

Level 1 Hairdressing & Barbering

Major changes

Three units (G20) covering health and safety in the technical Units.

Major changes to content include:

- Values and Behaviours

Values

1 The following Key Values underpin the delivery of services in the hair and barbering sector:

- 1.1 a willingness to learn*
- 1.2 the completion of services in a commercially viable time*
- 1.3 meeting both organisational and industry standards of appearance*
- 1.4 ensuring personal hygiene and protection meets accepted industry and organisational requirements*
- 1.5 a flexible working attitude*
- 1.6 a team worker*
- 1.7 maintaining customer care*
- 1.8 a positive attitude*
- 1.9 a professional attitude*
- 1.10 good verbal and non-verbal communication skills*
- 1.11 the maintenance of effective, hygienic and safe working methods*
- 1.12 adherence to workplace, suppliers or manufacturers' instructions for the safe use of equipment, materials and product*
- 1.13 adherence to workplace health, safety and security measures*

Behaviours

1 The following Behaviours underpin the delivery of services in the hair and barbering sector.

These behaviours ensure that clients receive a positive impression of both the salon and the individual

- 1.1 meeting the salon's standards of behaviour*
- 1.2 greeting the client respectfully and in a friendly manner*
- 1.3 communicate with the client politely and courteously*
- 1.4 identifying and confirming the client's expectations*
- 1.5 responding promptly and positively to the clients' questions and comments*

Level 1 Hairdressing & Barbering

- 1.6 *keeping the client informed and reassured*
 - 1.7 *responding promptly to a client seeking assistance*
 - 1.8 *quickly locating information that will help the client*
 - 1.9 *dealing with problems within the scope of your responsibilities and job role*
 - 1.10 *show clients and colleagues respect at all times and in all circumstances*
 - 1.11 *quickly seeking assistance from a senior member of staff when required*
 - 1.12 *giving the client the information they need about the services or products offered by the salon*
-
- Basic science sections have been deleted or incorporated into other sections

 - Hazards and risks
 - Health and safety

 - Suppliers' and manufacturers' instructions
 - Environmental and sustainable working practices and waste disposal

Level 1 Hairdressing & Barbering

Old ref	New ref	New Title	Key Changes	Evidence requirements
G20			Merged within Technical Unit	
GH3	CHB1	Prepare for hair services and maintain work areas	<p>K1 your responsibilities for health and safety as defined by any specific legislation covering your job role</p> <p>K4 the hazards and risks which exist in your workplace and the safe working practices which you must follow</p> <p>K5 why it is important to use personal protective equipment</p> <p>K6 the type of personal protective equipment available</p> <p>K8 what contact dermatitis is, and how to avoid developing it whilst carrying out services</p>	<p>1 Simulation is not allowed for any performance evidence within this unit.</p> <p>2 You must practically demonstrate in your everyday work that you have met the standard for preparing and maintaining work areas.</p> <p>3 Your Assessor will observe your performance on at least 3 occasions and must include preparation for 3 different hairdressing or barbering services.</p> <p>4 No range items.</p>
G3	CHB2	Contribute to the development of effective working relationships	<p>1 Opportunities to learn</p> <p>1.1 active participation in training and development activities</p> <p>1.2 active participation in salon activities</p> <p>1.3 watching technical activities</p> <p>2 Relevant people</p> <p>2.1 Work colleagues</p> <p>2.2 Clients</p> <p>2.3 Management</p>	<p>1 Simulation is not allowed for any performance evidence within this unit.</p> <p>2 You must practically demonstrate in your work situation that you have met the standards for contributing to effective working relationships.</p> <p>3 Your Assessor will observe these aspects of your performance on at least 3 occasions, 2 of which will cover your interaction with clients and 1 of which will cover your interaction with colleagues.</p> <p>4 You must show that you have: -used all opportunities to interact with relevant people.</p>
G2	CHB3	Assist with salon reception duties	<p>K13 the importance of confirming and making appointments correctly</p> <p>K17 the importance of checking that clients have had tests for specific services</p> <p>No change to range</p> <p>1 Enquiries</p> <p>1.1 face to face</p> <p>1.2 by telephone</p>	<p>1. Simulation is not allowed for any performance evidence within this unit.</p> <p>2. You must practically demonstrate in your everyday work that you have met the standard for assisting with salon reception duties.</p> <p>3. Your Assessor will observe these aspects of your performance on at least 2 occasions.</p> <p>4. From the range you must show that you have:</p>

