

# Assured Benchmark Standards

### Benchmark Standard 3: Participant support

The organisation ensures that participants on the programme are briefed and supported.

### Benchmark Standard 2: Design and delivery

The organisation develops each programme to deliver against set objectives.

### Benchmark Standard 4: Quality assurance

The organisation has effective internal quality assurance procedures.

### Benchmark Standard 1: Planning and management

The organisation ensures that the programme is planned, resourced and managed to meet its purpose and the needs of the intended participants.

### Benchmark Standard 5: Evaluation and continuous development

The organisation has effective processes to ensure evaluation and continuous development.

### Benchmark Standard 8: Digital learning

The organisation ensures that each programme with digital learning can be accessed, has a logical learning sequence that meets programme objectives and enables data analysis.

### Benchmark Standard 6: Leadership and management

The organisation ensures that each leadership and management programme meets the requirements of the ILM Footprint.

### Benchmark Standard 7: Assessment

The organisation ensures that each programme with assessment has a robust assessment methodology and this is supported by effective quality assurance procedures.

