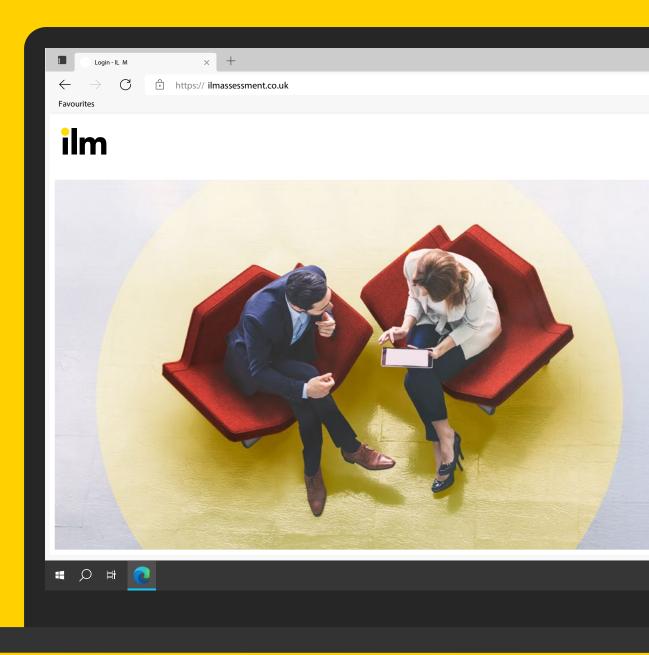
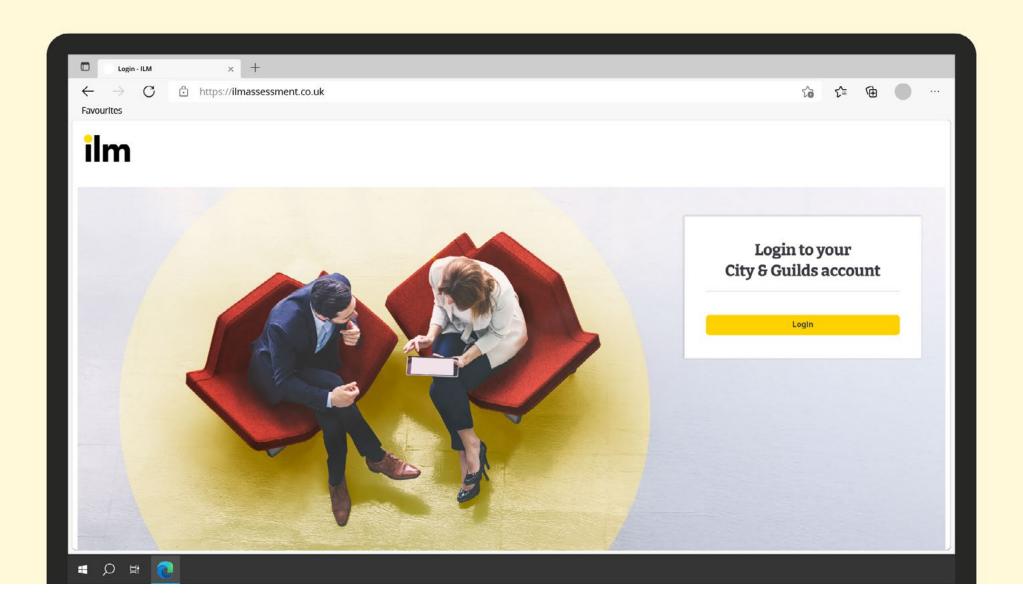


