

# Maths and English regular webinar updates

Enabling further access to  
Functional Skills exams

December 2020

# Welcome to this month's festive update!

**This month's webinar dates are a little earlier due to Christmas:**

- **first** ~~second~~ Thursday (morning)
- **second** ~~third~~ Wednesday (afternoon)
- **third** ~~last~~ Thursday (morning).
- If you're signed up for one of these slots, you'll get a reminder ahead of each session.
- Recorded version (and slides) will be available afterwards from our **Maths and English Resource Hub**.
- Don't forget to sign up for our **email alerts** too!

If you are experiencing issues with the sound but can see the slides, try exiting the webinar and then re-joining – this **usually** solves the problem.



## Maths and English resource hub

Welcome to the maths and English resource hub, here you will find information about digital teaching and learning support resources, brochures, videos, delivery guides and admin support.

Deliver Functional Skills (4748) in 10 easy steps

New to working with us?

### Digital resources for learners and tutors

e-Functional Skills Reloaded

SmartScreen

Journey 2 English

Complete maths and English offer

Functional Skills exam change notification forms

CPD training

Maths and English practice-sharing networks

Materials from recent practice-sharing networks

Sign up for our monthly maths and English webinar updates

Webinar series from October 2020 – Slides and recordings

Previous webinar updates – 2019-20

# Answering your questions

Thank you for all of your questions during last month's webinars...

- We've collated these together, and will keep adding to them
- You'll be able to find them on **[Functional Skills \(4748\) qualification documents page](#)**
- If anything else occurs to you in the meantime, get in touch via **[pre-employment@cityandguilds.com](mailto:pre-employment@cityandguilds.com)**.

Maths and English monthly webinars - rolling Q&A  
Updated 23 November 2020

Question	Answer
<b>Centre Assessed Grades</b> When will the estimated results on appeal will be issued?	We have not set a results release date. Each appeal is being reviewed on a case by case basis and once a resolution has been reached the centre will be contacted and the results released to Walled Garden
<b>Covid-19 Arrangements</b> During this period, awarding organisations are operating within an Extended Extraordinary Regulatory Framework (EERF) published by the Government. A copy of this can be found here: <a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/925864/Wider_stakeholder_2020_and_2021_Advice_Note.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/925864/Wider_stakeholder_2020_and_2021_Advice_Note.pdf</a>	Following the ESFA announcement about extending the Exam Support Service to providers delivering FS to apprentices (More information here: <a href="https://www.gov.uk/government/publications/esfa-update-11-november-2020/esfa-update-further-education-11-november-2020">https://www.gov.uk/government/publications/esfa-update-11-november-2020/esfa-update-further-education-11-november-2020</a> ) we continue to explore how we can support centres with external exam venues. Please see the <a href="#">ES Covid 19</a> page on the website for more detail.
Are you still exploring the idea of testing centres?	The Government's guidance to awarding organisations is that there is <b>no</b> intention to offer centre assessed grades again.
Is there any likelihood of another round of calculated results?	It is not possible to use components of the legacy Functional Skills qualification to meet the requirements of the reformed qualification. Because the two qualifications are built on different foundations it is not possible to mix and match elements of the two qualifications.
If a learner completes and partially achieves components. Can they carry this to the same level to complete a qualification?	The qualification date for the Legacy Functional Skills has been further extended until 31 July 2021.

Please  
keep them  
coming...



# ICYMI...

**Essential Digital Skills.**

**City & Guilds now working on a suite of qualifications.**

**DfE consulting on qualifications at or below Level 2.**

**Have your say!**

**New to working with us?**

**There's now a dedicated introductory webinar each month.**

**Go to [cityandguilds.com/mathsandenglish](https://cityandguilds.com/mathsandenglish) and follow links from **England** page.**



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**Post-16 study at level 2 and below: call for evidence - GOV.UK ([www.gov.uk](http://www.gov.uk))**



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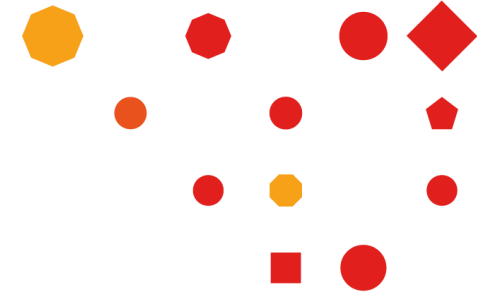
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See the **Maths and English Resource Hub** for details



# E-volve upgrade

The long awaited upgrade to our SecureAssess test platform has taken place.

