

Major changes

Three units (G22, G18) covering health and safety, and product/service promotion removed and integrated in the technical Units.

CHB14 is a merge of G21 and GH24; CH8 is a merge of GH19 and GH20.

Major changes to content include:

• Values and Behaviours

Values

- 1 The following Key Values underpin the delivery of services in the hair and barbering sector:
- 1.1 a willingness to learn
- 1.2 the completion of services in a commercially viable time
- 1.3 meeting both organisational and industry standards of appearance
- 1.4 ensuring personal hygiene and protection meets accepted industry and organisational requirements
- 1.5 a flexible working attitude
- 1.6 a team worker
- 1.7 maintaining customer care
- 1.8 a positive attitude
- 1.9 personal and professional ethics
- 1.10 the ability to self manage
- 1.11 excellent verbal and non-verbal communication skills
- 1.12 the maintenance of effective, hygienic and safe working methods
- 1.13 adherence to workplace, suppliers or manufacturers' instructions for the safe use of equipment, materials and product

Behaviours

- 1 The following behaviours underpin the delivery of services in the hair and barbering sector. These behaviours ensure that clients receive a positive impression of both the salon and the individual
- 1.1 meeting the salon's standards of behaviour
- 1.2 greeting the client respectfully and in a friendly manner



- 1.3 communicating with the client in a way that makes them feel valued and respected
- 1.4 identifying and confirming the client's expectations
- 1.5 treating the client courteously and helpfully at all times
- 1.6 keeping the client informed and reassured
- 1.7 adapting the behaviour to respond effectively to different client behaviour
- 1.8 responding promptly to a client seeking assistance
- 1.9 selecting the most effective way of communicating with the client
- 1.10 checking with the client that you have fully understood their expectations
- 1.11 responding promptly and positively to the clients' questions and comments
- 1.12 allowing the client time to consider the response and give further explanation
- 1.13 quickly locating information that will help the client
- 1.14 giving the client the information they need about the services or products offered by the salon
- 1.15 recognising information that the client might find complicated and checking whether they fully understand
- 1.16 explaining clearly to the clients any reasons why their needs or expectations cannot be met
- Basic science sections have been deleted or incorporated into other sections
- Aftercare advice outcomes have all been deleted
- Hazards and risks
- Health and safety
- Client communication
- Suppliers' and manufacturers' instructions
- Environmental and sustainable working practices and waste disposal
- Additional products and additional services



Hair characteristics and hair classification (performance, knowledge and range)

Hair classification (this is a guideline only)

Type 1 – Straight hair

- 1.1 Fine/Thin hair tends to be very soft, shiny and oily, and it can be difficult to hold a curl.
- **1.2** Medium hair has lots of volume and body.
- **1.3** Coarse hair is normally extremely straight and difficult to curl.

Type 2 – Wavy hair

- 2.1 Fine/Thin hair has a definite "S" pattern. Normally can accomplish various styles
- 2.2 Medium hair tends to be frizzy and a little resistant to Styling.
- 2.3 Coarse hair is also resistant to styling and normally very frizzy; tends to have thicker waves.

Type 3 – Curly hair

3.1 Loose curls – hair tends to have a combination texture. It can be thick and full with lots of body, with a definite "S" pattern. It also tends to be frizzy.

3.2 Tight curls – also tends to have a combination texture, with a medium amount of curl.

Type 4 – Very curly hair

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- 4.1 Soft hair tends to be very fragile, tightly coiled and has a more defined curly pattern.
- 4.2 Wiry also very fragile and tightly coiled; however with a less defined curly pattern has more of a "Z" pattern shape



Old ref	New	New Title	Key Changes	Evidence requirements		
G22	ref Merged within Technical Unit					
_			-			
G18 G21	CHB14	Provide hairdressing consultation services	Merged within Technical Unit P4 encourage your client to express their wishes, views and concerns and allow sufficient time for them to do this	 Simulation is not allowed for any performance evidence within this unit. You will need to demonstrate in your everyday work that you have met the standard for developing client consultancy skills. Your Assessor will observe these aspects of your performance as part of all technical observations and will be recorded on at least 5 occasions. These recorded observations must cover different technical units. From the range statement, you must show you: have consulted with new and regular clients have used all the means of identifying clients' wishes have adapted your advice to take into account the factors limiting or affecting services have identified or can describe the problems. have taken into account all hair characteristics used 3 of the 4 classifications 		
			K30 how different types of hair classification impacts on products	- given all the advice and recommendations		



and services K34 the importance of providing advice and recommendations on the products and services provided in the salon Range 1 Client 1.1 new 1.2 regular 2 Consultation techniques 2.1 questioning 2.2 observation 3 Implications 3.1 cost and frequency of maintenance 3.2 limitations to other services 3.3 changes to their existing hair and scalp care regime 4 Factors limiting or affecting services 4.1 adverse hair, skin and scalp conditions 4.2 incompatibility of previous services and products used 4.3 client's lifestyle 4.4 test results 5 Courses of action 5.1 offering information, advice and guidance 5.2 referral to sources of support in line with your salons procedure 6 Hair characteristics 6.1 hair density 6.2 hair texture 6.3 hair elasticity 6.4 hair porosity 6.5 hair condition	5. You must prove to your assessor that you have the necessary skills to be able to perform competently in respect of all the items in this range. It is likely most evidence of your performance will be gathered from the observations made by your assessor but you may be required to produce other evidence to support your performance if your assessor has not been present such as Witness Testimony.
6.5 hair condition6.6 hair growth patterns	