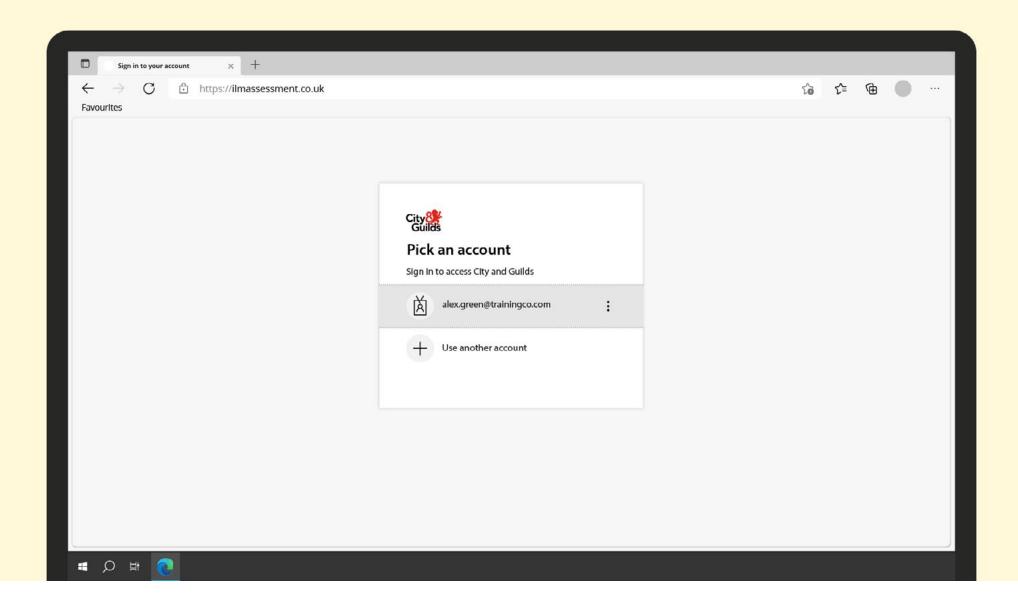
How to login when authentication has expired



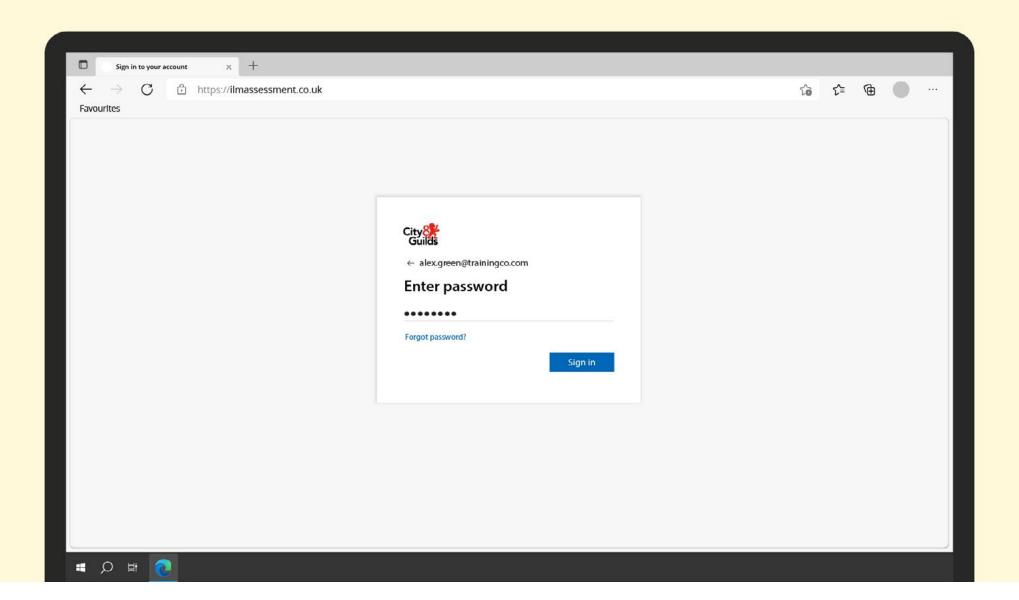
Click 'Login'.



