



HALE

COUNTRY CLUB & SPA

Wednesday 8th July 2015

Dear Emma,

I currently work at The Spa at Hale Country Club which employs a range of expert beauty/spa and complementary therapists from a wide range of backgrounds. Hale Country Club includes a luxury spa, gymnasium, indoor/outdoor pool, rooftop wellness pool, sauna and steam rooms and champagne lounge. We provide a vast range of treatments to our clientele. Whilst working at the spa, I am also part of the national advisory committee for beauty for City and Guilds and have been involved in the development and shaping of these new qualifications to meet the industry demands and needs that we require within our business. Our standards are high and we seek excellence.

We would like to support the following City and Guilds qualification:

Title: City and Guilds Level 3 Advanced Technical Diploma in Complementary Therapies – 540 GLH

This qualification has been developed with the needs, relating to skills and knowledge, of the beauty therapy sector in mind and therefore the following have been included:

- Principles and practices for complementary therapies
- Business practice for complementary therapies
- Knowledge of anatomy, physiology and pathology for complementary therapies
- Provide body massage for complementary therapies
- Provide aromatherapy for complementary therapies
- Provide reflexology for complementary therapies

We believe that the above practical skills and underpinning knowledge would give a young person an advantage when seeking employment and are essential for a new employee in the role of a fully qualified Senior Complementary Therapist. We support the development of this City and Guilds Technical qualification and feel that it is fit for purpose across the beauty and spa industry.

We confirm that we consent to our company name (and logo) being made publicly available on the DfE and City and Guilds websites.

Yours sincerely,

Sasha Fillaudeau
Spa Manager – Hale Country Club & Spa
Company Registration Number - 979820166

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