Maths and English regular webinar updates England

The results journey

February 2022

#CGMathsEnglish

Welcome to this month's update

Two opportunities to join us live each month:

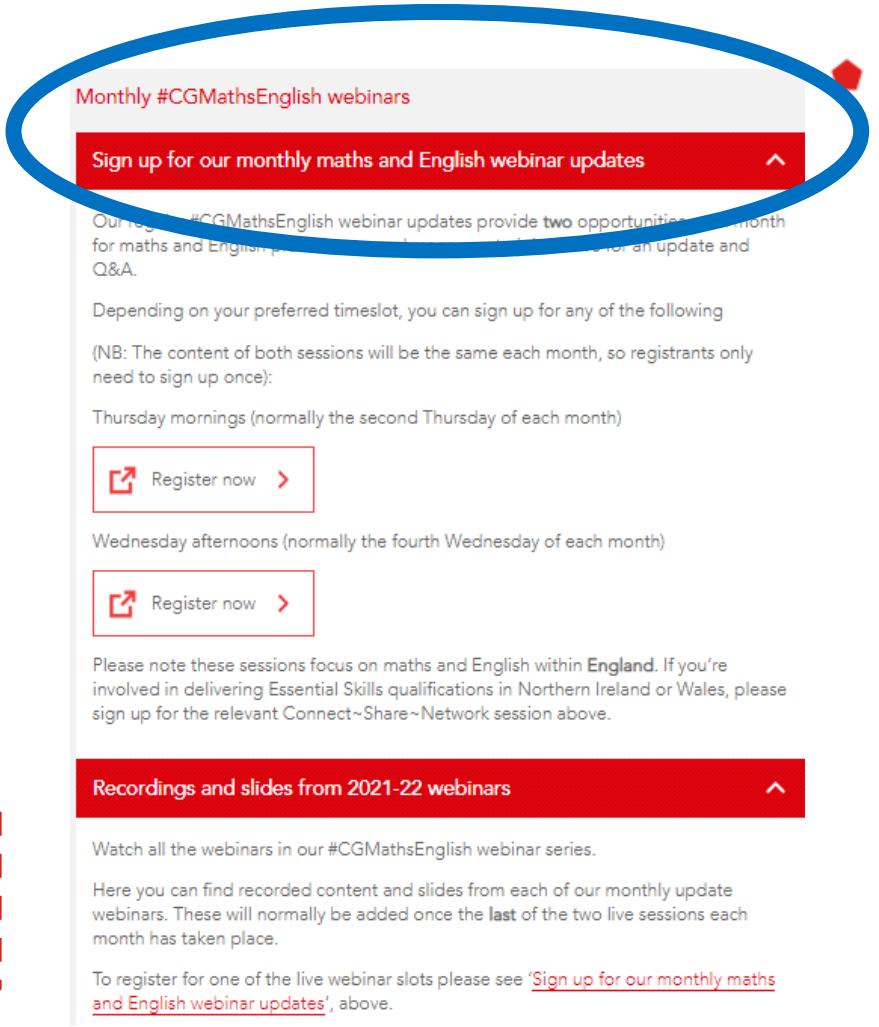
- second **Thursday** (10:00)
- fourth **Wednesday** (16:00).

- Once you're signed up, you'll get reminders to join your preferred slot.

- Recorded version (and slides) available afterwards from **Maths and English Resource Hub**.

- Don't forget to sign up for our **email alerts** too!

If you are experiencing issues with the sound but can see the slides, try exiting the webinar and then re-joining – this **usually** solves the problem.



ICYMI...

New ‘Skills for Life’ campaign to help adults access training, support and advice.

