

# City & Guilds

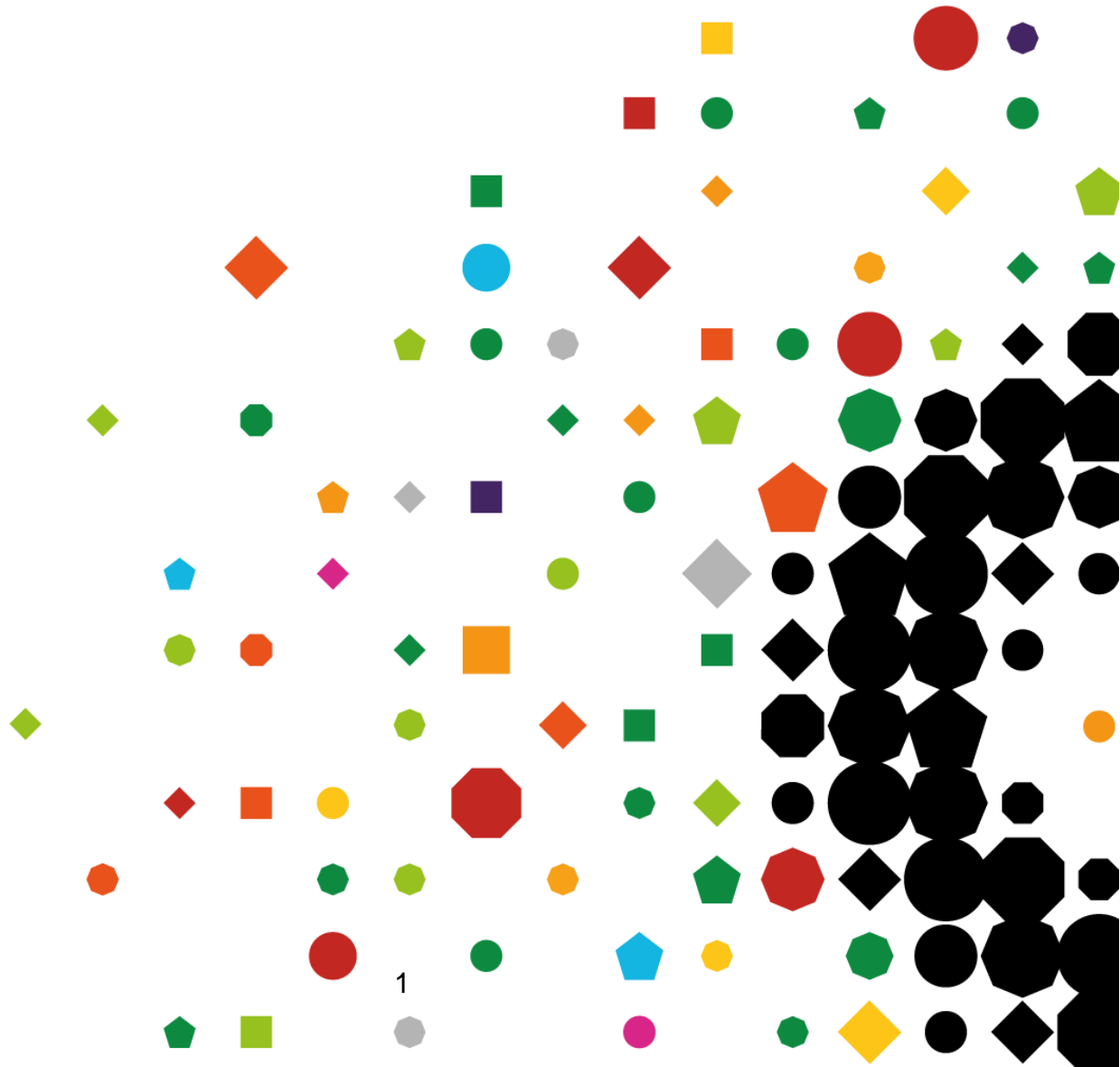
## Hair & Beauty update

April 2020

*We hope that you are all staying safe and well*

Please keep updated by ensuring that you are signed up to receive alerts via our website, also, that you are continually checking our Covid-19 webpages