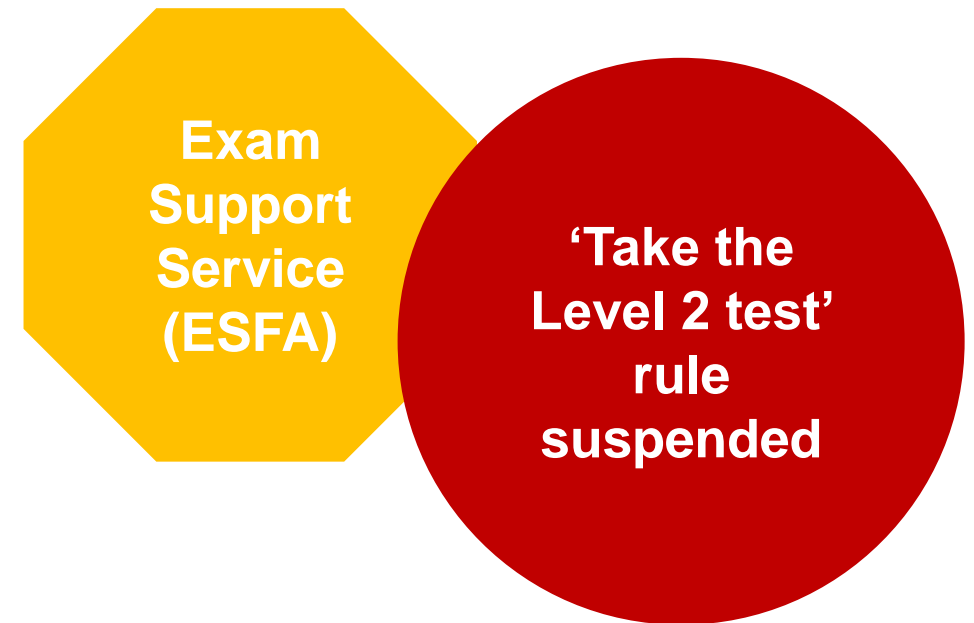
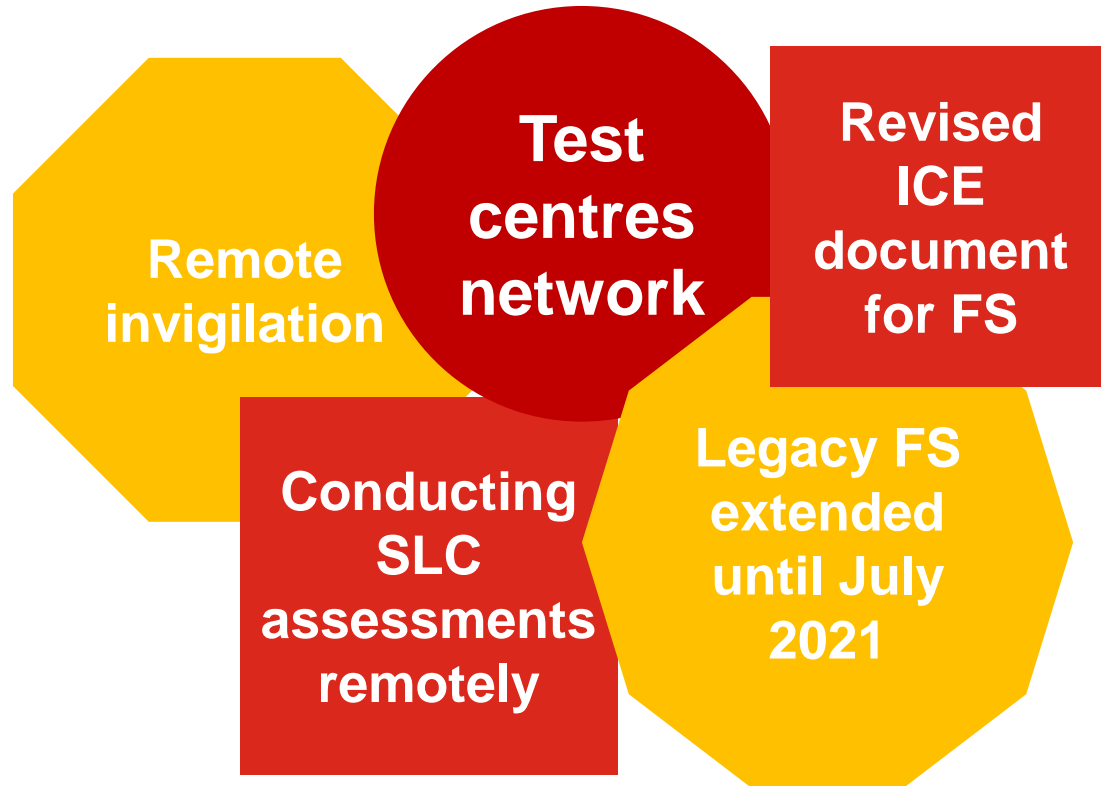
- A set of FAQs is being collated based on the questions we have received from customers but here are a few key Q&A:
  - Does each user need to manually download the software using the link below?
    - Each user does not need to install the software, it only needs to be installed on each of the machines that they use for sitting tests.
  - What role does our IT department need to take?
    - It is usual practise for the IT department to install software because they have admin rights which is needed for the initial installation (it is not needed to run tests).
  - Do we need to uninstall the existing Evolve software?
    - Uninstalling the old evolve client is not mandatory but some users may try to launch the old one if the link on the desktop is still there.
  - Will each user receive a password individually.
    - Each individual user will be sent a link to reset their own password, details on how to do this will be sent with the link.
  - Will employers need to install new software also?
    - If tests are taken at employers premises using the SecureClient, then yes they will need to download the new version as well.