Level 1 Hairdressing & Barbering

			<p>2.1 face to face 2.2 by telephone 3 Appointment details 3.1 client's name and contact details 3.2 service 3.3 date 3.4 time 3.5 member of staff booked for service 2 Appointments</p>	<ul style="list-style-type: none"> - handled both types of enquiries - made both types of appointments - recorded all the appointment details listed. <p>5. If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence.</p>
GH4	CHB4	Assist with hair colour services	<p>K2 the current legal requirements and guidance relating to age restrictions for colouring and lightening services K16 the importance of removing products and materials in a way that minimises the risk of damage to the hair and scalp K17 the importance of using working methods that prevent the spread of colouring products being spread onto the client's skin, clothes and surrounding areas K20 the importance of thoroughly rinsing products and leaving the hair tangle free K21 the importance of checking the product removal is to the satisfaction of the stylist and client</p> <p>No change to range</p> <p>Products</p> <p>1.1 semi-permanent 1.2 quasi-permanent 1.3 permanent 1.4 lightening</p>	<p>1 Simulation is not allowed for any performance evidence within this unit. 2 You must practically demonstrate in your everyday work that you have met the standard for assisting with hair colouring and lightening services. 3 Your Assessor will observe these aspects of your performance on at least 2 occasions, 1 of which will include the removal of colouring and lightening materials. 4 You must show that you have used 3 out of the 4 products in the range. 5 If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence.</p>
GH2	CHB5	Blow Dry hair	<p>K1 your responsibilities for health and safety as defined by any specific legislation covering your job role K5 what contact dermatitis is, and how to avoid developing it whilst carrying out styling and finishing services K20 the importance of controlling your tools to minimise damage to the hair and scalp and prevent client discomfort</p>	<p>1 Simulation is not allowed for any performance evidence within this unit. 2 You must practically demonstrate in your everyday work that you have met the standard for blow drying hair.</p>

Level 1 Hairdressing & Barbering

			<p>K21 the importance of checking client comfort throughout the blow drying process</p> <p>No change to range</p> <p>Tools</p> <p>1.1 flat brushes</p> <p>1.2 round brushes</p> <p>2 Hair</p> <p>2.1 above shoulder length</p> <p>2.2 below shoulder length</p> <p>3 Blow drying</p> <p>3.1 creating volume</p> <p>3.2 straightening</p> <p>3.3 creating movement</p>	<p>3 Your assessor will observe these aspects of your performance on at least 3 occasions each for a different client.</p> <p>4 From the range, you must show that you have:</p> <ul style="list-style-type: none"> - used both types of tools - worked on both the hair lengths - used all the blow drying techniques. <p>5. If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence.</p>
GH6	CHB6	Plait and twist hair using basic techniques	<p>K1 your responsibilities for health and safety as defined by any specific legislation covering your job role</p> <p>K16 the importance of checking you have understood the instructions given by the stylist</p> <p>K17 the importance of controlling your tools to minimise damage to the hair and scalp and prevent client discomfort</p> <p>K18 the importance of sectioning hair accurately when plaiting and twisting</p> <p>K28 the importance of checking client comfort throughout the process</p> <p>Range</p> <p>1. Products</p> <p>1.1 sprays</p> <p>1.2 oils</p> <p>1.3 moisturisers</p> <p>1.4 gels</p> <p>2. Plaits and twists</p> <p>2.1 multiple cornrows</p>	<p>1 Simulation is not allowed for any performance evidence within this unit.</p> <p>2 You must practically demonstrate in your everyday work that you have met the standard for plaiting and twisting hair using basic techniques.</p> <p>3 Your assessor will observe your performance on at least 3 occasions which must include observation of:</p> <ul style="list-style-type: none"> - a minimum of 5 cornrows - a single French plait - a series of small two strand twists covering a minimum of 25% of the head. <p>4 From the range, you must show that you have:</p> <ul style="list-style-type: none"> - used all the types of products - created all the types of plaits and twists. <p>5. If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence.</p>

Level 1 Hairdressing & Barbering

			<p>2.2 French plait</p> <p>2.3 two strand twists</p>	
GH5	CHB7	Assist with perming hair services	<p>K1 your responsibilities for health and safety as defined by any specific legislation covering your job role</p> <p>K4 the importance of checking you have understood the instructions given by the stylist</p> <p>K6 what contact dermatitis is, and how to avoid developing it whilst assisting with perming services</p> <p>K16 how to remove chemicals in a way which minimises the risk of damage to the hair</p> <p>K17 the importance of ensuring your working methods minimise the risk of chemicals being spread to the client's skin, clothes and surrounding areas</p> <p>K18 why you would adapt the water temperature, pressure and direction to support client comfort and to protect the hair</p> <p>K19 the importance of leaving the hair and scalp clean and free from chemicals and excess moisture</p> <p>K22 why it is important to handle the hair in the direction of the wind when rinsing and blotting</p> <p>K23 how water pressure can affect the hair when removing neutralisers in the perming process</p> <p>K25 the importance of following manufacturer's instructions for the specific perming and neutralising products in your salon</p> <p>K26 the importance of remove the rods without disturbing the curl formation</p> <p>K27 the importance of checking client comfort throughout the neutralising process</p> <p>No range</p>	<p>1 Simulation is not allowed for any performance evidence within this unit.</p> <p>2 You must practically demonstrate in your everyday work that you have met the standard for assisting with perming services.</p> <p>3 Your Assessor will observe these aspects of your performance on at least 2 occasions.</p> <p>4 If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence</p>

