Ms Emma McKay  
1 Giltspur Street  
London  
EC1A 9DD  

Thursday 14th July 2016  

Dear Emma,  

The Federation of Holistic Therapists provides its support as a professional industry body within the beauty therapy and complementary healthcare sector, as we feel the following qualification is suitable for a young person studying between the ages of 16-19 and will give that young person an advantage when applying for a job.  

We would like to provide our support to City and Guilds, as a Professional Association for beauty, nails, spa, hair, make-up and complementary therapies industry, we feel that the following qualification is suitable for a young person between the ages of 16-19 studying full time and will give that young person an advantage when going on to applying for a job or progressing onto further education or training.  

- **City and Guilds Level 2 Technical Certificate in Beauty Retail**  

We believe this qualification is suitable for someone wanting to work as a Beauty Retailer and as such is recognised by the industry.  

As a qualified Beauty Retailer the industry will require that all the necessary level 2 skills are covered. The following qualification allows the learner to gain these essential skills and knowledge:  

- Working in the beauty retail industry  
- Communication and customer service  
- Sales and promotional activities  
- Skin care for beauty retail  
- Make-up for beauty retail  
- Retail of additional products for beauty retail  

We feel that once the learner has gained this qualification which covers a sound understanding and key practical skills for the beauty retail industry they could take the position as a:  

- Beauty Retailer  

We confirm that we consent to our company name (and logo) being made publicly available on the DIE and City and Guilds websites.  

Yours sincerely  

[Signature]  

Julie McFadden  
Registrar and Compliance Manager  
For and on behalf of the Federation of Holistic Therapists