

Monday, 18 May 2020

Important update



Dear Centre,

Update: Estimated Grades for Technical Qualifications

On Monday 4 May we updated you on the approach City & Guilds will be taking over the summer to ensure that all candidates on our Technical Qualifications are treated as fairly as possible and are able to complete this assessments and progress onto the next stage of their career or education.

If you missed our previous update you can read it [here](#).

A list of Technical Qualifications is available [here](#).

Updated guidance and support materials...

We have now updated our [Covid-19 Technical Qualifications](#) page for the estimation of centre assessment grades and would like to share with you our new documentation, ensuring you have everything you need for the process:

[Guidance for centre estimated assessment grades](#)

[Timeline](#)

[Six-step process](#)

[Letter to learners](#)

In addition, a [video guide](#) is now available to support the process of assigning grade estimations, grade intervals and rank ordering for your candidates:



If you don't have time you can download the accompanying slides [here](#).

Frequently Asked Questions (FAQs)...

Thank you to all our centres who sent in queries and points of clarification over the last two weeks. These are challenging times; however, we continue to work hard to ensure we can answer all of your questions as quickly as possible. We have now compiled an extensive list of FAQs on our Covid-19 Technical Qualification page covering the following areas:

- General information
- Synoptic assignments
- Exams
- Options units
- Other mandatory centre assessed components

Click [here](#) to view our list of FAQs.

Submission process...

All centre assessment grades will need to be submitted via our new Walled Garden platform which will be made available in early June. A further update on the submission process will be available soon.

The Moderation Portal is now closed, and we will not be using the portal this summer. Any marks or evidence that have been uploaded will not be moderated.

Help and support...

Our Technicals Quality team are still here to support, advise and guide you through the process:



technicals.quality@cityandguilds.com



0300 303 5352 (option 2, option 3)

Please note that our telephone lines are currently open Monday to Friday 09.00-12.30 and 13.30-17.00 excluding UK public holidays.

Kind Regards,

**Technicals Quality team
City & Guilds**



A City & Guilds Group Collaboration