[Unlock a better way ahead - Skills for Life (campaign.gov.uk)]

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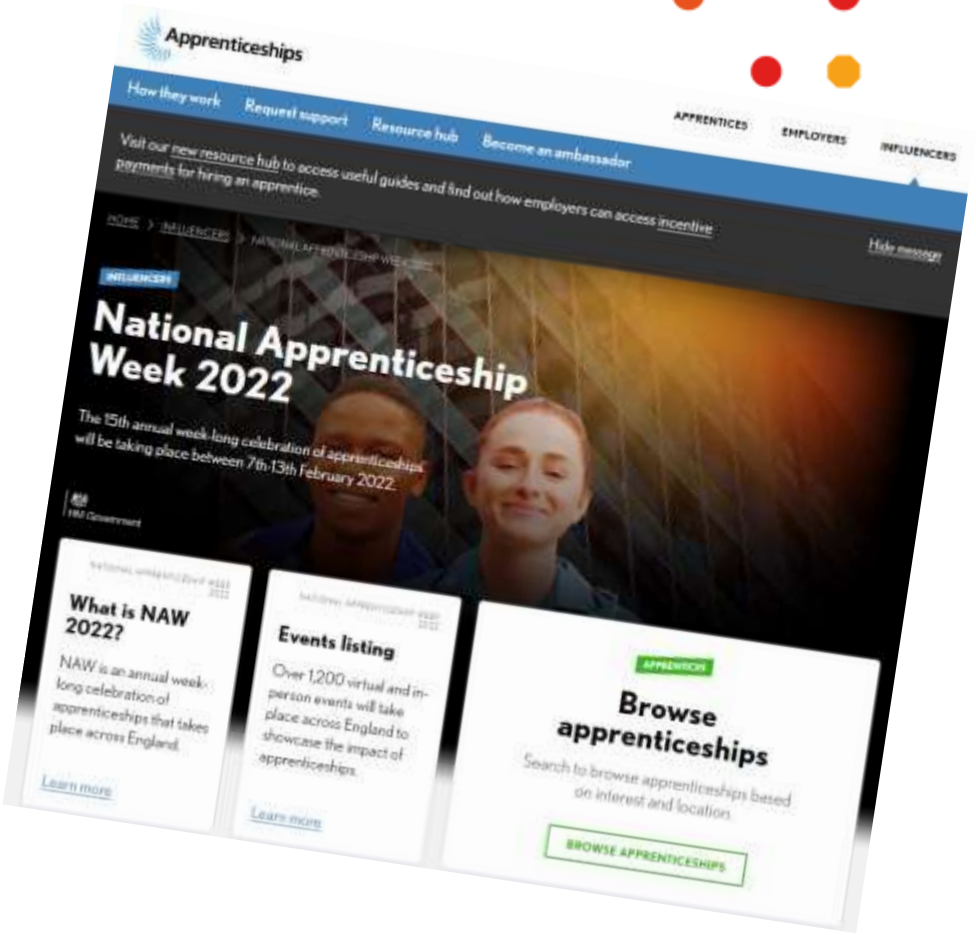
ICYMI...

National Apprenticeships Week in England #NAW2022



[National Apprenticeship Week 2022 (apprenticeships.gov.uk)]

ICYMI...

Look out for us at ME+ and the Skills Conference

What's new from us?

Great Jobs: recognising the essential jobs that keep the UK working

- Report commissioned to consider challenges facing sectors most impacted by essential worker shortages
  - why key worker jobs appear to be being shunned (despite having been so critical during the pandemic!)
  - growth in key worker job openings
  - barriers to recruitment (eg pay and status).

- Start of a year-long focus on **Great Jobs**
  - eg most essential jobs involve using **words** and **numbers**!

[Recognising the essential jobs that keep the UK working - News | City & Guilds (cityandguilds.com)]

Help us to help you
Paper vs on-screen
The results journey
Marking and quality assuring
Accessing performance feedback

The results journey – paper (Named on Demand)

Enter for exam
Date/time is specified when booking; must be at least 14 calendar days ahead.

Materials dispatched
Will normally arrive at least five working days before exam date.

Materials received
Check details are correct; do not open sealed packs, store securely until use.

