

From: Technicals Quality
Sent: 10 August 2023 13:55
Subject: Important information - VTQ Level 3 Technicals Results day



Thursday, 10 August 2023

Technical Qualifications

Results release information



Results release information for Technical Qualifications

Dear Centre,

As we approach the result day for our Level 3 Technical Qualifications, we'd like to wish congratulations to all your learners who have achieved their qualifications during this academic year.

On behalf of City & Guilds we would like to thank you for all your support in ensuring valid learner results are issued on time.

Embargoed Level 3 results until 08:00 Thursday 17 August

You will be able to view your final learner results for the summer series assessments and overall qualifications for the 2023 academic year via Walled Garden on Monday 14 August (for Level 3).

IMPORTANT

Results are embargoed and must not be shared with learners until the published Level 3 results release date Thursday 17 August.

Please download our guide on how to view candidate results on Walled Garden:

[How to view and download results in Walled Garden](#)



Some results may be visible on Walled Garden before the finalised results date of the 14 August for centres. Please note that these are provisional and are not final until the published date. It is very important that results are not shared with learners until the published date of the 17 August.

Returning to pre-pandemic standards

Marking and grading was carried out in the normal way for the summer 2023 assessments, the same as it would have been before the pandemic.

The awarding process included a comparison with past assessments, both pre and post pandemic, so any differences in difficulty or demand were considered when setting the grade boundaries. When setting the grade boundaries, the experts were asked to set them at the minimum mark required for the grade.

Before the grade boundaries were finalised, the experts referred to candidate evidence at the grade boundaries for previous assessments to ensure that similar performance on the summer 2023 assessments are awarded the same grade.

Preparation for results day

We actively encourage centres to utilise the extra time between 14 -16 August to check the Level 3 results on Walled Garden and resolve queries with City & Guilds (such as submission errors) rather than waiting until results day.

It is also important to remind you of your obligation as a centre to ensure any learners who will not receive their results on the published dates, for whatever reason, are informed of this in writing prior to results day. This could include where assessments are incomplete, there are ongoing quality assurance queries or cases of suspected malpractice.

Published grade boundaries

We will update the document with published grade boundaries, to include the summer exams and synoptic assignments week commencing 21 August for Level 3.

You'll find the document on our Technical Qualifications [Resource Hub](#) under the 'Results and grades information' menu.

Assessment performance reports

Summary of cohort performance in the Summer examinations and synoptic moderated assignments will be published week commencing 21 August for Level 3. These reports provide general commentary on candidate performance and highlights common themes in relation to the technical aspects explored within the assessment, giving areas of strengths and weakness demonstrated by the cohort.

All Summer Level 3 examinations and synoptic assignments for Level 3 will be available no later than Wednesday 23 August.

Enquiries about results

City & Guilds aims to ensure that all of the following are fair, consistent and based on valid judgements:

- marking of examinations
- moderation of internally-marked assessments.

For information on the post-rest services for Technical Qualifications (including enquiries about results and appeals) please refer to the following document:

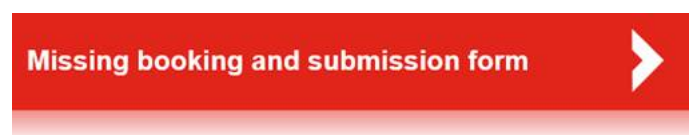


There are separate forms for review of marking / clerical check and for review of moderation. Please ensure you refer to the correct forms, available on the [Centre Document Library](#) under the 'Appeals' menu.

The deadline for applications is 28 September 2023.

Missing bookings, submissions and amendments

Where a centre has failed to make a booking for an assessment component via Walled Garden and has not submitted a result for the component to the Moderation Portal, centres will need to submit this as a 'missing booking and submission' request.



Please send completed forms to technical.quality@cityandguilds.com.

Once bookings have been processed, they will appear in the Moderation Portal for you to submit results. These may be subject to external quality assurance / moderation.

Error correction and amendments

To request corrections to centre submission errors (e.g. where the wrong mark/grade has been submitted, or there has been an administrative error) please use the following form.



One request form is required per candidate. These may be subject to external quality assurance / moderation.

Autumn Series

As we advised earlier in the year, we will not be offering an Autumn series for either synoptic or theory exam resits in 2023.

The next available opportunity for your learners to complete their theory exams will be Spring 2024 and for Synoptic assignments, this is Summer 2024.

Contact us

Should you have any questions or queries, please use the details below:

Customer support

Phone: 01924 930 800
Email: customersupport@cityandguilds.com

Lines open Monday to Friday 08.00 to 18.00 GMT

Quality team

Phone: 0300 303 53 52
Email: technical.quality@cityandguilds.com
Webchat: www.cityandguilds.com/technical

Lines open Monday to Friday 08.30 to 17.00 GMT

Kind regards,

Technicals Quality team
City & Guilds

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