



3038-502 MARCH 2022

Level 2 Technical Award in Hair and Beauty Studies

Level 2 Hair and Beauty Studies – Theory exam (1)

If provided, stick your candidate barcode label here.

Wednesday 16 March 2022
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number


Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box. 
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination

- a pen with blue or black ink

General instructions

- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains **10** questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.



1 a) Name the industry which carries out men's hair styling. (1 mark)

b) State **three** other services carried out by someone working in the industry identified in **a)**. (3 marks)

2 a) Name **one** para-medical treatment which may be carried out by a beauty therapist. (1 mark)

b) Explain the benefits of a body massage treatment. (3 marks)



3 a) Describe **one** method of testing the pH of a shampoo.

(2 marks)

b) Explain the effects of using a very strong alkali on the hair and skin.

(4 marks)

c) What is the skin's acid mantle made up of?

(2 marks)



6 a) Name the skin structures shown in the diagram below:

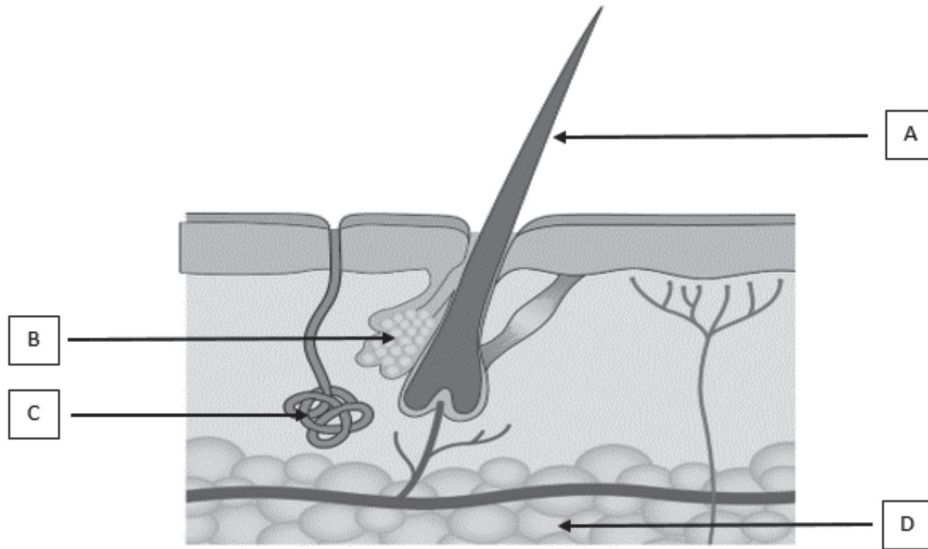


Image of skin structure
Figure 1

- A _____ (1 mark)
- B _____ (1 mark)
- C _____ (1 mark)
- D _____ (1 mark)

b) Explain the function of the dermal papilla. (2 marks)

c) Explain the functions of nerve endings in the skin.

(4 marks)

8 Name the following conditions.

a) Bald patches on the scalp. (1 mark)

b) Excessive greasy hair. (1 mark)

c) Patches of silvery thick scales on the skin. (1 mark)

9 a) Give **one** reason for using posters in salons. (1 mark)

b) Describe the best place to position a poster, in the salon, to attract new clients. (1 mark)

c) Give **three** reasons for evaluating the use of promotional materials. (3 marks)

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