Opening the packs
Attach bar codes to papers; **always** ensure candidates given their allocated version.

Candidates complete exam
Again, ensure all candidates receive correct version; no substitutions or additions!

Pack and post materials
Must be done promptly, with all materials (incl. unused papers) returned in one bag.

Scripts received/scanned
Clock starts ticking on results turnaround SLA at this point.

Scripts loaded onto portal
Goes into a queuing system.

Marker downloads/marks
Marking decisions recorded on portal.

Marking quality assurance
Ongoing standardisation of each examiner, seeding, sampling and borderlining.

Results released
Individual candidates' results appear on Walled Garden as they're confirmed.

Notification/certification
Paper notification (if centre opts in); certificates and credentials (where due).

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The results journey – on-screen (e-volve)

Schedule exam
Date/time specified when booking; min 30 minutes' notice (longer for RI Service).

Version assigned
Happens on a per-candidate basis (excluding any they've had before).

Set up exam
Use invigilator screen (or printed invigilator pack).

Unlock test
Exam released to candidate; entry fee triggered at this point.

Candidate completes exam
Must be named candidate; no substitutions allowed.

Candidate closes/submits
Uploads immediately if online; otherwise next time device connected.

Script received on portal
Clock starts ticking on results turnaround SLA at this point; goes into queuing system.

Marker logs in and marks
Marking decisions recorded on portal.

Provisional result available
Accessed via e-volve Score Report (might be subject to change).

Marking quality assurance
Ongoing standardisation of each examiner, seeding, sampling and borderlining.

Results released
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Notification/certification
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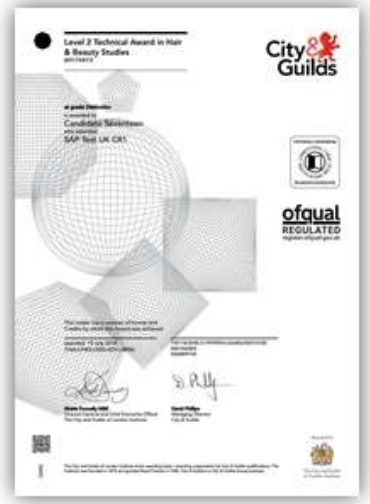
Certificates, e-Certificates and Credentials…



Once candidates have achieved a whole Functional Skills qualification (eg all three components of FS English), they are entitled to:

- **Printed certificate**
  - confirmation of achievement
  - displays Qualification Number (QN) and Ofqual logo
  - posted to centre.

- **e-Certificate**
  - secure/verifiable PDF of certificate
  - issued instead of (or as well as) printed certificate
  - extracted from Walled Garden by centre.

- **Digital credential**
  - issued in addition to qualification certificate, but easier to share on social media channels and elsewhere
  - Open Badge Standard – metadata contains summary of relevant Functional Skills subject content.
  - issued directly to candidate (if centre has supplied their email address).

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Candidate performance feedback

Remember, we provide candidate performance feedback for both on-screen and paper exams

- **Both** can be accessed via **Centre Analytics**
- Information presented slightly differently in each case
  - **on-screen** displays percentage of available marks for each SCS
  - **paper** uses a series of performance codes
  - **both** also include an overall score (expressed as **percentage** for **on-screen**, as a **mark** for **paper**).

- Note on-screen performance data is **provisional**
  - it's extracted from the e-volve system before final quality/borderline checks have been completed.

Questions and answers

You can also email:
pre-employment@cityandguilds.com

Thank you

For more information about all aspects of our Maths and English offer, please visit **cityandguilds.com/mathsandenglish**.

For specific queries relating to **Pre-Employment**, please use: **pre-employment@cityandguilds.com**

Use **#CGMathsEnglish** to join the social media conversation:

- follow our Industry Manager **@MathsEnglish_CG**
- follow our Technical Advisors
  - **@PaulSceeny_CG**
  - **@KatherineC_CG**.