

## **Additional information to support centres and learners with university enquiries**

UCAS Track opens at 08.00 (UK time) on Thursday 15 August 2019  
*Information provided by UCAS and available from the following links:*

### **UCAS clearing**

[ucas.com/undergraduate/results-confirmation-and-clearing/ucas-undergraduate-results](https://ucas.com/undergraduate/results-confirmation-and-clearing/ucas-undergraduate-results)

[ucas.com/undergraduate/results-confirmation-and-clearing/what-clearing/clearing-faqs](https://ucas.com/undergraduate/results-confirmation-and-clearing/what-clearing/clearing-faqs)

### **Learners:**

Make sure you're available on results day, because UCAS can't speak to anyone else about your application details unless you give them nominated access to speak on your behalf.

Should you need advice on Clearing:

In the first instance talk to an adviser at your school, college, centre, or careers office – they can talk you through alternative courses/subjects and will guide you through the UCAS clearing choices in Track.

### **Centres:**

For enquiries regarding City & Guilds qualifications for progression to higher education please email Alison Whittle Post 16 Technical Adviser at [universities@cityandguilds.com](mailto:universities@cityandguilds.com)