			 7 Hair classification 7.1 Type 1 – straight hair 7.2 Type 2 – wavy hair 7.3 Type 3 – curly hair 7.4 Type 4 – very curly hair 	
GH19GH20	CH8	Creatively style and dress hair	Merged unit GH19 & GH20 P1 maintain your responsibilities for health and safety throughout the service	 Simulation is not allowed for any performance evidence within this unit.
			P2 prepare your client to meet salon's requirements P7.7 promote environmental and sustainable working practices P8 ensure your personal hygiene, protection and appearance meets accepted industry and organisational requirements P9 follow workplace and suppliers' or manufacturers' instructions for the safe use of equipment, materials and products P10 dispose of waste materials K1 your responsibilities for health and safety as defined by any specific legislation covering your job role K7 the correct use and maintenance of tools and equipment K8 why it is important to avoid cross-infection and cross- infestation K11 the hazards and risks which exist in your workplace and the safe working practices which you must follow K12 the different types of working methods that promote environmental and sustainable working practices K13 the importance of personal hygiene and presentation in maintaining health and safety in your workplace K14 suppliers' and manufacturers' instructions for the safe use of equipment, materials and products which you must follow K15 the correct methods of waste disposal K33 the importance of ensuring the intended shape, direction,	 You must practically demonstrate in your everyday work that you have met the standard for styling and dressing hair to achieve a variety of creative looks. Your Assessor will observe your performance on 6 occasions which must be carried out on different clients. 3 observations must include hair up techniques 1 observation must include the appropriate use of accessory(ies) or added hair From the range, you must show that you have: used both the creative styling and dressing techniques taken account of all the factors given all advice and recommendations



			balance and volume is achieved and the finished look is secure K34 the importance of providing advice and recommendations on the products and services provided in the salon 1. Creative styling and dressing techniques 1.1 conventional 1.2 non conventional 2. Factors 2.1 hair characteristics 2.2 hair classifications 2.3 desired look 2.4 the occasion for which the style is required 2.5 hair length 3. Advice and recommendations 3.1 how to maintain their look 3.2 time interval between services 3.3 present and future products and services	wil you oth ass	nge. It is likely most evidence of your performance I be gathered from the observations made by ur assessor but you may be required to produce her evidence to support your performance if your sessor has not been present such as Witness stimony.
GH16	CH9	Creatively cut hair using a combination of techniques	Can be carried out on Women or Men P1 maintain your responsibilities for health and safety throughout the service P2 prepare your client to meet salon's requirements P8.6 promote environmental and sustainable working practices P9 ensure your personal hygiene, protection and appearance meets accepted industry and organisational requirements P10 follow workplace and suppliers' or manufacturers' instructions for the safe use of tools and equipment, materials and products P11 dispose of waste materials K1 your responsibilities for health and safety as defined by any specific legislation covering your job role K11 the hazards and risks which exist in your workplace and the		Simulation is not allowed for any performance evidence within this unit. You must practically demonstrate in your everyday work that you have met the standard for creatively cutting hair using a combination of techniques. Your Assessor will observe your performance on at least 6 occasions. Each observation must be of a different creative cut on different clients. From the range, you must show that you have:



3.7 thinning		safe working practices which you must follow K12 the different types of working methods that promote environmental and sustainable working practices K13 the importance of personal hygiene and presentation in maintaining health and safety in your workplace K14 suppliers' and manufacturers' instructions for the safe use of equipment, materials and products which you must follow K15 the correct methods of waste disposal K16 your salon's expected service times for different cutting looks K19 how to obtain and interpret inspiration such as historical, cultural and fashion K30 how to level and test clippers K31 the size of clipper blades and attachments available and the effects that these achieve Range 1. Tools and equipment 1.1 scissors 1.2 clippers 1.3 razors 2. Hair 2.1 wet 2.2 dry 3. Cutting techniques and effects 3.1 graduating 3.2 layering 3.3 tapering 3.4 club cutting 3.5 scissors over comb 3.6 clipper over comb	 used all tools and equipment covered both wet and dry hair used 8 out of the 10 cutting techniques and effects taking into account all the factors used both creative finishing techniques given all advice and recommendations 5. You must prove to your assessor that you have the necessary skills to be able to perform competently in respect of all the items in this range. It is likely most evidence of your performance will be gathered from the observations made by your assessor but you may be required to produce other evidence to support your performance if your assessor has not been present such as Witness Testimony.
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			 3.8 freehand 3.9 texturising 3.10 disconnecting 4. Factors 4.1 hair classifications 4.2 hair characteristics 4.3 head, face and body shape 4.4 hair length 4.5 client requirements 4.6 client lifestyle 5. Creative finishing techniques 5.1 styling 5.2 product application 6. Advice and recommendations 6.1 how to maintain their look 6.2 time interval between services 6.3 present and future products and services Removed Hair Types – Curly & Straight 		
GH17	CH10	Creatively colour and lighten hair	 P1 maintain your responsibilities for health and safety throughout the service P2 prepare your client to meet salon's requirements P8.6 promote environmental and sustainable working practices P9 ensure your personal hygiene, protection and appearance meets accepted industry and organisational requirements P10 follow workplace and suppliers' or manufacturers' instructions for the safe use of equipment, materials and products P11 dispose of waste materials P12 complete the service within a commercially viable time K1 your responsibilities for health and safety as defined by any specific legislation covering your job role 	1. 2. 3.	everyday work that you have met the standard for creatively colouring and lightening hair. Your Assessor will observe these aspects of your performance on at least 6 occasions, each of which must be on different clients.