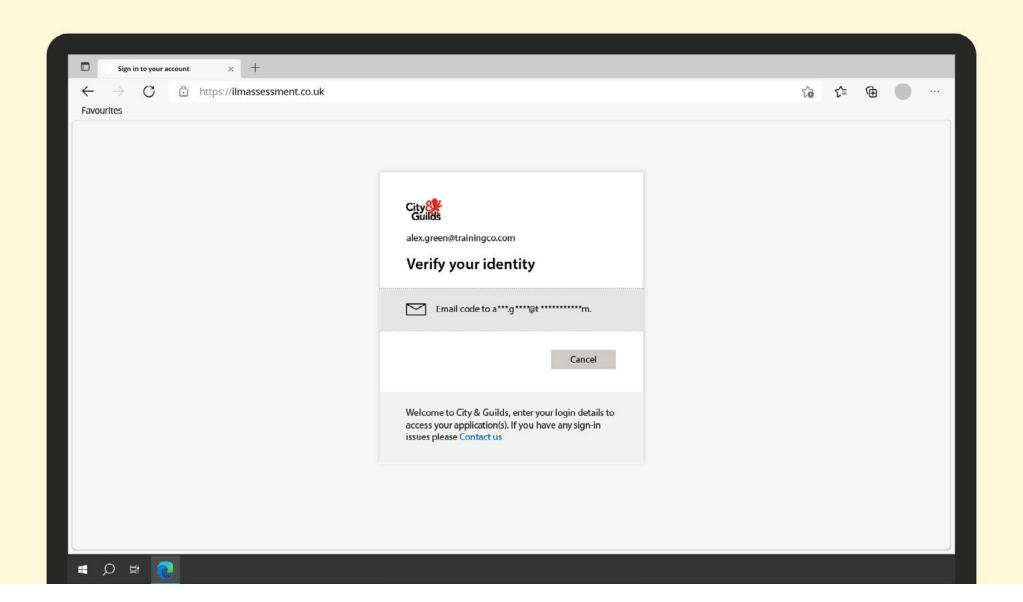
Select your account.



Enter your password. Then click 'Sign in'.



Verify your identity by selecting to receive a code via email.



You will receive an email with an account verification code. Copy the code from the email.

City and Guild s

Account verification code

To access **City and Guilds** apps and resources, please use the code below for account verification. The code will only work for 30 minutes.

Account verification code:

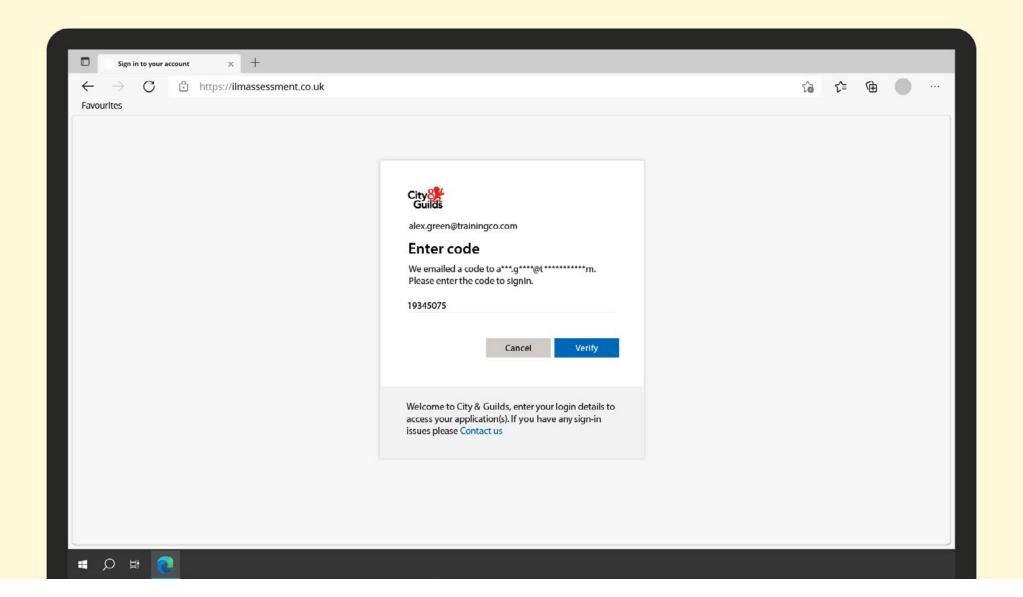
19345075

If you didn't request a code, you can ignore this email.

