via SMART Action Plan agreed with claimant to address barriers and concerns – can include, careers advice, skills support (inc maths and English), mental health support, employment and employability support, job search/vacancy identification and support, social/personal barriers, e.g addiction, housing, debt.

Review diagnostic assessment every 4 months

Final Action Plan – outlining all individual activities - for sharing with JCP work coach when/if participant returns to JCP

Completion

A Participant is deemed as completing Restart provision (a Completer) in either of the following circumstances;

- they have completed 365 days on Restart provision and have not achieved the Job Outcome
- the Participant has achieved the employed or selfemployed Job Outcome.

Restart provision will end automatically when –

- when day 365 has been reached
- on achievement of a Job
 Outcome (employed or selfemployed for min of 16 hrs
 per week for 6 months at
 NMW or above). Job
 outcomes tracked by DWP
 via HMRC data.

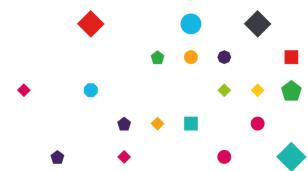
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Restart and Adult Education Budget

Provision	19 to 23-year-olds	24+ unemployed	24+ other	
English and maths, up to and including level 2 (Must be delivered as part of the legal entitlement)	Fully funded*	Fully funded*	Fully funded*	
Essential Digital Skills Qualifications up to and including level 1	Fully funded*	Fully funded*	Fully funded*	
Level 2 (excluding English and maths) (First full level 2 must be delivered as part of the legal entitlement)	Fully funded* (first and full)	Fully Funded	Co-funded+	
Learning to progress to level 2	Fully funded^ (up to and including level 1)	Fully funded	Co-funded+	
Level 3 (First full level 3 must be delivered as part of the legal entitlement or New Adult L3 National Skills Fund offer)	Fully funded*= (first and full) Loan-funded** (previously achieved full level 3 or above)	Funded via NSF if first and full. Loan Funded if already has full L3.	Funded via NSF if first and full. Loan Funded if already has full L3.	
Traineeship	Fully funded (including 16- to 24-year-olds)	N/A	N/A	
English for speakers of other languages (ESOL) learning up to and including level 2	Co-funded+ Fully funded – unemployed	Fully funded	Co-funded+	
Learning aims up to and including level 2, where the learner has already achieved a first full level 2, or above	Co-funded+ Fully funded – unemployed	Fully funded	Co-funded+	
Learning aims up to and including level 2, where the learner has not achieved a first full level 2, or above	N/A	Fully Funded	Co-funded+	

AEB can be used to support RESTART participants to gain new skills in priority sectors and those sectors experiencing skill shortages. There are learner eligibility factors to consider (shown in the table to the left) and timing issues re length of programme. However, as AEB provision is not directly part of RESTART, the participant could continue to completion and certification beyond the RESTART end date, to gain a relevant qualification to increase their future employability and progression opportunities.

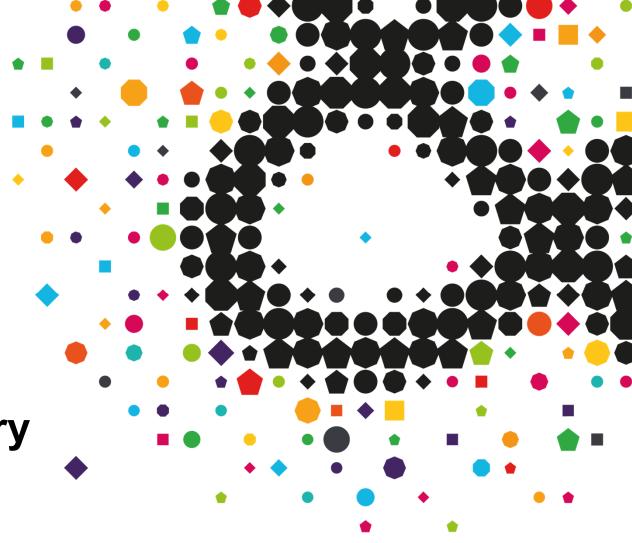




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City & Guilds Restart Sector Example Delivery Frameworks





City & Guilds Work-Ready transferable skills frameworks

A set of skills frameworks to support development and recognition of someone's soft skills wherever someone may be in their career/skills journey.