K7 how to minimise the waste of products	 used all the types of products
K10 the hazards and risks which exist in your workplace and the	- carried out all tests
safe working practices which you must follow K11 the different types of working methods that promote	- considered all the factors
environmental and sustainable working practices K12 the importance of personal hygiene and presentation in maintaining health and safety in your workplace	 used all the colouring and lightening effects
K14 suppliers and manufacturers instructions for the safe use of equipment, materials and products which you must follow	 used 2 of the 3 lightener application techniques
K15 the correct methods of waste disposal	- used 2 of the 3 colour correction products
K17 which colouring and lightening services should not be carried out on minors under 16 years of age P18 inform your client of the likely cost, duration and expected	 used 2 of the 3 the colour correction techniques
outcome of the service	- given all advice and recommendations.
 P20 prepare materials to meet the application requirements, when necessary K19 the importance of recognising any contra-indications to colouring and lightening services K25 the importance of informing your client of the likely cost, 	5. You must prove to your assessor that you have the necessary skills to be able to perform competently in respect of all the items in this range.
 K25 the importance of informing your client of the likely cost, duration and expected outcome of the service K40 the types of colouring, lightening and toning products available, including temporary colours K41 the importance of preparing your client's hair and protect their skin, where necessary, prior to service P30 apply lightener P38 give your client advice and recommendations on the service provided K42 sources of creative information and inspiration such as historical, cultural and fashion K43 the importance of basing your recommendations on an 	It is likely most evidence of your performance will be gathered from the observations made by your assessor but you may be required to produce other evidence to support your performance if your assessor has not been present such as Witness Testimony.



1 1		
	evaluation of your client's hair	
	K44 the colouring and lightening effects that can be achieved	
	using slicing, block colour and weaving techniques	
	K45 how to use lightening application techniques suitable for	
	achieving the desired look	
	K52 the importance of using techniques that minimise the risk of	
	products being spread to your client's skin, clothes and	
	surrounding areas	
	K53 the importance of applying lightener quickly and accurately	
	taking into account relevant factors influencing the service	
	K54 the importance of constantly monitoring colouring and	
	lightening process	
	K61 the importance of providing advice and recommendations on	
	the products and services provided in the salon	
	K63 the reasons for pre-softening and pre-pigmenting hair	
	Range	
	1 Products	
	1.1 permanent	
	1.2 quasi-permanent	
	1.3 lighteners	
	1.4 toners	
	2 Tests	
	2.1 skin	
	2.2 incompatibility	
	2.3 porosity	
	2.4 elasticity	
	2.5 colour	
	3 Factors	
	3.1 hair classifications	
	3.2 hair characteristics	



3.9 skin tone		
3.10 time interval from last perm or relaxer		
3.11 recent removal of hair extensions		
4 Colouring and lightening effects		
4.1 slicing		
4.2 block colour		
4.3 weaving		
5 Lightening application techniques		
5.1 full head		
5.2 regrowth application		
5.3 block lightening on a partial head		
6 Colour correction products		
6.1 semi-permanent colour		
6.2 quasi permanent colour		
6.3 permanent colour.		
7 Colour correction techniques		
7.1 restoring depth and tone		
7.2 neutralising colour tone		
7.3 colouring resistant hair.		
8 Advice and recommendations		
8.1 how to maintain their colour		
8.2 time interval between services		
8.3 present and future products and services		
	 3.11 recent removal of hair extensions 4 Colouring and lightening effects 4.1 slicing 4.2 block colour 4.3 weaving 5 Lightening application techniques 5.1 full head 5.2 regrowth application 5.3 block lightening on a partial head 6 Colour correction products 6.1 semi-permanent colour 6.2 quasi permanent colour 6.3 permanent colour. 7 Colour correction techniques 7.1 restoring depth and tone 7.2 neutralising colour tone 7.3 colouring resistant hair. 8 Advice and recommendations 8.1 how to maintain their colour 	3.4 existing colour of hair 3.5 percentage of white hair 3.6 test results 3.7 strength of hydrogen peroxide 3.8 hair length 3.9 skin tone 3.10 time interval from last perm or relaxer 3.11 recent removal of hair extensions 4 Colouring and lightening effects 4.1 slicing 4.2 block colour 4.3 weaving 5 Lightening application techniques 5.1 full head 5.2 regrowth application 5.3 block lightening on a partial head 6 Colour correction products 6.1 semi-permanent colour 6.3 permanent colour. 7 Colour orrection techniques 7.1 restoring depth and tone 7.2 neutralising colour tone 7.3 colouring resistant hair. 8 Advice and recommendations 8.1 how to maintain their colour 8.2 time interval between services 8.3 present and future products and services