**Delivering Functional Skills in current circumstances...**

**A shared challenge,  
and a shared opportunity**

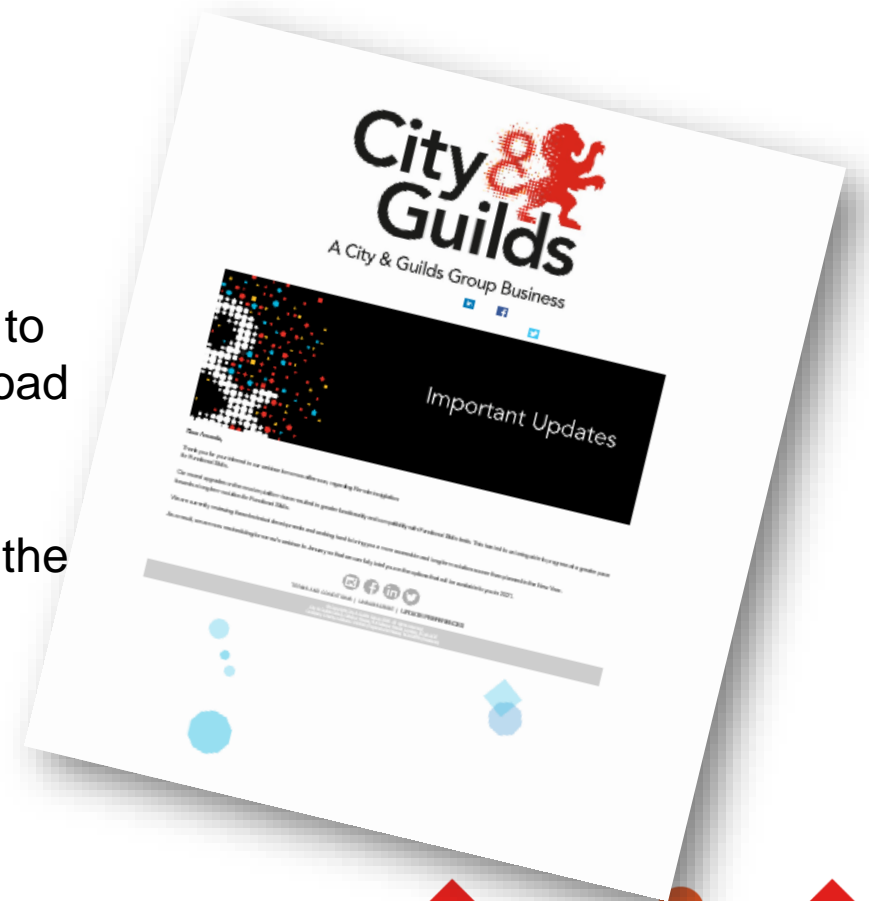
# Adaptations and support



# Remote invigilation

## Launching our Remote Test at Home interim solution

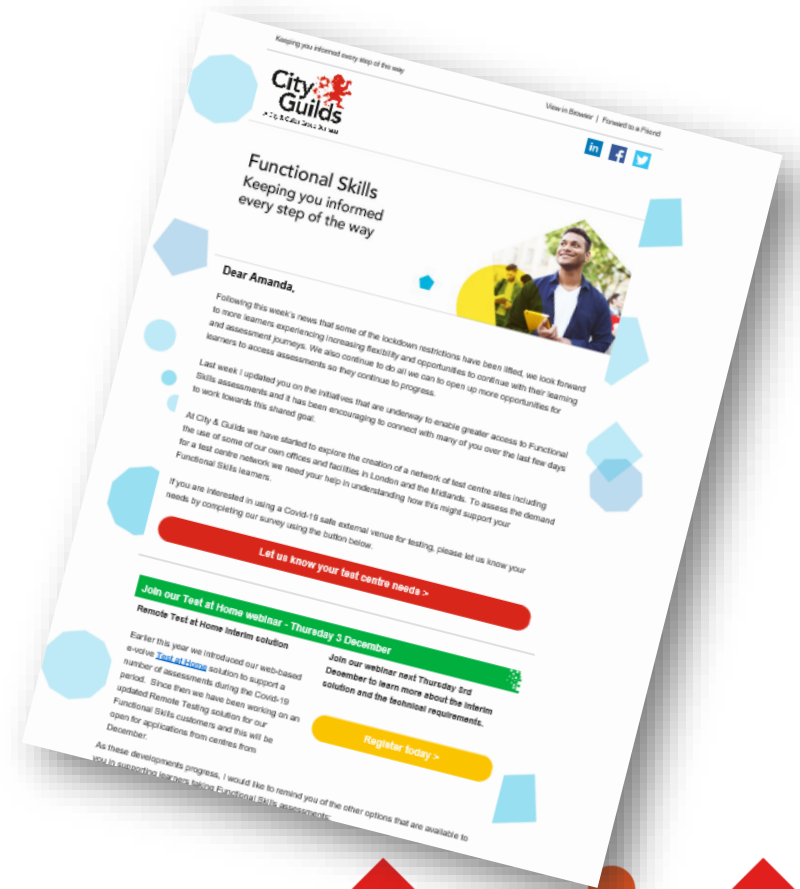
- Following the up-grade of our e-assessment platform we will now be able to offer Functional Skills testing without the need for candidates to download the SecureClient software
- This new development requires further testing before it is launched so the planned webinar has been postponed to ensure that we can brief customers fully

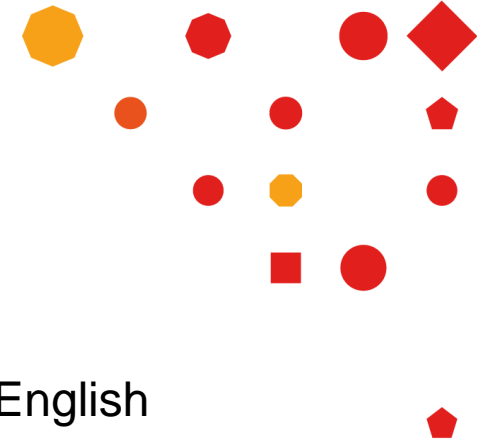


# Network of test centre sites

## Another possible solution for Functional Skills tests

- We are looking to launch this service in the week commencing 7<sup>th</sup> December, using some of our own offices in London, Bristol and the Midlands
- A communication is going out on 3 December with further information
- If you haven't already expressed an interest please complete the [Test centre needs survey](#) - to let us know more about numbers of candidates and locations