- Interpersonal Skills
- Communication
- Equality & Diversity
- Working With Others
- Problem Solving
- · Confidence Building
- Understanding Risk
- Decision Making





- Understanding Conflict at Work
- Customer Focus
- Effective Communication
- Environmental Awareness
- Team Working Skills
- Dealing with Challenges
- Time Management
- Critical Thinking





- Developing Yourself as a Team Leader
- Workplace Communication
- Improving Performance
- Developing the Work Team
- Diversity in the Workplace
- Coaching & Mentoring
- Conflict Management





A City & Guilds Group Collaboration

City & Guilds regulated units from our suite of employability qualifications

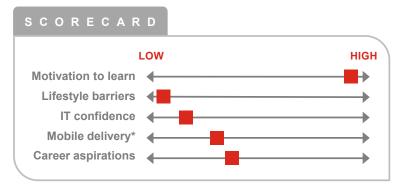
Persona #1 Annie





ABOUT ANNIE (she/her)

Annie has recently been made redundant from her job at as a Team Leader for a well-known department store. She is looking to get back into work and is happy to consider moving into another sector. She has lots of transferable soft skills, but few formal qualifications but has got GCSEs in maths & English. Annie's problem is her total lack of confidence. She feels pressure competing against lots of other people who have also been displaced from the retail sector.



^{*} Whether mobile delivery is a priority to this person

Challenges

Annie has great 'soft skills' that she could apply in any role and experience in leadership/ management which could be applied to a new sector. Possibly needs support around the job application process. Highly motivated she's willing to learn online, and growing in confidence around using IT.

Annie's Restart example delivery framework







City Guilds Level 1 Certificate Skills For Health, Adult & Child Care





















Vocational/ Technical knowledge and skills







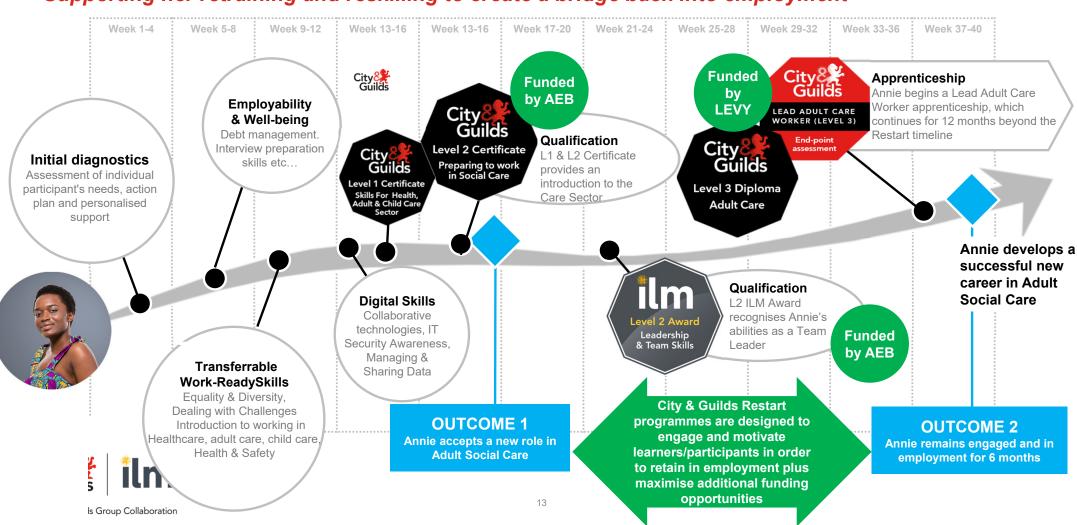
Leadership & **Management**

ANNIE'S EXAMPLE FRAMEWORK HAS BEEN DESIGNED TO MAXIMISE ADDITIONAL FUNDING SOURCES LIKE AEB* & APPRENTICESHIP LEVY

Annie's skills bridge



Supporting her retraining and reskilling to create a bridge back into employment



How we support Annie with content



High-quality digital learning resources to support remote/blended delivery of this Level 2 Award. Optimised for mobile delivery this offer includes eLearning resources, activities and research tasks. Videos with high production values, humorous scripts, laugh-outloud gags and a variety of famous faces drive home key learning points.

ILM L2 eLearning

- Developing Yourself as a Team Leader
- Workplace Communication
- Improving Performance
- · Developing the Work Team
- Diversity in the Workplace



All learners (and tutors) have access to complimentary membership with The **Institute of Leadership & Management** for 12 months, giving access to a range of resources and eLearning