GH18	CH11	Hair Colour Correction	P1 maintain your responsibilities for health and safety throughout the service P2 prepare your client to meet salon's requirements	1. Simulation is not allowed for any performance evidence within this unit.
			P9 ensure your personal hygiene, protection and appearance meets accepted industry and organisational requirements P10 follow workplace and suppliers' or manufacturers'	2. You must practically demonstrate in your everyday work that you have met the standard for hair colour correction services.
			 instructions for the safe use of equipment, materials and products P11 dispose of waste materials P12 complete the service within a commercially viable time K1 your responsibilities for health and safety as defined by any 	 Your Assessor will observe these aspects of your performance on at least 4 occasions on different clients.
			specific legislation covering your job role K3 the hazards and risks which exist in your workplace and the	3. From the range, you must show that you have:
			safe working practices which you must follow K4 the different types of working methods that promote environmental and sustainable working practices	 carried out 4 out of the 5 the types of colour correction
			K6 the current legal requirements and guidance relating to age	used 4 out of the 5 types of products
			restrictions for colour correction services	- carried out all tests
			K7 the importance of personal hygiene and presentation in maintaining health and safety in your workplace	- considered all the factors
			K9 suppliers and manufacturers instructions for the safe use of	- given all advice and recommendations
			 equipment, materials and products which you must follow K10 the correct methods of waste disposal K11 your salon's expected service times for colour correction services K21 the importance of recognising any contra-indications and why 	5. You must prove to your assessor that you have the necessary skills to be able to perform competently in respect of all the items in this range.
			the contra-indications can affect the delivery of the colour	It is likely most evidence of your performance
			correction service. K23 the importance of following	will be gathered from the observations made by
			manufacturers' instructions for skin sensitivity tests and the	your assessor but you may be required to produce
			potential consequences of failing to carry out these tests K24 when and how tests should be carried out and the	other evidence to support your performance if your assessor has not been present such as Witness



importance of recording test results	Testimony.
K27 the range available, service options and products for resolving	resumony.
client's colouring and or lightening problem(s)	
K28 methods of presenting options for a course of action based	
on your analysis in a way the client will understand	
K29 the importance of explaining the likelihood of achieving and	
maintaining the colour change to the client	
K32 how different factors may impact on colour correction	
services	
K33 the importance of informing your client of the likely cost,	
duration and expected outcome of the colour correction service	
and any restrictions your recommendations may place on further	
hairdressing services	
K41 the importance of gaining and recording your client's	
agreement to the service, products and anticipated outcome	
K50 The importance of using application techniques that minimise	
the risk of colour being spread to the client's skin, clothes and	
surrounding areas	
Range	
1 Colour correction	
1.1 removing artificial colour [deleted "on a full head"]	
1.2 removing bands of colour	
1.3 recolouring hair treated with lightener using pre-pigmentation	
and colour	
1.4 recolouring hair that has had artificial colour removed	
[deleted "on a full head"]	
1.5 correcting highlights and lowlights	
2 Products	
2.1 semi-permanent	
2.2 quasi-permanent	



GH23	CH12	Provide	 2.3 permanent 2.4 lighteners 2.5 colour removers for artificial colour 3 Tests 3.1 skin 3.2 colour test 3.3 incompatibility 3.4 porosity 3.5 elasticity 4 Factors 4.1 hair classifications 4.2 hair characteristics 4.3 temperature 4.4 existing colour of hair 4.5 test results 4.6 strength of hydrogen peroxide 4.7 hair length 4.8 percentage of white hair 4.9 sequence of application 4.10 scalp sensitivity 5 Advice and recommendations 5.1 how to maintain their colour 5.2 time interval between services 5.3 present and future products and services 		
GHZ3		Provide creative hair extension services	Removed Hot & Cold and replaced with Short & Long term K6 the different types of working methods that promote environmental and sustainable working practices K17 the factors that must be taken into consideration prior to adding and attaching hair extensions	1. 2.	Simulation is not allowed for any performance evidence within this unit. You must practically demonstrate in your everyday work that you have met the standard



