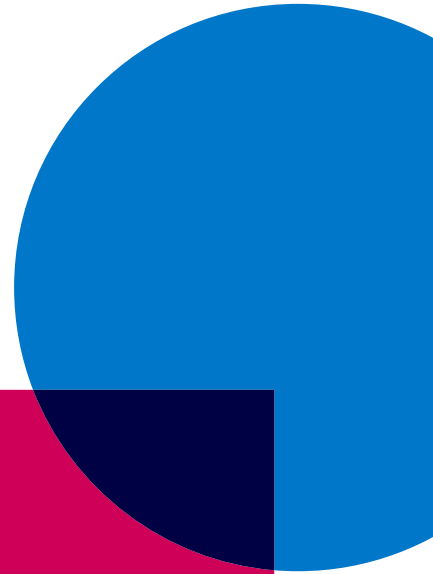


Vehicles and Transport  
SmartScreen Factsheet  
Level 3 Heavy Vehicle Service and  
Maintenance Technician:  
Apprenticeship Training Manual  
(9302)



---

## SmartScreen Factsheet

# Level 3 Heavy Vehicle Service and Maintenance Technician: Apprenticeship Training Manual (9302)

---

### City & Guilds SmartScreen

City & Guilds SmartScreen is our dedicated online resource portal, supporting over 120 qualifications. It currently boasts more than 80,000 resources and pages of content for tutors and learners.

---

### How can SmartScreen help me?

Price: Email [digital.solutions@cityandguilds.com](mailto:digital.solutions@cityandguilds.com) for details. Product code: **SS0173-9302-L3**.

---

### About this manual

The tasks in this form-fillable PDF manual are provided to support the apprentice's progression during the on-programme phase of the Heavy Vehicle Service and Maintenance Technician Apprenticeship.

The tasks have been organised into Years 1, 2 and 3. Successful completion of all the tasks at the end of Year 3 should indicate readiness for independent end-point assessment. Employers and training providers can utilise the content to assist in the design of the learning and development phase of the apprenticeship.

The manual is designed to support formative learning by allowing the apprentice to track their progress and record evidence. The tasks can be completed more than once allowing the apprentice to develop confidence in their practical skills and gain the additional knowledge, behaviours, and literacy and numeracy skills required to be ready for the end-point assessment.

---

### Why choose SmartScreen?

Shake learning up	Offers flexibility in lesson delivery and learning styles.
Learn inside and outside the classroom	With increased internet speeds available to learners using smartphones, laptops and tablets, resources can be accessed at any time and in any location.
Stay ahead	The definitive source for the most up-to-date information about qualification developments and delivery information.

---

### How do I subscribe?

Visit: [Walled-Garden.com](http://Walled-Garden.com)  
Call: +44 (0) 844 543 0000 (Choose option 5 – SmartScreen)  
Email: [directsales@cityandguilds.com](mailto:directsales@cityandguilds.com)

Calls to 0844 numbers cost 7p per minute plus your telephone company's access charge.

Every effort has been made to ensure that the information contained in this publication is true and correct at time of going to press. However, City & Guilds' products and services are subject to continuous development and improvement, and the right is reserved to change products and services from time to time. City & Guilds cannot accept any loss or damage arising from the use of information in the publication. ©2017 City and Guilds London Institute. All rights reserved. City & Guilds is a trademark of the City and Guilds of London Institute. City & Guilds is a registered charity (number 312832) established to promote education and training. 1 Giltspur Street, London EC1A 9DD. T +44 (0)844 543 0000. [cityandguilds.com](http://cityandguilds.com).