<https://www.cityandguilds.com/covid-19>



## Hair and Beauty Apprenticeship standards – joint statement from City & Guilds, VTCT and Training Qualifications UK

**Covid-19** – joint statement on Hair and Beauty Apprenticeship standards from City & Guilds, VTCT and Training Qualifications UK



**Delaying practical observation in light of Covid-19.**



**VTCT**



*This is a collaborative statement from End-point Assessment Organisations within the hairdressing, barbering and beauty therapy services sector.*

*City & Guilds, VTCT and Training Qualifications UK have been working collaboratively and after much deliberation we have agreed by consensus that delay for practical observation is the only appropriate mitigation during the current COVID-19 situation for the Hair Professional and Beauty Professional standards.*

*Practical observation is a critical part of the End-point Assessment which ensures that the Apprentice is safe to progress into employment and to provide services to the public. Our joint priority is to ensure that we all continue to follow government guidelines to support public health.*

*The World Health Organisation (WHO), UK and EU governments have stressed the importance of social distancing to reduce the risk of spreading coronavirus. Best practice requires at least six feet or 2m distance between yourself and others. In the hairdressing, barbering and beauty therapy industries all of our services involve close 'human to human' contact. Keeping everyone safe will*

*always remain a priority. We are innovative and dynamic, and we will continue to support each other in rebuilding our wonderful industry.*

*The collaborative statement is fully supported by both the Hair Professional and Beauty Professional Steering Groups. This current position will be continually under review and City & Guilds will keep you *all* updated with any further developments.*

For all information relating to the status of all apprenticeship standards End-point Assessment please visit our City & Guilds Covid-19 FAQ webpage: <https://www.cityandguilds.com/covid-19/epa/frequently-asked-questions>

### **VRQ and NVQ assessment mitigations**

City & Guilds are currently working alongside all Awarding Organisations and Ofqual to establish what, if any, dispensations can be made to NVQ and VRQ assessments.

We understand that this is an incredibly difficult time for all teaching/assessment staff and learners. Please do trust that we are doing all that we can to put in place a mitigation approach and will be in touch asap.



Following Ofqual's publication of exceptional arrangements for providing students with grades for GCSEs, AS and A levels this summer, they are today, Friday 24 April 2020, launching a consultation on their proposals for awarding other general, vocational and technical qualifications.

Ofqual's aim is to deliver a process which is fair to learners and ensures they have grades which are as valued as those in any other year, so they can progress to the next stage of their lives without further disruption. Please find the link to the survey below:

<https://www.gov.uk/government/news/ofqual-consultation-on-awarding-vocational-and-technical-qualifications-in-summer-2020>

## Technical qualifications

### **Update from City & Guilds regarding the Covid-19 (Coronavirus) outbreak and our Technical Qualifications (dated 30.03.2020)**

<https://www.cityandguilds.com/covid-19/technical-qualifications>

City & Guilds can confirm that the Summer exam series for our Technical Qualifications has now been cancelled in line with government guidance. Most Schools and Colleges are now closed, and learners will not be able to sit these exams. You can read the government's press release and also a statement from Ofqual on Technical and Vocational Qualifications for more information.

We appreciate some centres have already carried out assessment tasks for synoptic assignments, and some may have been uploaded to our moderation portal. From this point no further assessment needs to take place.

Centres should of course, where reasonable, continue to support learners through online teaching and formative assessment.

To ensure learners that were planning to take exams, synoptic assignments and centre assessed components are able to progress, we are working with Ofqual and other key stakeholders on a proposal for an approach using estimation of assessment grades combined with quality assurance validation. These will then be used by City & Guilds to calculate an overall qualification grade for each learner which reflects their performance as fairly as possible. We aim to ensure that the distribution of grades follows a similar pattern to that in previous years.

The approach will apply to all our Technical Awards, Technical Certificates and Tech Levels across both one-year and two-year programmes of study. We are working with Ofqual and other Awarding Organisations who offer similarly structured and assessed Technical Qualifications to develop consistency in our approach.

We will provide clear guidance around the process, and what information you need to provide us as soon as it has been agreed. This will also include details on the approach for employer involvement, work experience and other centre assessed components.

There will also be an option to take assessments in the Autumn, we will be consulting with centres and other key stakeholders regarding actual timings for these assessments.

