e-volve

Minimum technical requirements

e-volve R12 Minimum Technical Requirements

The minimum software and hardware requirements for running **e-volve**

SecureAssess (Administration) Minimum Technical Requirements

These are the **minimum technical requirements** and **supported platforms** for the administration of exams by centre staff.

Hardware	
Processor	2.33GHz CPU
Memory (RAM)	1GB. Please note, for assessments containing advanced question types (eg: Functional Skills) this should be increased to 2GB.
Video	Screen resolution of 1280x768. Graphics card with at least 64MB of memory. Please note, for assessments containing advanced question types (eg: Functional Skills this should be increased to 128MB. (Note: Screens should be scaled to 100% for administration and delivery).
Peripherals	Two button mouse. Keyboard Audio capability and headphones may also be required for some assessments.
Software	
Internet browser	Internet Explorer 11 Google Chrome Mozilla Firefox Microsoft Edge (Note**:** Safari is not fully supported when using any part of SecureAssess).
Adobe Flash Player	Adobe Flash Player: version 18 or later will be required until the end 2020, after this point the SecureAsssess website will be converted to HMTL 5.
Windows	Microsoft have now removed support for Windows 7. You can continue to use Surpass and SecureClient on machines running Windows 7, we will assist with support but may not be able to resolve issues arising due to Windows 7.
Bandwidth	
Minimum requirements	512kps

SecureClient (Exam Delivery) Minimum Technical Requirements

These are the **minimum technical requirements** and **supported platforms** for the delivery of exams using SecureClient.

Hardware	
Processor	1.8 GHz or faster x86-compatible processor
Hard Drive Space	1GB of free space
Memory (RAM)	4GB Minimum 8GB Recommended for installation (with 1GB free whilst the application is running), 1GB Minimum For exams containing Advanced Question Types (eg: Functional Skills), this should be increased to 2GB.
Video	Single display Screen resolution of 1024x768 Graphics card with at least 128MB of memory
Peripherals	Two button mouse Keyboard Audio capability and headphones may also be required for some assessment types
Software	
Operating System	Windows 8　　(32-bit or 64-bit)　　-　　Windows 8.1　(32-bit or 64-bit) Windows 10　　(32-bit or 64-bit) (Microsoft have now removed support for Windows 7. You can continue to use Surpass and SecureClient on machines running Windows 7, we will assist with support but may not be able to resolve issues arising due to Windows 7.)
.NET	Microsoft .NET Framework 3.5 and Microsoft .NET Framework 4.5.2 Instructions on how to do this are available here: 4.5.2 .NET Framework　　　　　3.5 .NET Framework
Office Suite	The following Microsoft Office programs must be closed prior to launching the SecureClient; Excel, Word, Outlook, Access and PowerPoint
Other Software	Exams may contain media or attached files. In this case you may also need external applications capable of opening files, for example text documents, spreadsheets, video, audio or PDF's.
Antivirus	An active and up to date Antivirus program. *if your Antivirus has on-access-scanning enabled, you may need to add an exception for SecureClient.
Bandwidth	
Minimum Requirements	An internet connection of 2Mbps or greater for every 30 candidate tests being sat at the same time is recommended to ensure candidates are not affected by connection issues during exam delivery. You are advised to use the Advance Download functionality if you do not want candidates to have to wait for the exam to download at the start of the session. Please note that the use of mobile cards/dongles may not guarantee a constant bandwidth and therefore are not supported.