

T Level Provider approval

Information and guidance for Wave 2 Providers February 2021





Approval timeline

The approval process is split into two sections; 'pre-approval' and the 'approval window'.







Approval timeline

Here's what to expect from us during the process



Pre-approval*

- Introductory call with one of our TQAs for providers who complete the <u>pre-approval</u> questionnaire
- TQA support and guidance
- Free 2x two-hour support meetings with your TQAs, per TQ
- Review TQ specifications with your TQA to ensure you are familiar
- Support with evidence collection, documentation for the approval process.

Approval window

- Review of eligible provider approval applications
- Provider approval support webinar / video conference with TQA
- TQA reviews your resources, advises and action plans as necessary
- Review of delivery, assessment, IQA and standardisation plans
- TQA supports you with approval of Core and Occupational Specialisms
- TQA will share relevant knowledge and expertise to ensure you are able to be approved
- TQA will check you are ready for delivery, protecting the integrity of the TQ for both City & Guilds, EAL and the Institute
- Visits to providers where necessary, however this will be dependent on Covid-19 and agreed on a case-by-case basis.

Post Approval / Delivery

- Support for new providers through the approval process
- Ongoing monitoring and risk reviews completed with you
- TQA will review your annual selfassessment
- TQAs will carry out monitoring activities, advisory activities etc. at the request of the quality delivery team or upon your request
- We'll agree any required training or standardisation sessions you need your TQA to attend and/or deliver.





Provider pre-approval

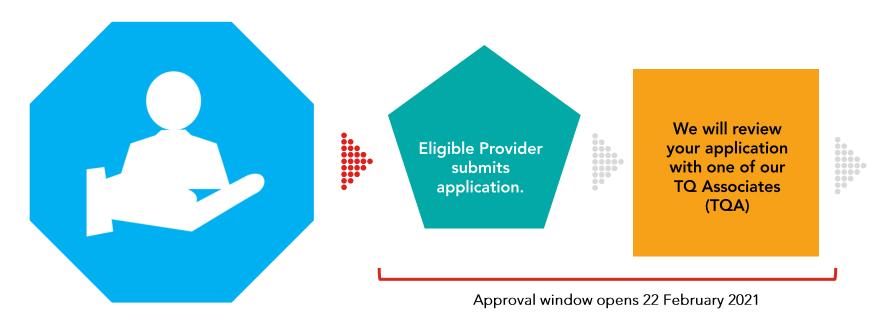
(01 December 2020 – 21 February 2021)

The TQA's role between 01 December until the approval window opens on 22 February 2021 is to provide support and guidance to eligible providers, helping you prepare and ensure that you can be approved in time for delivery in September 2021.

This is an informal process, and if you've completed our <u>pre-approval questionnaire</u>, we will allocate a TQAs to you and provide their contact details. The aim is to provide support and guidance that enables you to prepare for approval and ensure your application is successful. One TQA will be allocated per TQ; for example, one for On-site Construction, and another for BSE.

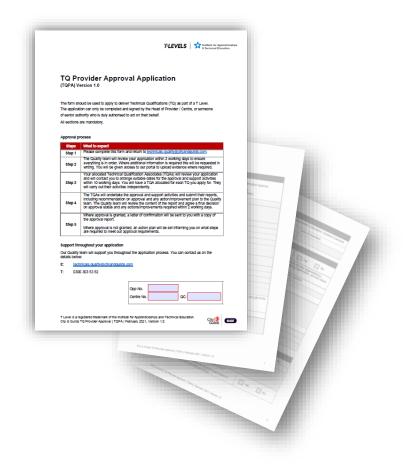
During this phase you will be entitled to the following support:

- Informal guidance and advice on TQ criteria, resources and preparing for delivery.
- 2x two-hour free of charge online meetings with your TQAs (per TQ) to discuss progress and preparing for the application process. These must be booked via the Quality team.

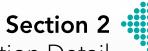




Application form







Application Detail



Section 3

TQ Approval Criteria



Section 4

Self-evaluation Action Plan



Section 5

Delivery and Key Staff Information

Section 6

Declaration

You'll need to complete the TQ Provider Approval Application (TQPA) form once our approval window opens on 22 February.

It is important all sections are completed in full.

When completing the self-evaluation against the approval criteria in Section 3, any criteria that require further action should then be action planned in Section 4. This will help your TQA focus their support.

When complete, submit your application to technicals.quality@cityandguilds.com





Supporting evidence



Once we've received your application form we'll provide you with access to our secure portal.

This is where you need to upload supporting evidence for your application so it can be reviewed by City & Guilds and your allocated TQA(s).

We don't need you to provide evidence for every criteria, only for those where policies and/or procedures must be in place, and for staff CVs, CPD records etc. The rest will be reviewed through the approval and support activities.

These criteria are marked with * on the approval form. For the avoidance of doubt they are:

Approval Criteria						
Α	В	С	D	E	F	G
5	1	1	1	2	2	2
		2	2	3	3	
		3	5	5	4	
		8			5	

You can upload all types of evidence to the portal. This should include photographs and/or videos of the physical resources you have in place.

At any point during the approval process the TQA may ask for additional evidence to be uploaded.





Provider approval

(22 February – 31 July 2021)



Eligible Providers can complete and submit the TQ Provider Approval Application (TQPA) from 22 February. The application is a self-assessment requiring details of physical resources and staff resources. You'll need to provide details of qualifications and relevant experience for those involved in the delivery of the TQs.



Submit your application to technical.quality@cityandguilds.com

When we've received your application, one of our Quality team will check it, pass to your TQ Associate (TQA) and provide you access to our secure portal. This is where you upload evidence for the relevant criteria.



TQAs have the relevant occupational and quality assurance experience for the TQ.

Your allocated TQA will review your application, complete an approval activity and support you through the approval process.



We aim to ensure the approval process takes no longer than 30 working days from the submission of the approval application and required evidence. However, this will depend on individual circumstances.

Our priority is to ensure you have the very best support on hand to get approval.



We will review your application with one of our TQ Associates (TQA) The TQA will arrange an approval activity, and any other support required

The TQA will complete the activity and provide a recommendation to City & Guilds

A decision on approval will be made by City & Guilds, including any action plan

Approval window opens 22 February

March - May

April - July





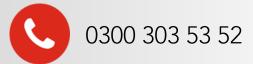
Contact us

The operational delivery of the approval and quality assurance is being managed by the City & Guilds Quality team.

Whether you're a City & Guilds customer or not, you'll need to contact us for all matters regarding approval and delivery of the TQs in On-site Construction and BSE.

Quality team





You can also chat with us online <u>here</u>