K18 the hair growth cycleK27 the principles for selecting the correct hair attachmentsystemsK35 methods of applying short term and long term hairattachment systems1Cutting tools1.1scissors1.2thinning scissors1.3razors	 for providing creative hair extension services. 3. Your Assessor will observe your performance on 3 occasions, each on different clients. 4. From the range, you must show that you have: used 2 out of the 3 cutting tools taken account of all the factors used both the attachment systems
 2 Factors 2.1hair characteristics 2.2hair classification 2.3test results 2.4attachment method 2.5direction and fall of the added hair 	 used both types of hair extensions carried out both full head and partial head extensions used 3 out of the 5 cutting techniques used 3 out of the 4 creative finishing techniques given all advice and recommendations
 2.6client's own hair length 2.7evident hair damage 2.8quantity of added hair 2.9head and face shape 2.10 finished look 3 Attachment systems 3.1short term 	 5. You must prove to your assessor that you have the necessary skills to be able to perform competently in respect of all the items in this range. It is likely most evidence of your performance will be gathered from the observations made by your assessor but you may be required to produce other evidence to support your performance if your assessor has not been



	3.2long term	present such as Witness Testimony.
4	Hair extensions	
	4.1artificial	
	4.2human	
5	Add and attach	
	5.1full head	
	5.2partial head	
6	Cutting techniques	
	6.1point cutting	
	6.2tapering	
	6.3freehand	
	6.4razoring	
	6.5texturising	
7	Creative finishing techniques	
	7.1drying	
	7.2product application	
	7.3setting	
	7.4use of heated styling equipment	
8	Advice and recommendations	
	8.1 how to maintain the attachment system	



8.2 time interval between services
8.3 present and future products and services
Definition of Short Term & Long Term
Short term attachment systems - hair attachment systems which
last anything between 24 hours and six weeks
- sewn
- plaited
- rings
- tapes
- clip in hairpieces and additions
- taped weft
- cold bonding - latex
- wefted hair – tracks or rows
- plaited corn row
1 Long term attachment systems - hair attachment systems
which last six weeks plus
- hot bonded or fusion
- micro ring or loop
- corn row based wefts
- corn row plaits



GH22	CH13	Create a variety	Straightening techniques removed	1		
		of permed effects	K11 the different types of working methods that promote	1.	Simulation is not allowed for any performance evidence within this unit.	
			environmental and sustainable working practices	2.	You must practically demonstrate in your	
			K31 your client's hair and skin before the perming service how		everyday work that you have met the standard for creating a variety of permed	
			hair sensitised from previous treatments and heat damage reacts		effects.	
			to perming products	3.	Your Assessor will observe these aspects of	
			K32 why it is important to protect your client's hair and skin		your performance on at least 2 occasions, which must include:	
			before the perming service	_	2 different sectioning and winding	
			K33 the importance of exploring a variety of looks possible with		techniques, 1 of which must be carried out	
			your client using the relevant visual aids		on sensitised hair	
			K34 how and why the contra-indications can affect perming	4. have:	From the range, you must show that you	
			services		- used all the products	
			K42 the effects of overlapping products on previously chemically		- carried out all the tests in the	
			treated hair		range	
			1 Products		- considered all the factors	
			1.1barrier creams		 used 2 out of the 6 sectioning and winding techniques 	
				1.2pre-perm treatment		
			1.3perm lotions		 permed 1 of the types of sensitised hair 	
			1.4 neutralisers		- achieved 3 out of the 4 permed	
			1.5post-perm treatment		effects	



2	Tests		- given all the aftercare advice
	2.1development	5	. You must prove to your assessor that you have
	2.2elasticity		the necessary skills to be able to perform competently in respect of all the items in
	2.3porosity		this range.
	2.4 incompatibility		It is likely most evidence of your
3	Factors		performance will be gathered from the observations made by your assessor but
	3.1hair characteristics		you may be required to produce other
	3.2hair classification		evidence to support your performance if your assessor has not been present such as
	3.3temperature		Witness Testimony.
	3.4 direction, degree and extent of movement required		
	3.5hair condition		
	3.6hair length		
	3.7hair growth patterns		
	3.8haircut		
	3.9degree of existing curl		
4	Sectioning and winding techniques		
	4.1piggyback		
	4.2spiral		
	4.3weaving		
	4.4root		



				4.5hopscotch	
				4.6double wind	
			5	Sensitised hair	
				5.1permanently coloured hair	
				5.2lightened hair	
				5.3previously permed hair	
			6	Permed effect	
				6.1root lifted	
				6.2waved	
				6.3corkscrewed	
				6.4textured curl	
			7.	Advice and recommendations	
				7.1 how to maintain their perm	
				7.2 time interval between services	
				7.3 present and future products and services	
GH21	CHB15	Develop and enhance your creative hairdressing	Virtu Rang 1.1 1.2	ally no change e photographic shows	Simulation is not allowed for any performance evidence within this unit. You must practically demonstrate in your
		skills	1.3 2. 2.1 2.2	competition work Images based on a theme avant-garde	everyday work that you have met the standard for developing and enhancing your creative skills.