# Help us to understand more about your delivery

We have some questions to help us form a picture of what is happening in the Maths and English teaching landscape ...

If you are listen to the recording you can respond by email to [pre-employment@cityandguilds.com](mailto:pre-employment@cityandguilds.com)  
Quoting Q1, Q2 and Q3

Q1. What percentage of your current delivery is being done face to face?

Q2. Have you been able to book and delivery any Functional Skills exams as you would do normally?

Q3. Are you using Bitesize 3847 qualifications?

# Questions and answers

You can also email:  
**[pre-employment@cityandguilds.com](mailto:pre-employment@cityandguilds.com)**

# Thank you

For more information about all aspects of our Maths and English offer, please visit [cityandguilds.com/mathsandenglish](https://cityandguilds.com/mathsandenglish).

For specific queries relating to Pre-Employment, please use: [pre-employment@cityandguilds.com](mailto:pre-employment@cityandguilds.com)

Use **#CGMathsEnglish** to join the social media conversation:

- follow our Industry Manager [@MathsEnglish\\_CG](https://twitter.com/MathsEnglish_CG)
- follow our Technical Advisors
  - [@PaulSceeny\\_CG](https://twitter.com/PaulSceeny_CG)
  - [@KatherineC\\_CG](https://twitter.com/KatherineC_CG).