We understand this is a challenging time for both centres and learners and you have lots of questions. We are working hard to ensure we can communicate our approach as soon as possible.

If you have any queries or questions, please contact the Technicals Quality Team.

E: [Technicals.Quality@cityandguilds.com](mailto:Technicals.Quality@cityandguilds.com)

T: 0300 303 53 52 (option 2, option 3)

### Supporting customers – Covid-19

We understand that these are extraordinary and unprecedented times, and we are working closely with education providers, employers and governments to monitor the Covid-19 situation, and putting in place measures to support our employees, customers and stakeholders

We appreciate that as your situation changes you will have many questions and concerns on delivery and supporting your learners and apprentices. From end-point assessment events to specific queries on certification or finance, we are on-hand to guide you through this difficult time.

### Committed to supporting you

We are committed to supporting you, your staff and your learners in coming to terms with home working. We are making the following digital resources available to our customers:

- eLearning materials to support the management of Covid-19
- platforms and content to support distance learning
- end-to-end solutions for apprenticeship delivery
- tools to help apprentices work with a remote assessor to prepare for end-point assessment (EPA).

Did you know..... we are currently offering **FREE OF CHARGE** access to our Hair & beauty Enhanced Smartscreen resources to all of our customers during this period of crisis??!

These are just some of the topics that we can support you in exploring further....in order to access the relevant links please use our City & Guilds website <https://www.cityandguilds.com/covid-19>

*\* diagram is for illustration purposes only*

<p><b>Digital resources to keep learning live</b></p> <p>Distance learning resources to support you and your learners to adapt to remote working.</p> <p><a href="#">Find out more &gt;</a></p>	<p><b>End-point assessment</b></p> <p>For EPA customers - please read our guidance, FAQs and updates on this page, which will updated on a regular basis.</p> <p><a href="#">Visit the EPA page &gt;</a></p>	<p><b>Functional Skills and Essential Skills</b></p> <p>If you are delivering Functional Skills (3748 legacy) &amp; (4748 reformed) and Essential Skills, please view our latest guidance and FAQs.</p> <p><a href="#">Find out more &gt;</a></p>
<p><b>Updates for Wales, Scotland and Northern Ireland</b></p> <p>Latest guidance and statements for those delivering qualifications in Wales, Scotland and Northern Ireland.</p> <p><a href="#">Find out more &gt;</a></p>	<p><b>International Vocational Qualifications</b></p> <p>If you are delivering IVQ's, please view our latest guidance and FAQs here.</p> <p><a href="#">Find out more &gt;</a></p>	<p><b>Technical Qualifications</b></p> <p>Please read our statement and update regarding Technical Qualifications.</p> <p><a href="#">Find out more &gt;</a></p>
<p><b>Delivering on screen tests at an employer site</b></p> <p>Guidance for the running of City &amp; Guilds E-volve on screen tests.</p> <p><a href="#">Find out more &gt;</a></p>	<p><b>Advice and support – useful links</b></p> <p>There is a wealth of advice and information you can access. Please visit the link below for more information.</p> <p><a href="#">Guidance and advice regarding coronavirus &gt;</a></p>	<p><b>City &amp; Guilds Group statement</b></p> <p>View the City &amp; Guilds Group response to coronavirus, including updates on support for customers, frontline services and business continuity.</p> <p><a href="#">Download the statement &gt;</a></p>
<p><b>ESOL Skills for Life</b></p> <p>Please read the latest update and guidance for ESOL below.</p> <p><a href="#">Find out more &gt;</a></p>	<p><b>General FAQs</b></p> <p>Please find guidance to issues such as Test Papers and Returns and E-certs here.</p> <p><a href="#">Find out more &gt;</a></p>	<p><b>Taking online tests at home</b></p> <p>Updates on delivering City &amp; Guilds E-volve tests remotely at home.</p> <p><a href="#">Find out more &gt;</a></p>
<p><b>Hard copy certificates</b></p> <p>Please find more information on the temporary suspension of the print and delivery of hard copy certificates, and e-certs options.</p> <p><a href="#">Find out more &gt;</a></p>	<p><b>Summer exams for Vocational Technical Qualifications</b></p> <p>Confirmation of exam cancellations.</p> <p><a href="#">Find out more &gt;</a></p>	