		Drouido	3. 3.1 3.2 3.3 3.4 3.5 3.6 4. 4.1 4.2 4.3 4.4 4.5 4.6 4.7 4.8 4.9 4.10 4.11 5. 5.1 5.2 5.3	Relevant person(s) photographer line manager make-up artists colleagues show audience competition judges Techniques cutting perming relaxing colouring styling and dressing adding hair plaiting twisting locking shaving creating patterns in hair Additional media accessories clothes make-up	3.	 evaluating 3 different hair designs. Your assessor will observe your performance on at least 1 occasion. From the range, you must show that you have: -covered at least 1 of the types of activities -covered both types of image -involved at least 2 of the 6 relevant people - used at least 2 of the 11 techniques -used at least 2 of the 3 types of additional media
GH24 GH25	CHB16	Provide specialist hair and scalp treatments	Merge 1 1.1 1.2 1.3	ed GH24 and GH25 – No change Treatment products oils creams lotions	1. 2.	Simulation is not allowed for any performance evidence within this unit. You must practically demonstrate in your everyday work that you have met the standard



1.4	spirit based products		for providing hair and scalp treatments.
1.5	treatment conditioners	3.	Your assessor will observe your performance
1.6	treatment shampoos		on at least 4 occasions on different clients,
2	Tools and equipment		one of which must be treating a scaling scalp
2.1	vibro massage		and another for diffuse hair loss.
2.2	high frequency		
2.3	heat accelerators	4.	From the range, you must show that you have:
2.4	steamers		- used 5 of the 6 treatment products
3	Factors		
3.1	hair characteristics		 used 3 out of 4 types of tools and
3.2	hair classifications		equipment
3.3	scalp condition		- considered all the factors
3.4	unusual features on the scalp		assumed 7 of the O hair and each
4	Hair and scalp conditions		- covered 7 of the 9 hair and scalp
4.1	dry scalp		conditions
4.2	oily scalp		 used all the massage techniques
4.3	sensitised scalp		- covered all the treatment objectives
4.4	scaling scalp		
4.5	pityriasis capitis		 given all advice and recommendations
4.6	diffuse hair loss (general thinning)	5. Y	ou must prove to your assessor that you have
4.7	chemically damaged hair		the necessary skills to be able to perform
4.8	environmentally damaged hair		competently in respect of all the items in this
4.9	physically damaged hair		range.
5	Massage techniques		-
5.1	effleurage		t is likely most evidence of your performance
5.2	petrissage		will be gathered from the observations made
5.3	vibration		by your assessor but you may be required to
6	Treatment objectives		produce other evidence to support your
6.1	improvement of hair condition		performance if your assessor has not been
6.2	improvement of scalp condition		present such as Witness Testimony.



			 7 Advice and recommendations 7.1 how to maintain their look 7.2 time interval between services 7.3 recent and future products and services 		
H32	CHB17	Contribute to the planning and	Virtually no change – no practical observations	1.	Simulation is not allowed for any performance evidence within this unit.
		implementation of promotional activities		2.	You must practically demonstrate in your everyday work that you have met the standard for contributing to the planning and implementation of promotional activities.
				3.	You will need to collect documentary evidence to show you have met all the requirements of the standard.
				4.	From the range, you must show that you have:
					 undertaken all the types of promotional activities
					- developed both types of objectives
G11	CHB18	Contribute to the financial effectiveness of	Virtually no change – no practical observations	1.	Simulation is not allowed for any performance evidence within this unit.
		the business		2.	You must practically demonstrate in your everyday work that you have met the standard for contributing to the financial effectiveness of the business.
				3.	You will need to collect documentary evidence to show you have met all the requirements of the standard. It is unlikely that you will be able



					to collect sufficient documentary evidence in less than 3 months.
				4.	From the range, you must show that you have:
					 monitored and effectively used all the resources listed
					 set and achieved your productivity targets for technical services and retail sales
GB8	CB7	Creatively cut	K10 why it is important to use gloves when using a razor	1.	Simulation is not allowed for any performance
		hair using a combination of	K13 the different types of working methods that promote		evidence within this unit.
		barbering	environmental and sustainable working practices	2.	You must practically demonstrate in your
		techniques	K22 the factors which should be considered when cutting wet hair		everyday work that you have met the standard for creatively cutting hair using a combination
			and dry hair		of barbering techniques.
			K24 the importance of exploring and confirming the looks with	3.	Your Assessor will observe your performance
			the client using relevant visual aids		on at least 6 occasions. Each observation must be of a different creative cut.
			K28 techniques to remove unwanted hair outside the desired	4.	From the range, you must show that you have:
			neckline shape		 used all the tools and equipment*
			Range		- taken into account all the factors
			5.1 Tools and equipment		- used on both wet and dry hair
			a. scissors		used 9 out of the 12 cutting techniques
			b. clippers		- created all the neckline shapes



c. trimmers	- used both creative finishing techniques
d. razors	- given all advice and recommendations
5.2 Factors	5. You must prove to your assessor that you have
5.3 hair characteristics	the necessary skills to be able to perform competently in respect of all the items in this
5.4 hair classifications	range.
5.5 head and face shape	It is likely most evidence of your performance
5.6 presence of male pattern baldness	will be gathered from the observations made by your assessor but you may be required to
5.7 presence of added hair	produce other evidence to support your
5.8 piercings	performance if your assessor has not been present such as Witness Testimony.
5.9 adverse skin conditions	*NOTE: Use of clipper attachments is not allowed
5.10 Hair	at Level 3.
5.11 wet	
5.12 dry Removed Curly & Straight	
5.13 Techniques	
5.14 club cutting	
5.15 scissor over comb	
5.16 clipper over comb	
5.17 thinning	
5.18 texturising	
5.19 freehand	



