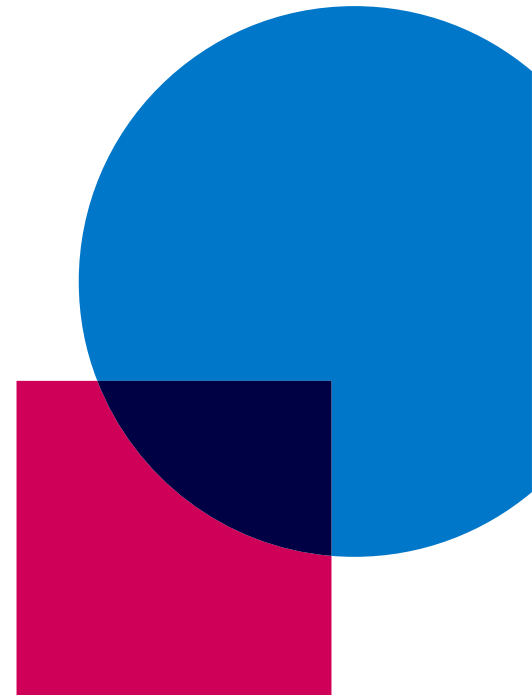


SmartScreen

Digital Technologies
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Level 3 Unified
Communications Technician:
Apprenticeship Training
Manual



SmartScreen Factsheet

Level 3 Unified Communications Technician: Apprenticeship Training Manual

City & Guilds SmartScreen

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Price: £375 + VAT (SS4032-LV3)

About this manual

The tasks in this form-fillable PDF manual are provided to support apprentices training to be unified communications technicians, following the requirements in the apprenticeship standard.

The manual is designed to support formative learning, by allowing the apprentice and trainer to track progress throughout the tasks.

Apprentices can also evidence how they demonstrate the required behaviours across the tasks.

Each task is split into three sections:

- Know it - questions covering the knowledge required to work competently.
- Show it - activities to allow apprentices to apply their knowledge and skills in a practical setting.
- Reflect - questions which allow learners to reflect on how the task was carried out and how this could be improved.

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