

Question Asked	Answer Given
Must the whole head change depth and tone?	Not necessarily
Where is the EPA portal located on walled garden?	Once you make your EPA Booking in Walled Garden our internal team validate the information and then set your apprentice up on our EPA Portal. The main centre Contact will receive the login details for this EPA Portal. You will only receive one log in for the full centre. So please do share these details with all colleague who will need access. We have found if you set up a central email EPA@ and multiple user have access in your organise this can help with the coordination and management for EPA events.
Do the two-colour techniques have to be on two separate models?	No, both colouring techniques can be carried out on one model.
when it says moustache does it mean part of the beard or as a separate style?	Part of the beard.
Can the curly blow-dry be achieved by blow dry and pin curling? Does that cover the set and blow dry	Yes, refer to FAQs
Could you do a curly blow dry, pin it and then put it up on one client to cover the set, curly blow dry and hair up?	Yes, this is good use of time
Charlie said that 4 signatures required on gate way declaration	This is not 4 signatures of the declaration form it is 3. All 3 must signed the form, (1) Apprentice, (2) Employer and (3) Provider.
What evidence is acceptable for 20% off the job	We do not monitor the planning or recording of the 20% off the job evidence. You do sign the declaration to confirm you have followed the funding rule requirements for apprenticeships. This will be checked when you are audited from Ofsted and financial audits. The declaration and signed statement is enough for us as an EPAO.
Who registers for EPA THE TUTOR OR EXAMS	This is down to the provider. We have seen lots of different approaches to who manages the administration within different centres.

is it 1 or 2 styling assessments	2 styling assessments, covering above and below the shoulder
Are gloves needed for shampooing	No
Can they do a curly blow-dry, pin curl the hair up, dress out and then put the same hair up to meet three areas on one model?	Yes
Can electrical equipment also be used with the styling ie straighteners	Yes
After the blow dry has been complete with a round brush can further electrical equipment be used to compliment the style	Yes, as long as the blow-dry has created a definite curl/"S" bend
If completing a round brush blow dry and then placing the hair into a hair up style can a wand/straightener be used to enhance the curls as only 80% of the hair needs to be included in the hair up?	Yes
Do both colours have to change depth and tone	No
if a model has a 5cm + re growth but mid length and ends are highlighted, would the re-growth be sufficient change to depth and tone	Yes