Annie's available funding





Programme area	Guided Learning Hours/Total Qualification Time	Qualification Number	Funding Source	
Digital skills				
Digital Skills - Award for IT Users (Entry level 3)	60 TQT	4249-01/51	AEB	
Digital Skills – Certificate for IT Users (Entry level 3)	130 TQT	4249-01/51	AEB	
The Internet and World Wide Web (Entry Level 3)	5 GLH	4249-01/51	AEB	
Using e-mail (Entry Level 3)	10 GLH	4249-01/51	AEB	
IT user fundamentals (Entry Level 3)	15 GLH	4249-01/51	AEB	
Word processing software (Entry Level 3)	15 GLH	4249-01/51	AEB	
Digital Skills - Award for IT Users (Level 2)	100 TQT	7574-02/91	AEB	
Digital Skills - Certificate for IT Users (Level 2)	160 TQT	7574-02/91	AEB	
Using collaborative technologies (Level 2)	30 GLH	7574-02/91	AEB	
Work-Ready Skills & Vocational tasters				
Level 1 or Level 2 Employability Skills	60 TQT	5546-02	AEB	
Level 1 Certificate for Skills for Working in the Health, Adult and Child Care Sectors	170 TQT	5546-61	AEB	
Level 2 Certificate in Preparing to Work in Adult Social Care (Knowledge)	200 TQT	4229-02	AEB	
Leadership & Management				
Level 2 Award in Leadership & Team skills	30 TQT	8000 -11/13	AEB	
Technical skills (knowledge and competency)				
Lead Adult Care Worker Apprenticeship (Level 3)	12 mths	9042-12	Apprenticeship Lev	
Level 3 Diploma in Adult Care	580 TQT	3095-31/92	AEB	
Lead Practitioner in Adult Care Apprenticeship (Level 4)	18 mths	9047-12	Apprenticeship lev	
Leader in Adult Care Apprenticeship (LeVel 5)	18 mths	9046-12	Apprenticeship lev	

Persona #3: Rianna





MEET RIANNA (she/her)

Rianna was labelled 'difficult' at school and left with GCSEs in Maths, English, Art and Geography. Since then, she's worked in a series of low-skilled jobs – her last job was as a Kitchen Porter in a trendy restaurant specialising in street food and craft beers.

Only having earned minimum wage, Rianna had no savings when she was made redundant and is currently 'sofa-surfing' because she couldn't pay her rent.



^{*} Whether mobile delivery is a priority to this person

Challenges

There are some very practical issues that could stop Rianna focusing on the Restart programme e.g. lack of money, no permanent home, access to IT. She also lacks self-belief, but the good news is she's highly motivated and has a good track record of getting jobs in the past.

Rianna's Restart example delivery framework





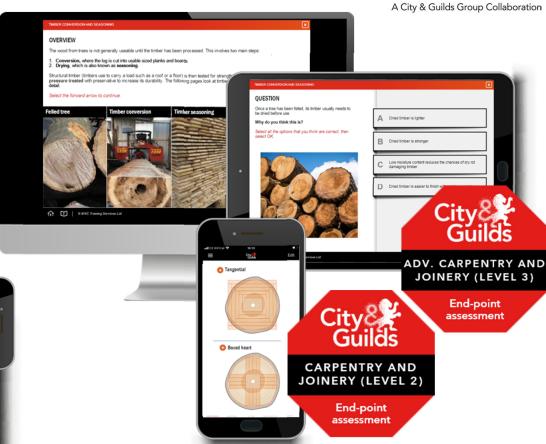
How we support Rianna with content



Practical and targeted video-based resources provide the opportunity to learn from an industry expert. Available 24/7 to support independent study via desktops, mobiles and tablets.

Tutor support resources also exist to support delivery.





Interactive and engaging eLearning modules developing and testing knowledge in manageable 'bite-sized' sessions.

Restart Contact Details and Support Resources

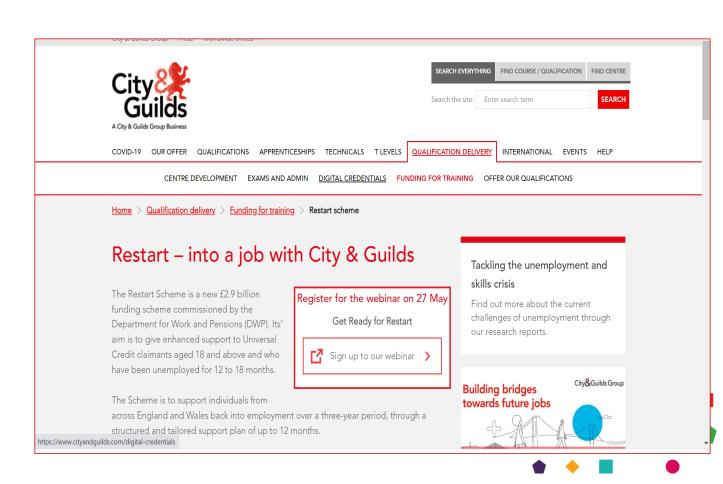
Restart Lead Business Support Manager – Joe Bell joseph.bell@cityandguilds.com

Restart Website - https://www.cityandguilds.com/delivering-our-qualifications/funding/restart

Coming Soon -

Sector Webinars June/July 2021





Skills Index 2021 – join our webinar on 9 June

We will be launching our new research and thought leadership report "Skills Index 2021" on 9 June.

The report will reveal both the emerging and in-demand skills that the UK Labour market needs as we emerge from Covid-19.

Our Group CEO Kirstie Donnelly will be hosting the webinar on Wednesday 9 June, and it would be fantastic if you were able to attend.



Sign up here for the webinar here - https://zoom.us/webinar/register/WN 3-tfNw2iQuiCR8ZuJmVoUg



Thank You Any Questions?

27 May 2021