5.20	razor cutting
5.21	tapering
5.22	graduating
5.23	layering
5.24	fading
5.25	disconnecting
5.26	Neckline shapes
5.27	tapered
5.28	squared
5.29	full neck line
5.30	skin fade
Square no	eck line is known as a Boston
5.31	Creative finishing techniques
5.32	styling
5.33	product application
5.34	Advice and recommendations
5.35	how to maintain their look
5.36	time interval between services
5.37	additional products
5.38	additional services



GB7	CB8	Design and create a range of facial hair	K13 the different types of working methods that promote environmental and sustainable working practices	 Simulation is not allowed for any performance evidence within this unit.
		shapes	K20 the importance of exploring and confirming the looks with the client using relevant visual aids	 You must practically demonstrate in your everyday work that you have met the standard for cutting facial hair.
			K22 the importance of considering facial contours when designing new beard shapes	3. Your Assessor will observe your performance on at least 3 occasions on different clients
			Range 1 Tools and equipment	 From the range, you must show that you have:
			1.1 scissors	 used all the tools and equipment* taken into account all the factors
			1.2 trimmers1.3 clippers	 achieved all the looks
			2 Factors	 used all the cutting techniques given all advice and recommendations
			2.1 head and face shape2.2 hair characteristics	5. You must prove to your assessor that you have
			2.3 hair classifications	the necessary skills to be able to perform competently in respect of all the items in this
			2.4 hair style	range. It is likely most evidence of your performance
			2.5 adverse skin conditions2.6 facial piercing	will be gathered from the observations made by your assessor but you may be required to
			2.7 clients' wishes	produce other evidence to support your performance if your assessor has not been
			2.8 ingrowing hair	present such as Witness Testimony.



		2	2.9	skin elasticity		
			3	Look	*N	OTE: Use of clipper attachments is not allowed
			3.1	moustache only		at Level 3.
			3.2	partial beard and moustache		
			3.3	full beard and moustache		
			4	Cutting techniques		
			4.1	scissor over comb		
			4.2	clipper over comb		
			4.3	freehand		
			4.4	fading		
			5	Advice and recommendations		
			5.1	how to maintain their look		
			5.2	time interval between services		
			5.3	additional services		
			5.4	additional products		
			5.5	equipment		
			5.6	exfoliating		
AH35	CB9	Design and create patterns in hair	tech	standard is about the artistic use of a wide range of cutting niques to create both two and three dimensional designs in a hair cut. The ability to cut 3D pictorial, repeated	1.	Simulation is not allowed for any performance evidence within this unit.
				in a nan cut. The ability to cut 5D pictorial, repeated	2.	You must practically demonstrate in your everyday work that you have met the standard



K7 why it is important to use disposable gloves when using a razor	for designing and creating patterns in hair.
K13 the different types of working methods that promote	3. Your Assessor will observe your performance
environmental and sustainable working practices	on at least 3 occasions, all of which must be of different patterns
K14 the importance of personal hygiene, protection and	4. From the range, you must show that you
presentation in maintaining health and safety in your workplace	have:
K15 suppliers' and manufacturers' instructions for the safe use of	- use all the tools and equipment listed
equipment, materials and products which you must follow	- produced all designs
K16 the correct methods of waste disposal	- taken into account all the factors listed
K17 your salon's expected service times for designing and creating	 produce designs that cover a full head and a partial head
patterns in hair	- used all the cutting techniques listed
K20 the importance of ensuring client is aware what the agreed	- given all advice and recommendations
service will entail and its likely cost and duration	5. You must prove to your assessor that you have
K30 techniques for achieving positive and negative designs	the necessary skills to be able to perform
K36 how to level and test clippers	competently in respect of all the items in this range.
K37 the types of clippers, clipper blades and attachments	It is likely most evidence of your performance
available and the effects that these achieve	will be gathered from the observations made
K39 the importance of providing advice and recommendations on	by your assessor but you may be required to produce other evidence to support your
the products and services provided in the salon	performance if your assessor has not been present such as Witness Testimony.
Range	
	<u> </u>