Level 1 Hairdressing & Barbering

GH7	CHB8	Remove hair extensions	<p>K1 your responsibilities for health and safety as defined by any specific legislation covering your job role</p> <p>K5 what contact dermatitis is, and how to avoid developing it whilst carrying out removal of hair extensions</p> <p>K14 your own limits of authority for resolving problems</p> <p>K16 how to remove short term and long term hair extension systems</p> <p>K17 the importance of minimising damage to the clients natural hair during the removal process</p> <p>K20 the hair growth cycle</p> <p>Range</p> <p>1 Removal tools and products</p> <p>1.1 seam releasers</p> <p>1.2 scissors</p> <p>1.3 disconnectors</p> <p>1.4 solutions</p> <p>2 Removal</p> <p>2.1 short term extension systems</p> <p>2.2 long term extension systems</p>	<p>1 Simulation is not allowed for any performance evidence within this unit.</p> <p>2 You must practically demonstrate in your everyday work that you have met the standard for removing hair extensions.</p> <p>3 Your assessor will observe your performance on at least 2 occasions.</p> <p>4 From the range, you must show that you have:</p> <ul style="list-style-type: none"> - used 2 out of the 4 types of tools and products - removed both types of extensions. <p>5. If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence.</p>
GH1	CHB10	Shampoo and condition hair	<p>K1 your responsibilities for health and safety as defined by any specific legislation covering your job role</p> <p>K13 the person to whom you should report low levels of resources</p> <p>K18 how shampoos and conditioning products affect the hair and scalp</p> <p>K27 the importance of detangling the hair without causing damage to the hair and scalp</p> <p>K28 the importance of checking client comfort throughout the shampooing and conditioning process</p> <p>K29 how heat affects the hair during the conditioning treatment</p> <p>Range</p> <p>1 Massage techniques</p>	<p>1 Simulation is not allowed for any performance evidence within this unit.</p> <p>2 You must practically demonstrate in your everyday work that you have met the standard for shampooing and conditioning hair.</p> <p>3 Your assessor will observe these aspects of your performance on at least 3 separate occasions each for a different client.</p> <p>4 You must show that you have:</p> <ul style="list-style-type: none"> - used all the massage techniques - used both types of conditioning products. <p>5. If the range requirement has not been fully</p>

Level 1 Hairdressing & Barbering

			<p>1.1 effleurage 1.2 rotary 1.3 friction 1.4 petrissage 2 Conditioning products 2.1 surface 2.2 penetrating Removed Hair lengths</p>	covered by these observations you may be able to provide additional observed evidence.
GB1	CB1	Assist with shaving services	<p>K1 your responsibilities for health and safety as defined by the specific legislation covering your job role K17 when to replenish low levels of resources, to minimise disruption to your own work and to clients K18 the person you should report low levels of resources K20 the importance of applying hot towels to suit the needs of the shaving service and the comfort of your client, whilst following the instructions from the stylist K22 how to prepare and use lathering products correctly so they are fit for use in time for the shaving service K26 the importance of apply lathering products in a way that minimises the risk of the product being spread to your client's eyes, clothes and surrounding area K30 the importance of checking client comfort throughout the process K31 why timing is critical to the shaving service K33 your own limits of authority for shaving services Range 1 Lathering products 1.1 creams 1.2 oils 1.3 gel 1.4 soap</p>	<p>1 Simulation is not allowed for any performance evidence within this unit. 2 You must practically demonstrate in your everyday work that you have met the standard for assisting with shaving services. 3 Your Assessor will observe these aspects of your performance on at least 2 occasions. 4 From the range, you must show that you have: - used all the lathering products - carried out both the lathering techniques. 5. If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence.</p>

Level 1 Hairdressing & Barbering

			2 Lathering techniques 2.1 application by brush 2.2 application by massage	
	AH1	Maintain effective and safe methods when assisting with relaxing services	Range 1 Normalising products 1.1 normalising shampoo 1.2 post relaxer treatments	<p>1 Simulation is not allowed for any performance evidence within this unit.</p> <p>2 You must practically demonstrate in your everyday work that you have met the standard for assisting with relaxing services for hair.</p> <p>3 Your Assessor will observe these aspects of your performance on at least 2 occasions.</p> <p>4 From the range, you must show that you have:</p> <ul style="list-style-type: none"> - use both types of normalising products <p>5. If the range requirement has not been fully covered by these observations you may be able to provide additional observed evidence.</p>