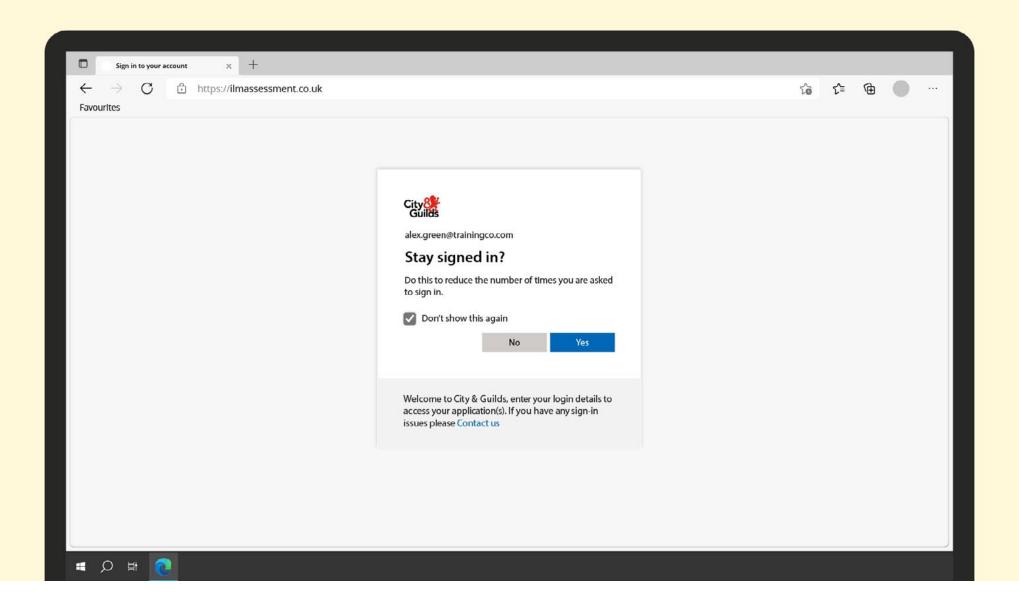
Privacy Statement

Microsoft Corporation, One Corporation Way, Richmond, WA 98052

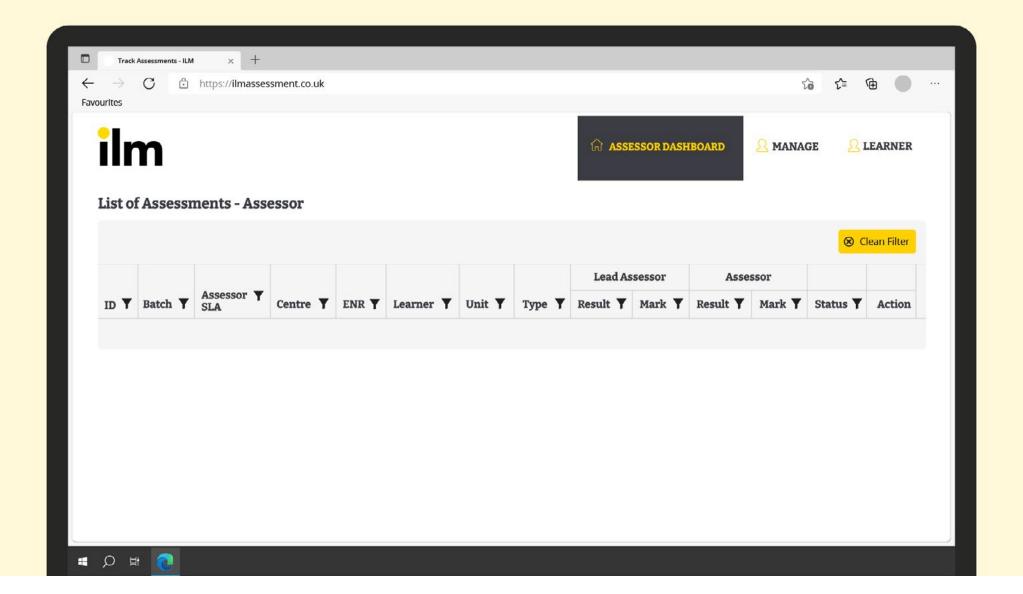
Enter the account verification code where prompted and click 'Verify'.



Select 'Yes' to stay signed in.



You are now successfully logged in.





About ILM

ILM, a City & Guilds brand, is the leading specialist in leadership, management, coaching and mentoring qualifications in the UK. ILM offers a specialist suite of qualifications ranging from Level 2 to Level 7, which are awarded by The City and Guilds of London Institute. ILM also specialises in assessment, learning content, and accreditation of training.

We believe that great leaders can come from anywhere. Developing great leaders at all levels is what makes organisations great places to work and with the right support, anyone can grow and develop to make a real difference. Which is why we help people at every stage of their careers to realise and apply their potential, so that the organisations they work for can reap the benefits.

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