1.	Tools and equipment
	1.1 scissors
	1.2 clippers
	1.3 trimmers
	1.4 razors
2.	Design
	2.1 2D
	2.2 3D
	2.3 pictorial
	2.4 symmetrical
3.	Factors
	3.1 hair classifications
	3.2 hair characteristics
	3.3 head and face shape
	3.4 hair length
	3.5 hair style
	3.6 presence of male pattern baldness
	3.7 adverse skin conditions
	3.8 scarring



			4.	Coverage		
				4.1 over a full head		
				4.2 over a partial head		
			5.	Cutting techniques		
				5.1 clipper over comb		
				5.2 scissor over comb		
				5.3 use of razor		
				5.4 freehand		
				5.5 fading		
			2.	 Advice and recommendations 6.1 how to maintain their look 6.2 time interval between services 6.3 present and future products and services 		
GB6 GB9	CB10	Provide shaving services	K14 the enviror K32 the	I GB6 and GB9 e different types of working methods that promote Imental and sustainable working practices e importance of confirm with your client the look agreed at ation before starting the shave	1. 2. 3.	evidence within this unit.



K40 the benefits and effects of facial massage	4. From the range, you must show that you
Range	have:
1 Shaving service	 used all the shaving services
1.1 full shave	- used all the types of tools and equipment
1.2 partial shave	- taken into account all the factors
1.3 beard outlines	 used all the lathering products
	 used both the lathering techniques
2 Tools and equipment	- used 3 of the 4 the shaving techniques
2.1 open blade razors, with disposable blades	 used all the facial massage techniques
2.2 shaving brushes	 used all the finishing products
2.3 sponges	 given all advice and recommendations
3 Factors	5. You must prove to your assessor that you have
3.1 hair classification	the necessary skills to be able to perform
3.2 hair characteristic	competently in respect of all the items in this range.
3.3 adverse skin conditions	It is likely most evidence of your performance
3.4 unusual features	will be gathered from the observations made by
3.5 skin elasticity	your assessor but you may be required to produce
3.6 facial contour	other evidence to support your performance if your assessor has not been present such as Witness
3.7 facial piercing	Testimony.
3.8 clients' wishes	



4	Lathering products	
4.1	creams	
4.2	oils	
4.3	gel	
4.4	soap	
5	Lathering techniques	
5.1	application by brush	
5.2	application by massage	
6	Shaving techniques	
6.1	skin tensioning	
6.2	forehand razoring	
6.3	backhand razoring	
6.4	sponge shaving	
7	Facial massage techniques	
7.1	effleurage	
7.2	petrissage	
7.3	tapotement	
8	Finishing products	
8.1	astringents	
8.2	moisturising cream	



			8.3 aftershave balm	
			8.4 powder	
			9 Advice and recommendations	
			9.1 how to maintain their look	
			9.2 time interval between services	
			9.3 present and future products and services	
			9.4 skin care	
			Anatomy and Physiology removed	
	AH7	Provide a	K9 the different types of working methods that promote	Simulation is not allowed for any performance
		variety of relaxing	environmental and sustainable working practices	Simulation is not allowed for any performance evidence within this unit.
		services	K27 how hair characteristics may impact on relaxing hair	2. You must practically demonstrate in your
			K28 the different hair classifications and how these may impact	everyday work that you have met the standard for providing a variety of relaxing services.
			on relaxing hair	
			K44 to texturise hair how	 Your Assessor will observe your performance on at least 4 occasions.
			Range	4. From the range, you must show that you have:
			1.1 scalp protectors	- used all types of products listed
			1.2 sodium relaxer	- carried out all the tests listed
			1.3 non-sodium relaxer	- provided all relaxing services listed
			1.4 pre-relaxing treatments	- covered all the analysis areas listed
			1.5 post-relaxing treatments	- used 2 out of the 4 tools listed
L	I			



1.6	normalising shampoo	-	considered all the factors listed
2	Tests	-	given all advice and recommendations
2.1	elasticity	5.	You must prove to your assessor that you have
2.2	porosity		the necessary skills to be able to perform competently in respect of all the items in this
2.3	strand – removed incompatibility & sensitivity		range.
3	Relaxing services		It is likely most evidence of your performance
3.1	correction of under processing		will be gathered from the observations made by your assessor but you may be required to
3.2	partial relaxing		produce other evidence to support your
3.3	relaxing varying texture on the same head		performance if your assessor has not been present such as Witness Testimony.
3.4	relaxing coloured hair – removed relaxing on permed and		
sensit	ised hair		
4	Analysis		
4.1	hair characteristics		
4.2	hair classifications		
4.3	scalp condition		
4.4	previous chemical services		
4.5	degree of relaxation required		
4.6	target area to be relaxed		
4.7	varying degree of elasticity		
4.8	varying degree of porosity		



5	Tools	
5.1	tail combs	
5.2	wide tooth combs	
5.3	hands	
5.4	tint brushes	
6	Factors	
6.1	temperature	
6.2	time	
6.3	sequence of application	
6.4	white hair	
6.5	degree of product build-up	
7	Advice and recommendations	
7.1	how to maintain their look	
7.2	time interval between services	
7.3	additional products	
7.4	additional services	