Your summer update is here. In this edition, we’re keen to ensure that you have all the information you need including helpful and supportive reminders and tips for the remainder of this academic year.

In this newsletter we’ll cover the next steps required in relation to Technical Qualifications exams and results. It’s important to share this newsletter with everyone in your centre who is involved in the administration and/or delivery of your Technical Qualifications.

Results dates

Important information about results

Results for Technical Qualifications summer exams, synoptic assignments, Employer Involvement and any other mandatory(optional) assignments (if applicable), will be available to centres. Where candidates have achieved the qualification, this will also be available on the following dates below:

**Level 3:** Monday 5 August 2019

**Level 2:** Thursday 22 August 2019

(this includes any on-demand exams uploaded to e-volve after Friday 14 June 2019)
**Accessing your learner’s exam results**

To access your learner's results from the Walled Garden homepage please visit the ‘Reports’ section, and then navigate to Candidate Results’. This will give you a view of a particular assessment under ‘Results Listing’, and you can view the list of every student who has sat the given assessment, their mark, and their grade. You’ll also be able to print your results in a pdf format.

You can also search by Qualification under ‘Qualification Result List’, this will show each learner on the qualification and within each learner, there will be a drop down showing each assessment the learner has done with their grade only.

There are no marks displayed in this section, however you’ll be able to download a spreadsheet in csv format. This will contain key information such as the learner’s name and every assessment within the qualification, their grades, and their marks where applicable (theory/synoptic only).

For more information on how to access results please refer to our Walled Garden user guide, available from our Walled Garden help page.

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**Past papers / synoptic assignments**

City & Guilds publishes sample and past papers to support centres when preparing learners for their theory exams. Where we don’t already have a sample and two past papers available, we will continue to publish past papers until we do.

Where we have both a sample and at least two past papers for each theory exam, we will no longer publish past papers. The reason for this is that we have a wealth of support materials available to support centre’s delivery. We’ve not made any changes to our content, neither do we expect any changes soon. We will review this going forward, and where necessary we will publish new past papers, for example if content is updated.

Where we write new versions of synoptic assignments, we will publish past versions for use by centres as mocks or to support learner preparation for their synoptic. Note that where the synoptic assignment takes the same form each year, for example a hairdressing service, and therefore does not have new version each year, we will not publish a past version of these assignments.
Granularity of grading
Learners achieving a 720 or 1080 GLH Level 3 Technical Qualification in 2019 will now have
the granularity of grading showing on their certificates. For more information on granularity of
grading please refer to our FAQs document on our website. For more information, please visit
our resources and support page.

Auto-approval and approval reminder
The approvals window for centres wishing to deliver Technical Qualifications next academic
year will close on Friday 1 November 2019. Applications received after this date will be
processed for September 2020 delivery.

Some Level 2 Technical Qualifications are eligible for automatic approval if you have existing
approval for the equivalent Level 3 in the same industry area. However, this is not the case
for all Level 2 Technical Qualifications. You can view all your approved Technical Qualifications
on Walled Garden within the Quality Portal. Please refer to page 10 of the Quality Portal User
Guide for further support.

For further information, please visit our website or contact the Technicals and Moderation
Support team.

Contact update form
A quick reminder that we need to have the most up-to-date contact information for your
centre to ensure you receive all of the relevant information to support effective delivery. If you
haven’t done so already, please can you update your centre information by completing this
contact update form and submit to moderationsupport@cityandguilds.com.
We’re here to support you

As always, our Technicals and Moderation Support team is here to help if you have any questions, so get in touch with one of our team members if you need further assistance.

E: moderationsupport@cityandguilds.com

T: 01924 206 719

W: cityandguilds.com/technical-resources

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**Case studies**

City & Guilds Technical Qualifications for 14-19 year olds have been developed under extensive consultation with employers to reflect current industry skills needs. Our qualifications offer learners the opportunity to progress directly to employment, onto an apprenticeship or progress to a related higher education course.

Read our testimonials and watch our videos to find out what learners and tutors from various colleges have to say about our Technical Qualifications and how they help learners to make progress in their lives and achieve their goals. cityandguilds.com/technicals-case-studies. We also want to hear and share your experience of delivering City & Guilds Technical Qualifications with other centres on our website and social channels. Email us today.