

07 Oct 2014

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## City & Guilds

Level 1 Certificate in Introduction to the Facilities Industry (600/2938/9)

### OVERVIEW

#### What does this qualification cover?

This qualification covers the basic practical skills and knowledge required to work in facilities roles within the facilities industry. This qualification moves on from the Level 1 Award in Introduction to the Facilities industry (600/2887/7) in offering a wide diversity of units within the following pathways which cover all roles within the facilities industry.

- Prepare and Clean Washrooms
- Waste and Recycling
- Using resources in a sustainable way
- Customer service
- Graffiti removal by hand
- Servicing of accommodation facilities
- Servicing conferences and meetings
- Minor repairs and maintenance of property and premises,
- Waste and Recycling
- Clean high risk areas
- Manual Street Cleaning

This is a Framework qualification.

Who could take this qualification?

This qualification is suitable if you wish to pursue a career in facilities management roles within the facilities industry. This qualification is ideal if you know which role you wish to specialise in within the facilities industry as it will give you the opportunity to specialise in your chosen area.

You need to be 14 years old or over to take this qualification. You do not require any prior qualifications to take this qualification.



## WHAT COULD THIS QUALIFICATION LEAD TO?

This qualification could lead to jobs such as:

- Environmental Services Operative
- Reuse Collection Operative
- Household Waste Recycling Centre (HWRC) Operative
- Team Leader
- Facilities Services Operative
- Trainee/Assistant Facilities Manager
- Facilities Services Team Leader

You could progress onto the 'Facilities Management' apprenticeship or the following qualifications:

- Level 2 Certificate in Facilities Services (600/5476/1)
- Level 2 Certificate in Facilities Services Principles (600/5477/3)
- Level 3 Certificate in Facilities Management Practice (600/0605/5)

## WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by 'The Worshipful Company of Environmental Cleaners'